

SMART+

How to set up and use your devices





SYLVANIA

Smart WiFi



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How to add a device

How to remove a device

How to factory-reset a device

How to create a group

How to manage a room

How to sync music

How to use bio-adaptive lighting

How to use vacation mode

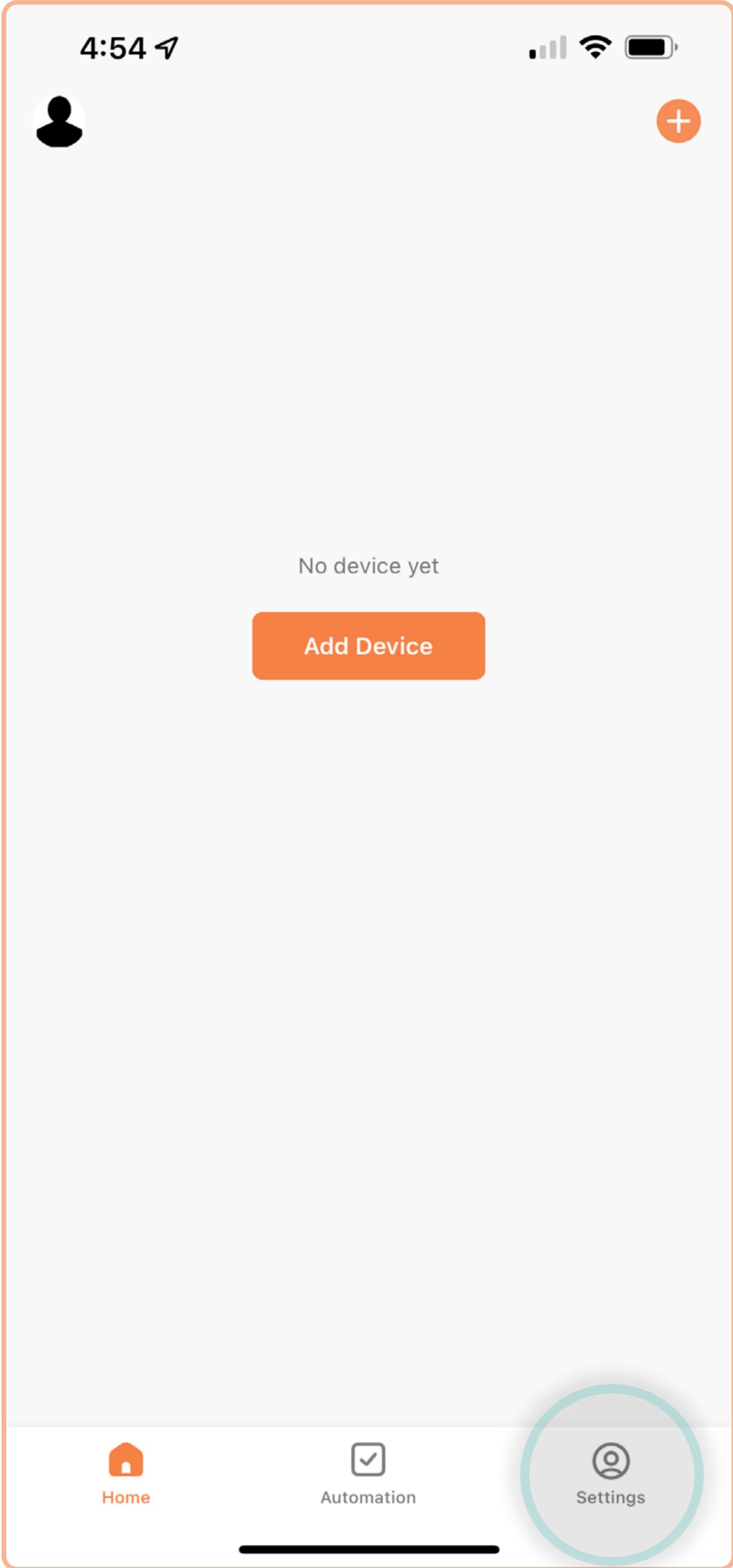
SYLVANIA





How to set up a home

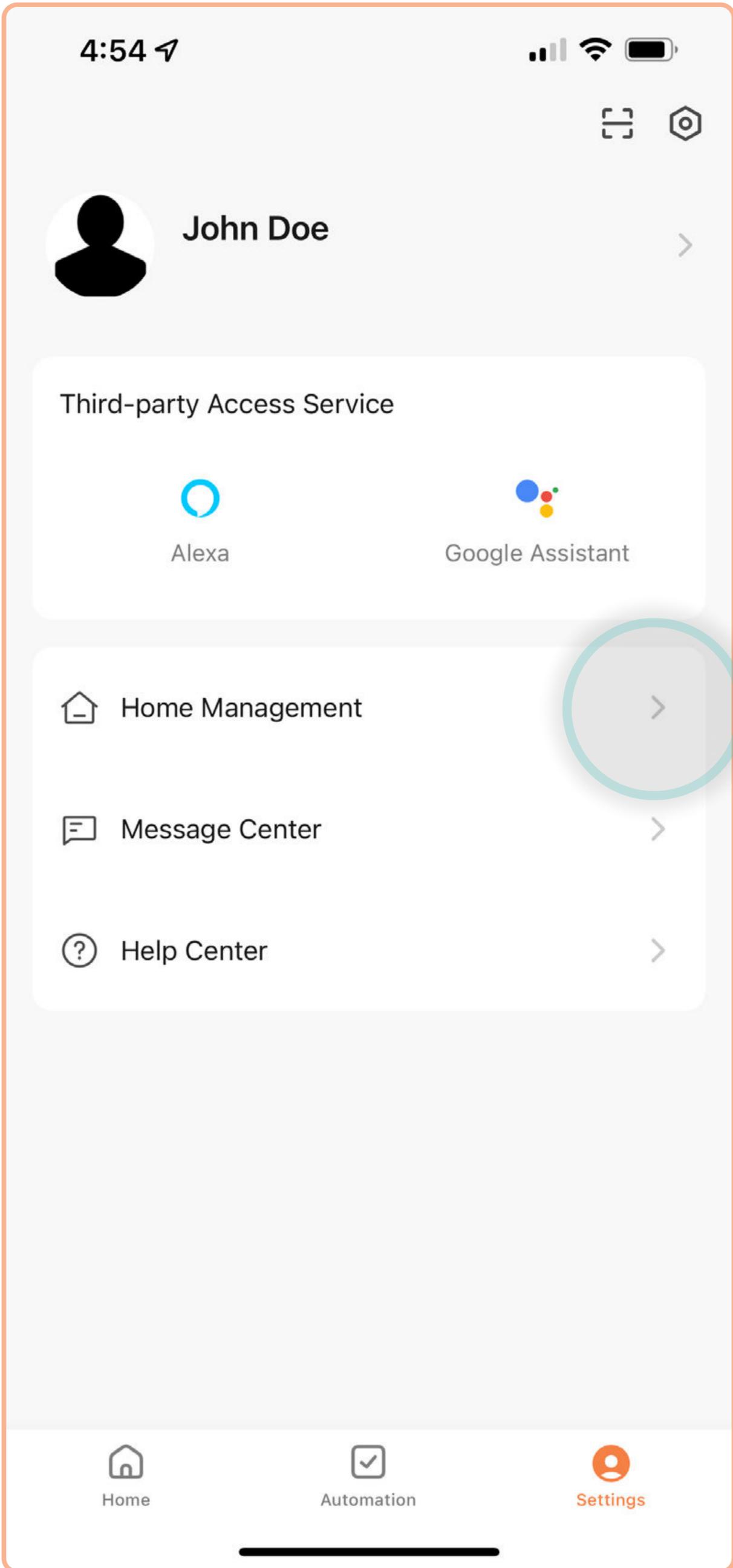
1. Open the SYLVANIA Smart Wifi app. Tap **Settings**.





How to set up a home

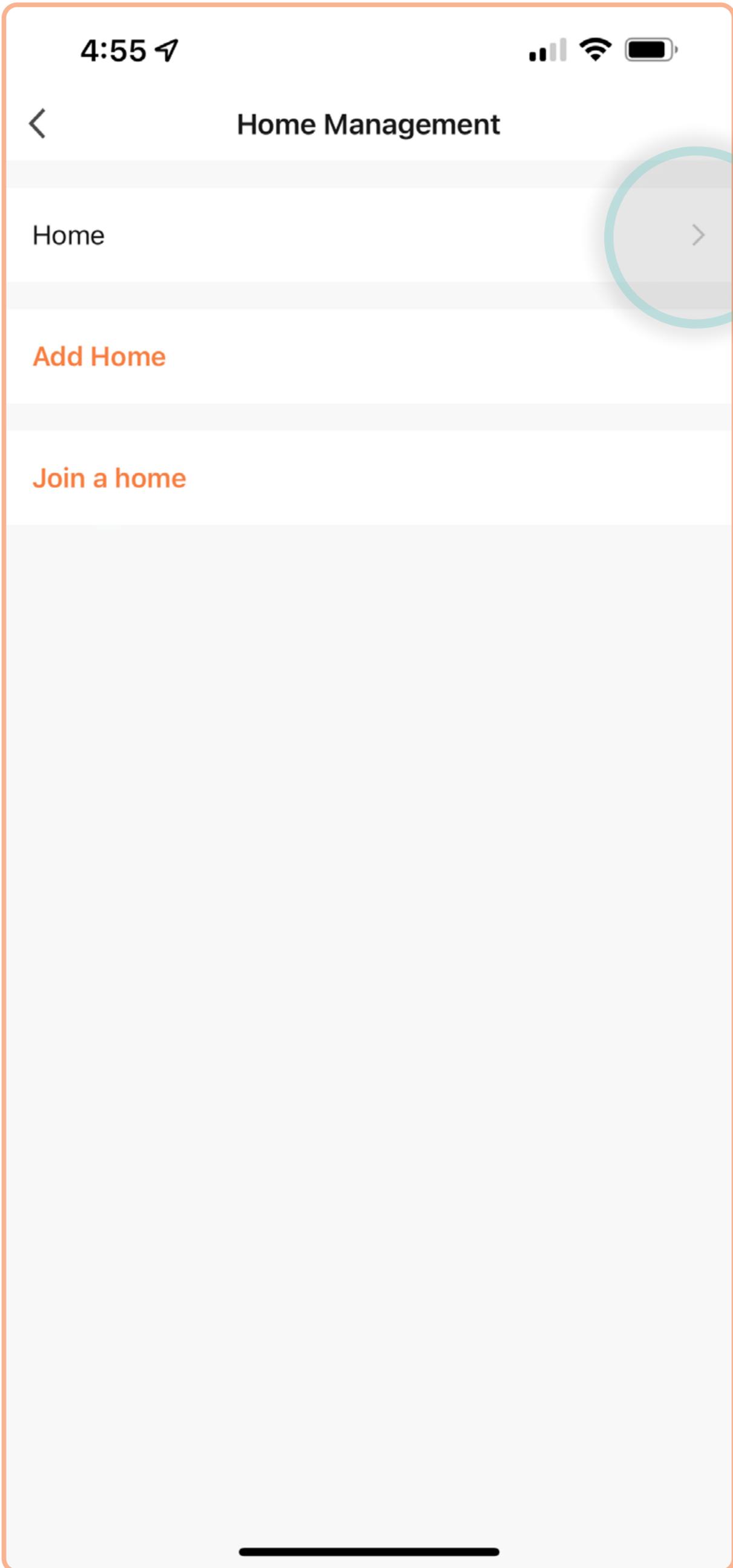
2. Tap **Home Management**.





How to set up a home

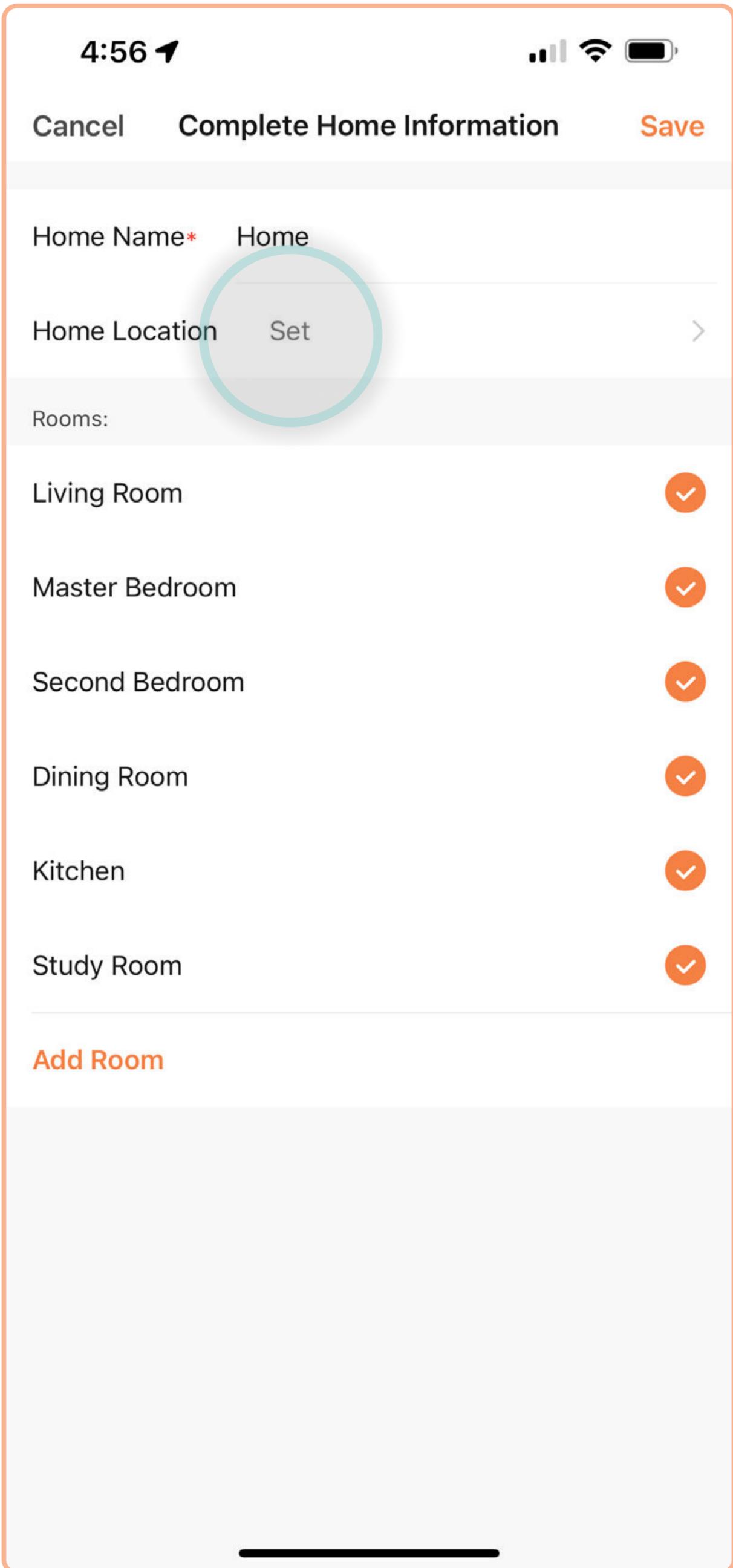
3. Tap **Home**.





How to set up a home

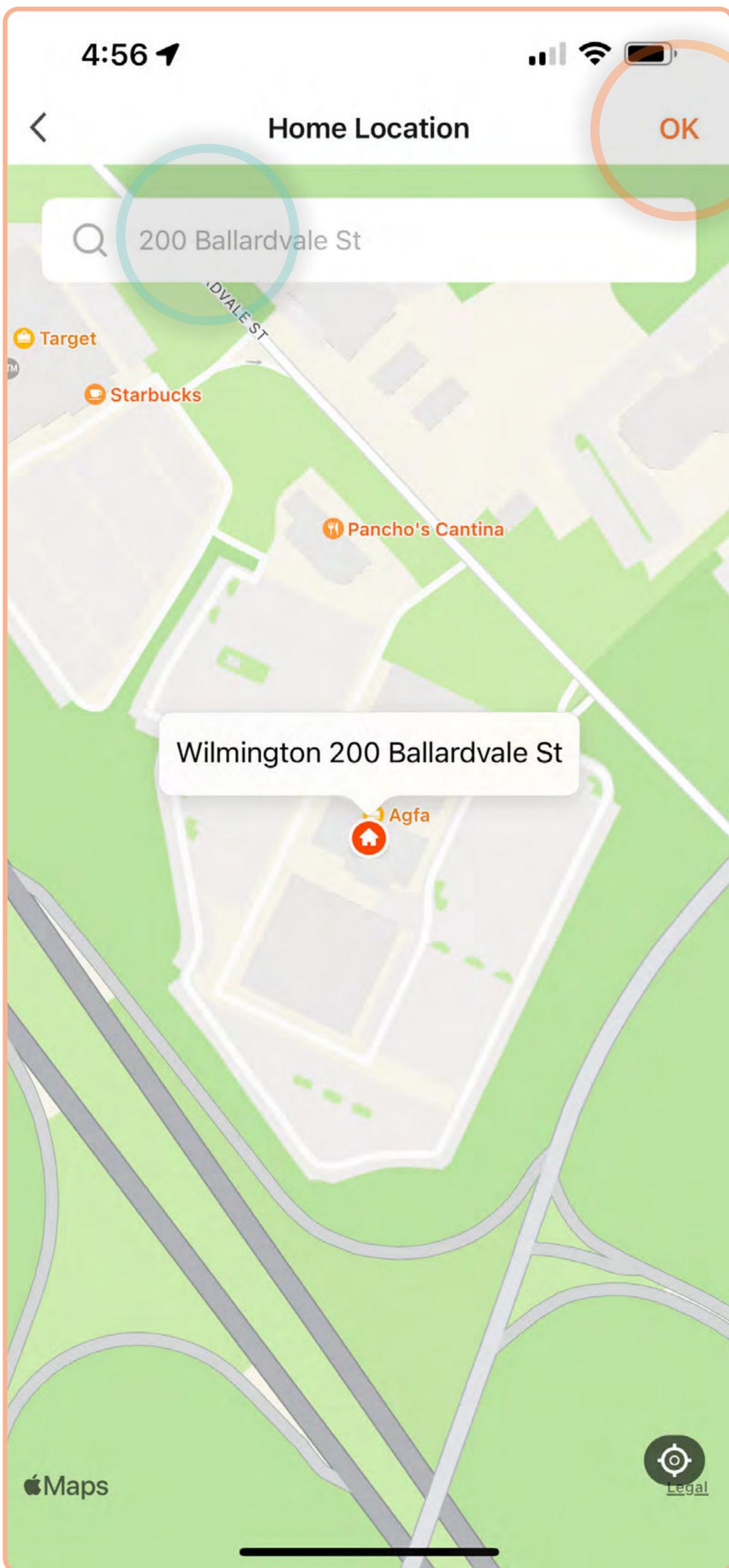
4. Enter your **Home Name** then tap **Set** to enter your home's location.





How to set up a home

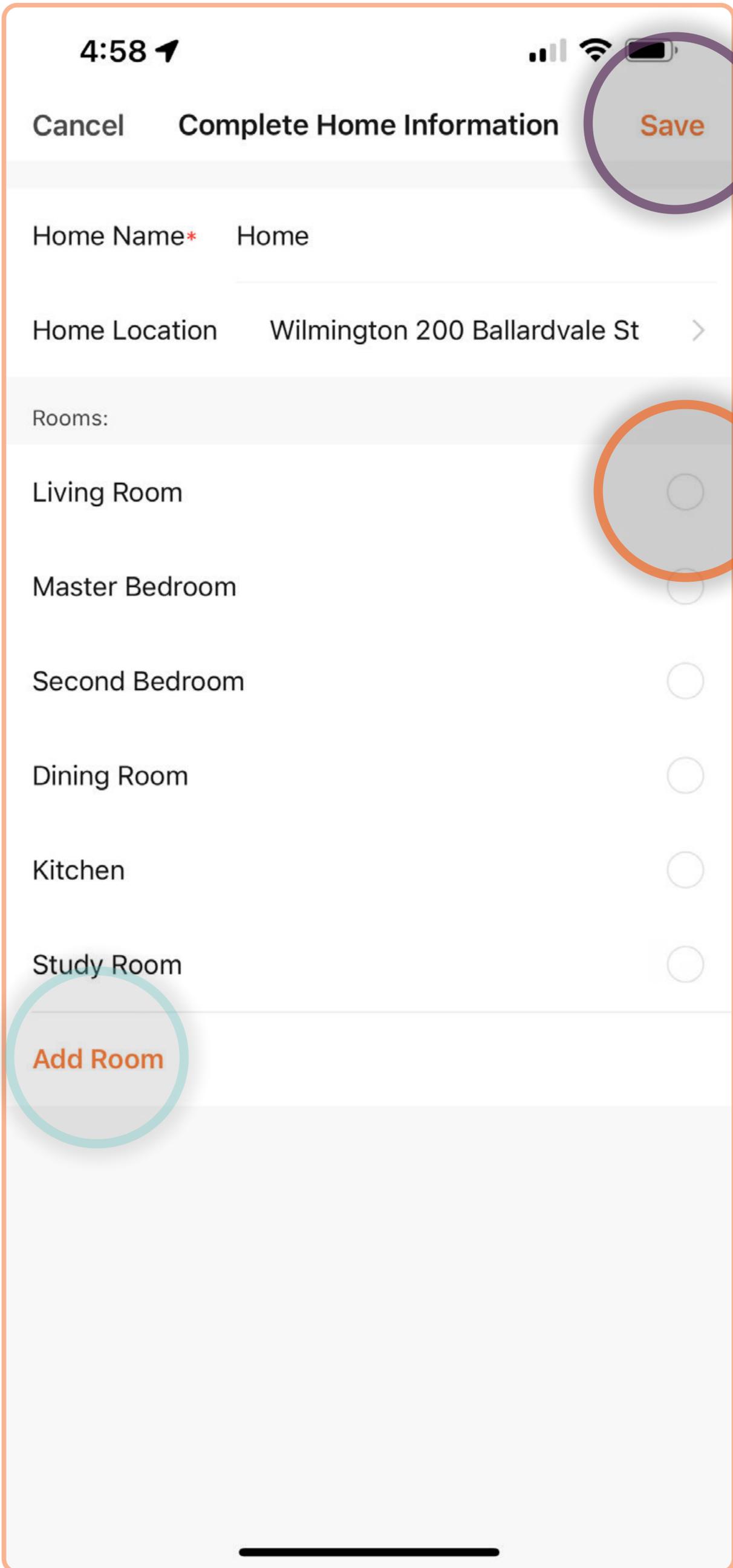
5. Enter your **Home address** and tap **OK**.





How to set up a home

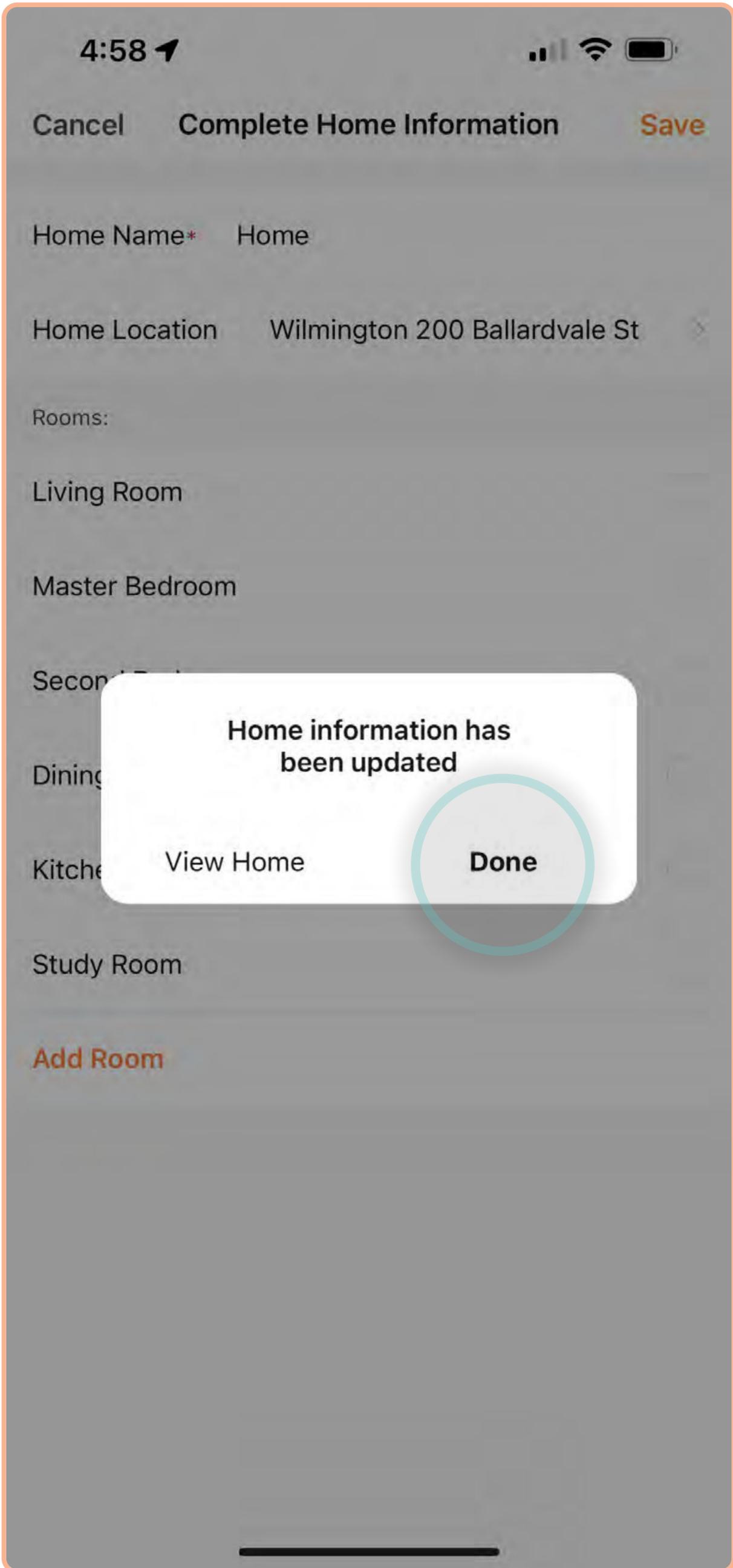
6. Tap **Add Room** to create a room, or tap the **check mark** next to each room to edit it. We'll go over room setup in the next section. Tap **Save** when you're done adding rooms.





How to set up a home

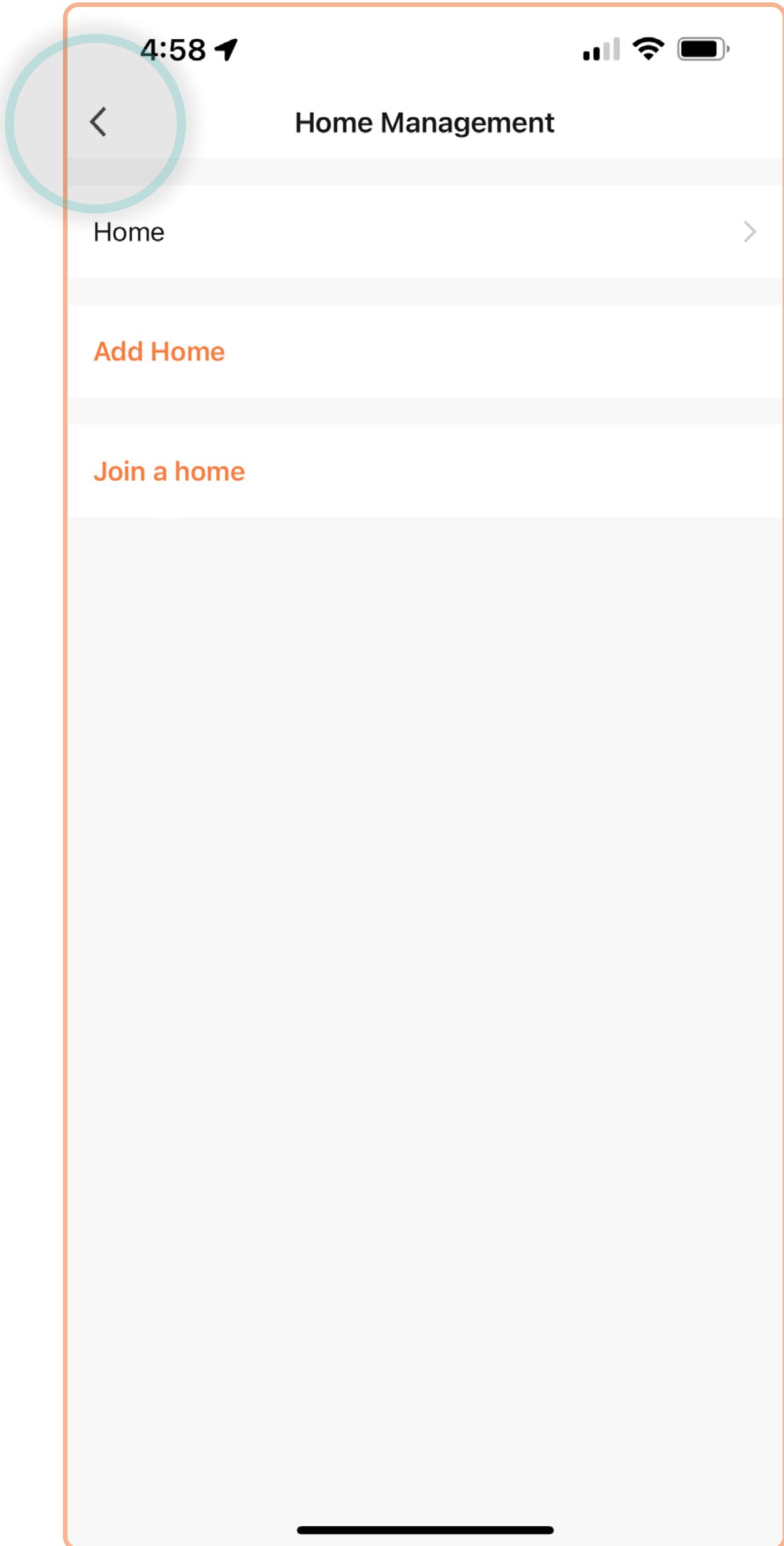
7. Tap **Done** to complete the setup process.





How to set up a home

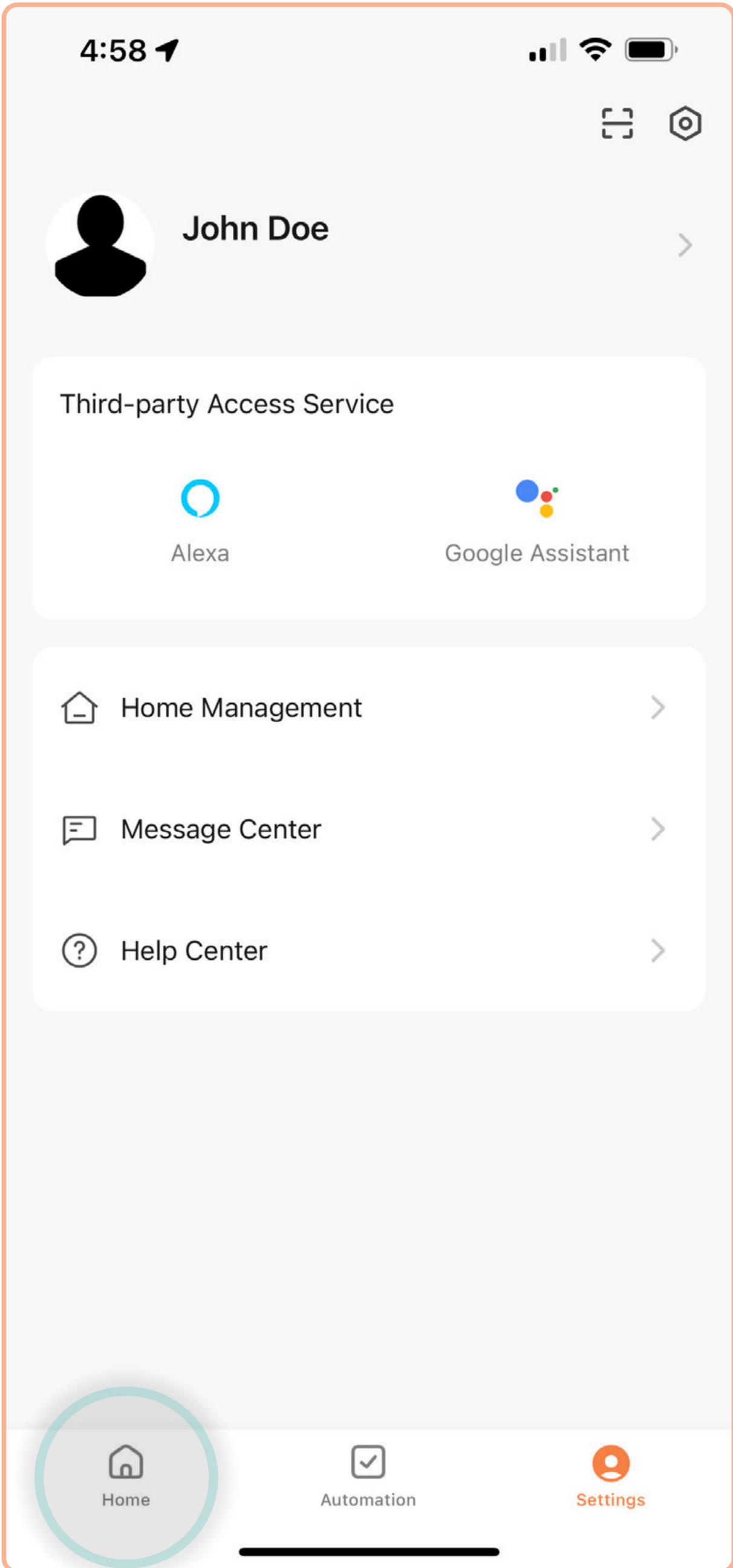
8. Tap the **back arrow** to go back to the Settings screen.





How to set up a home

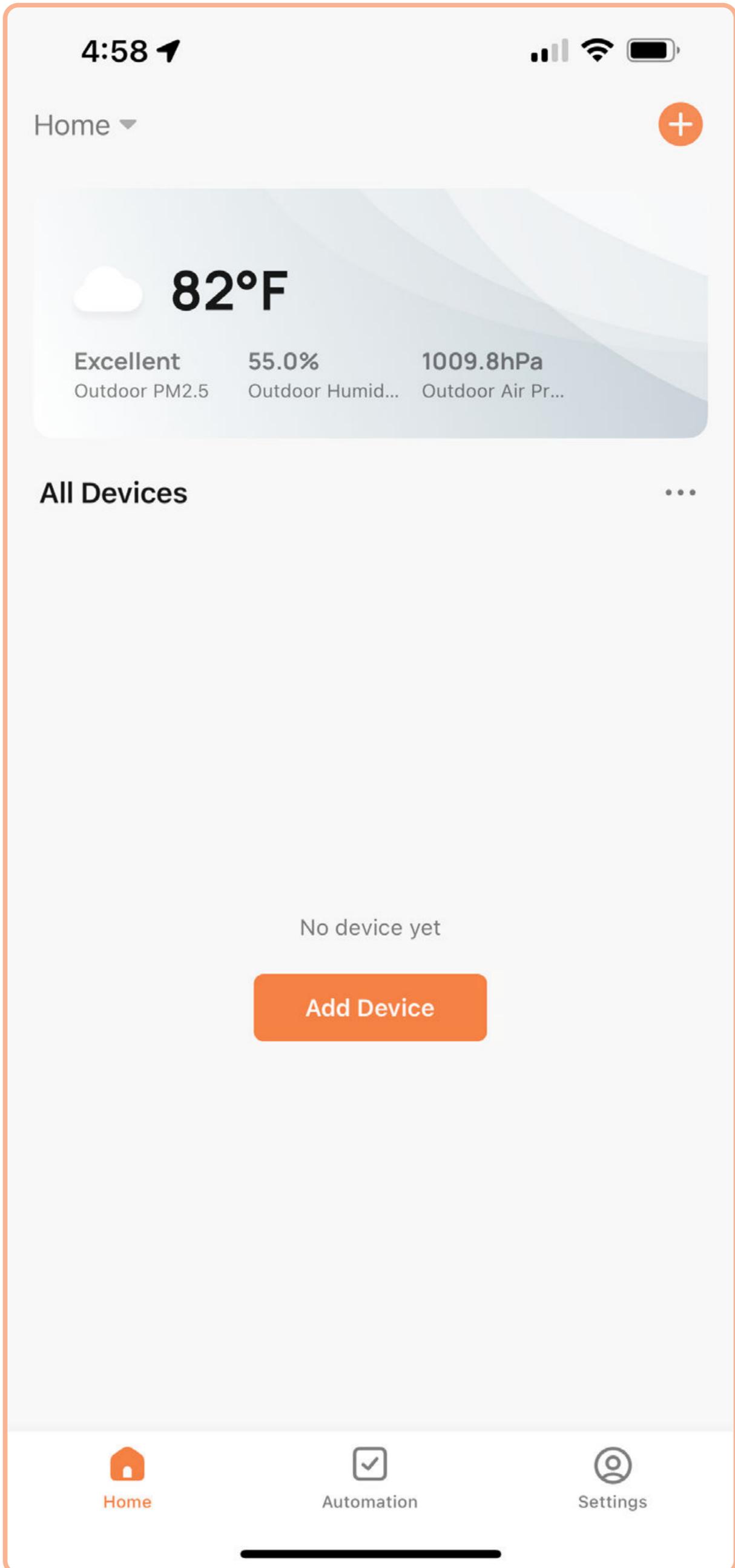
9. Tap **Home** to go back to the Home screen.





How to set up a home

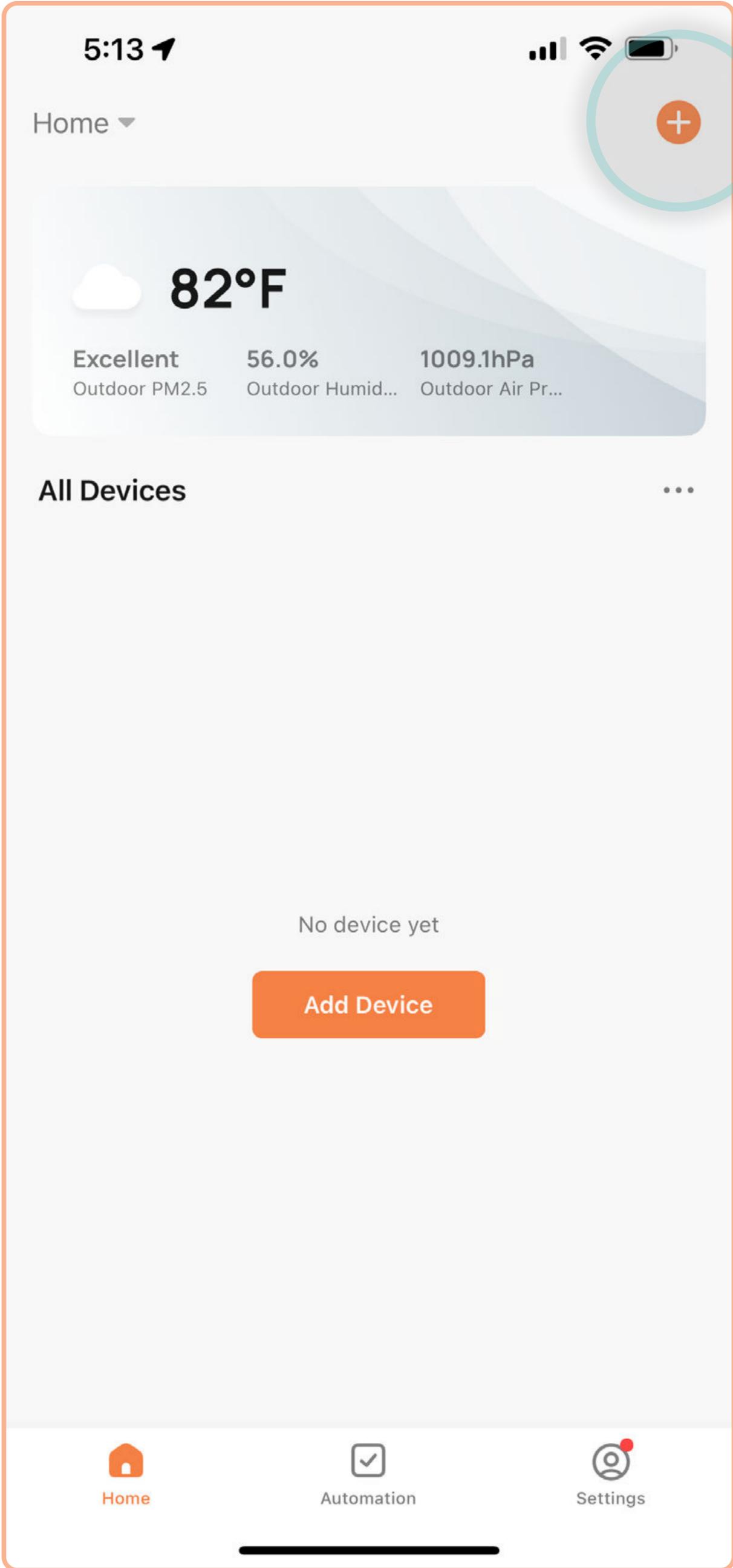
10. You can now monitor temperature, weather, humidity, air pressure, wind speed, sunrise, and sunset for this location. You can use them to trigger **routines** .





How to add a device

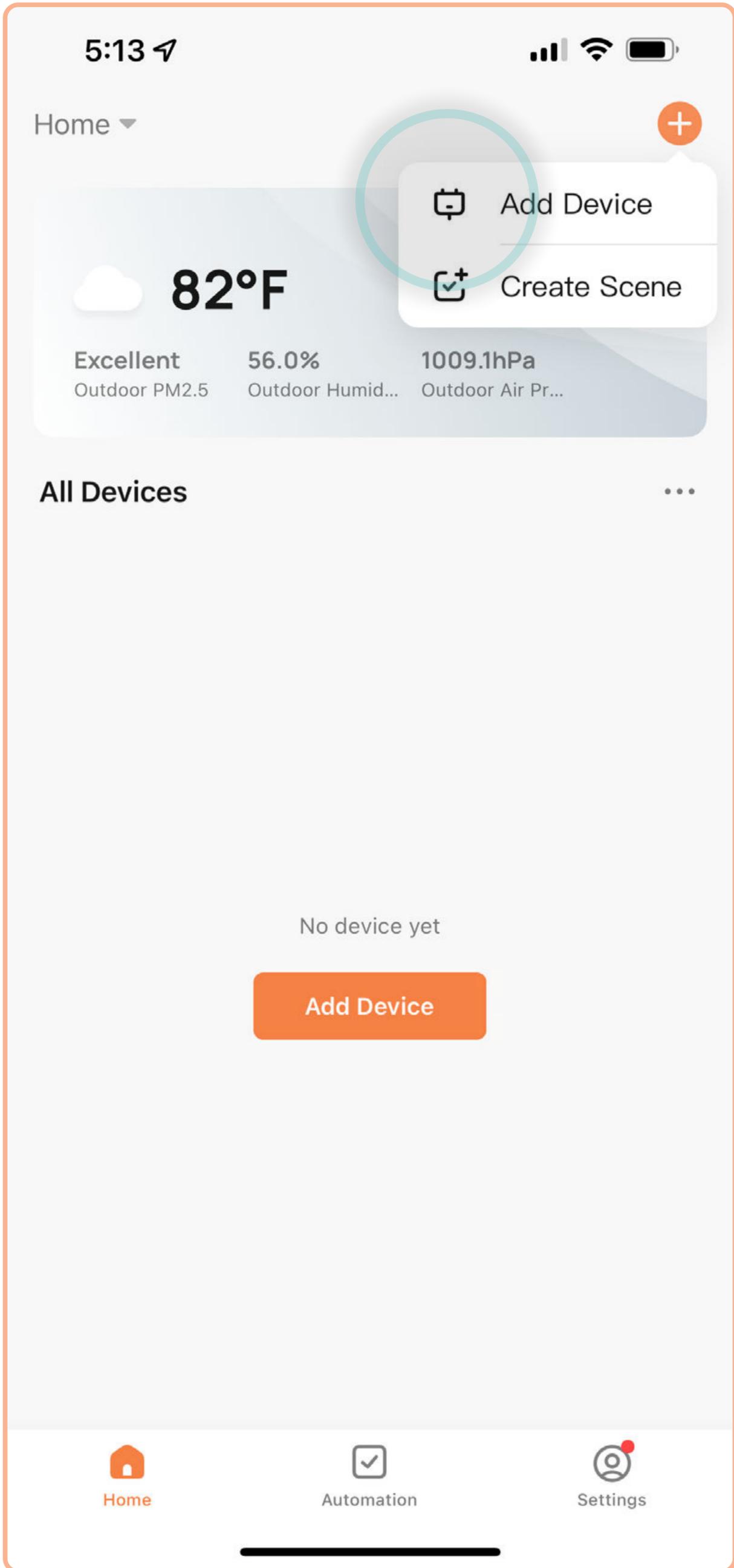
1. Open the SYLVANIA Smart Wifi app. Tap .





How to add a device

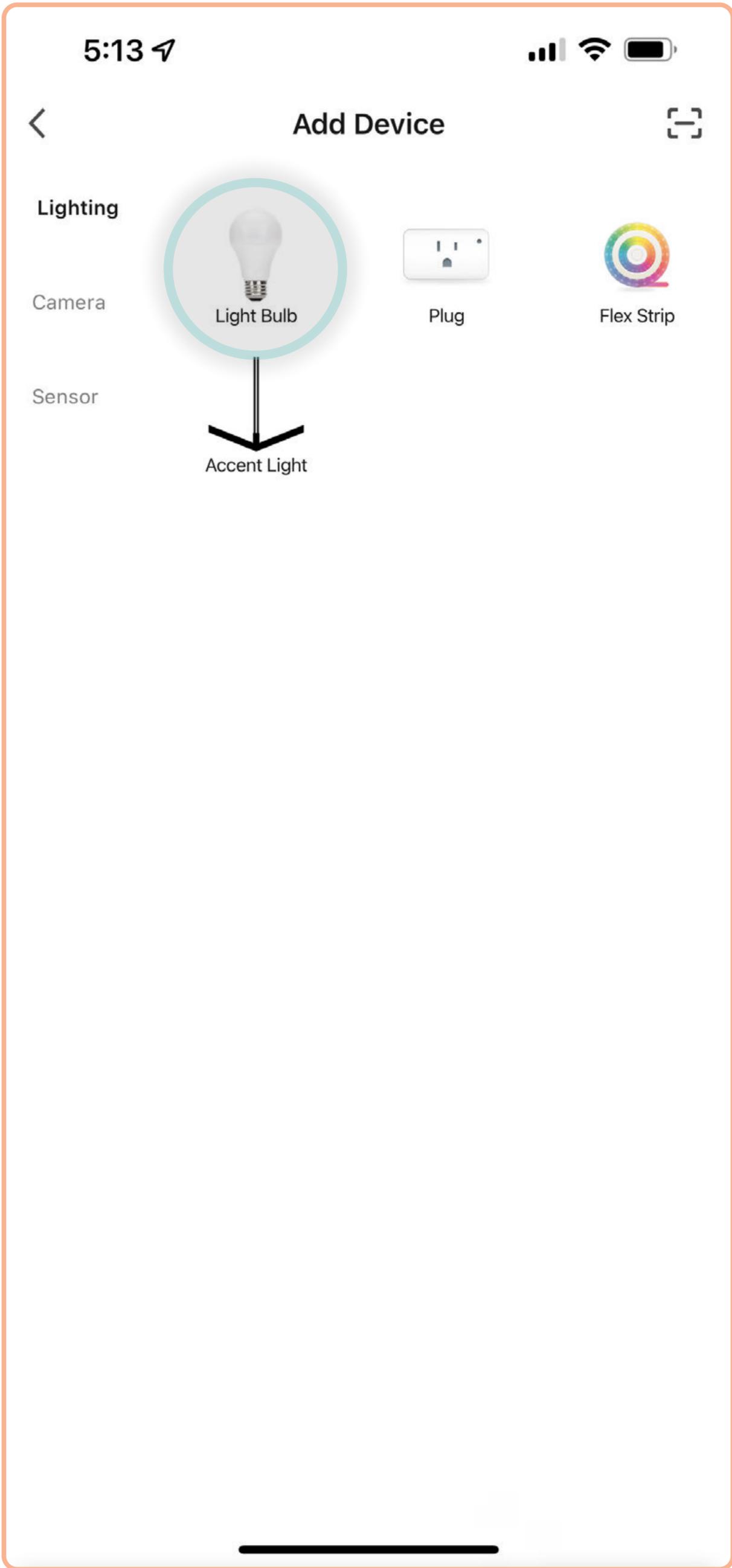
2. Tap **Add Device**.





How to add a device

3. Tap the type of device you want to set up.





How to add a device

4. Enter your **WiFi network name** and **WiFi password**.

5:13

×

Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
[Common router setting method](#)

× Wi-Fi - 5Ghz

✓ Wi-Fi - 2.4Ghz

Enter WiFi Network Name

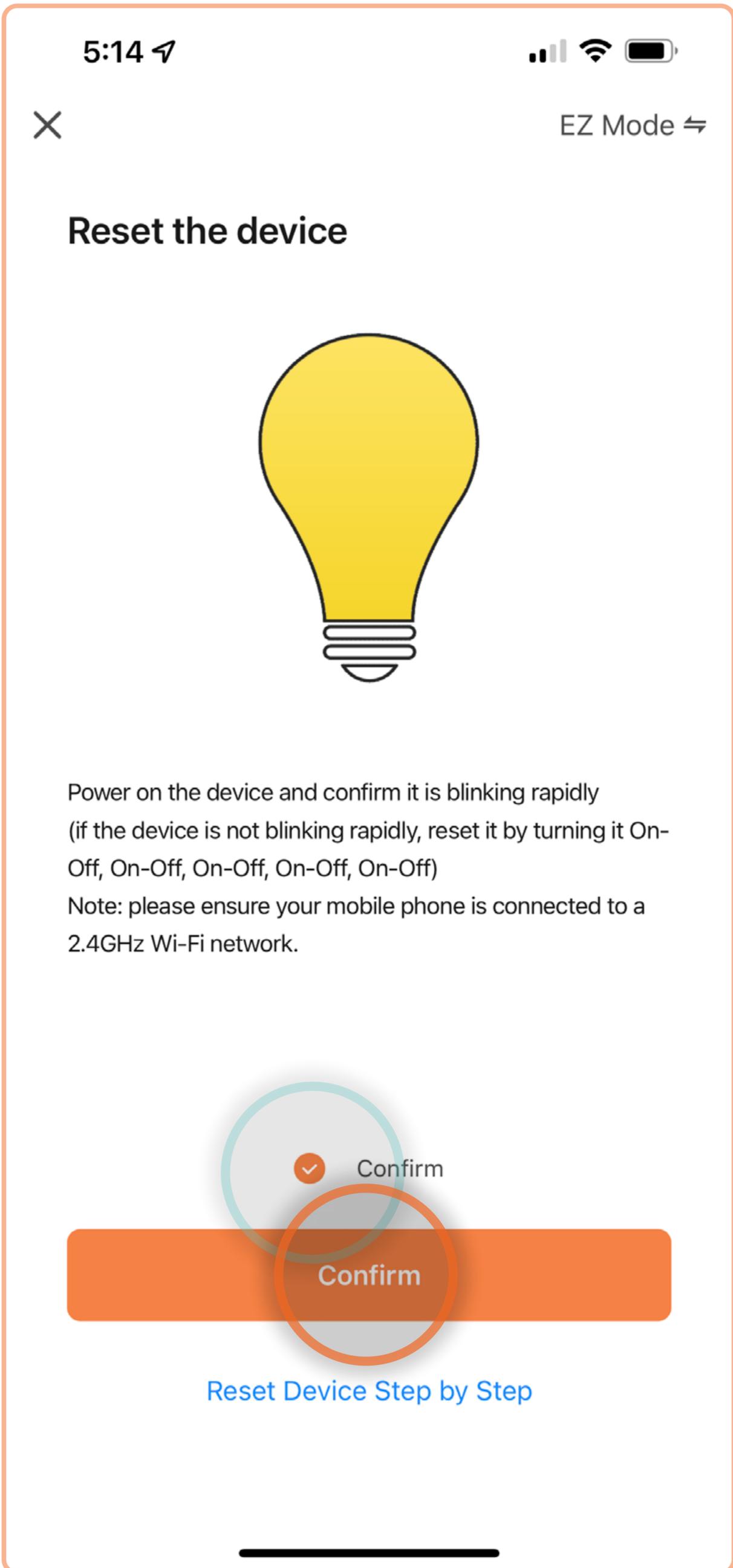
Enter WiFi Network Password

Confirm



How to add a device

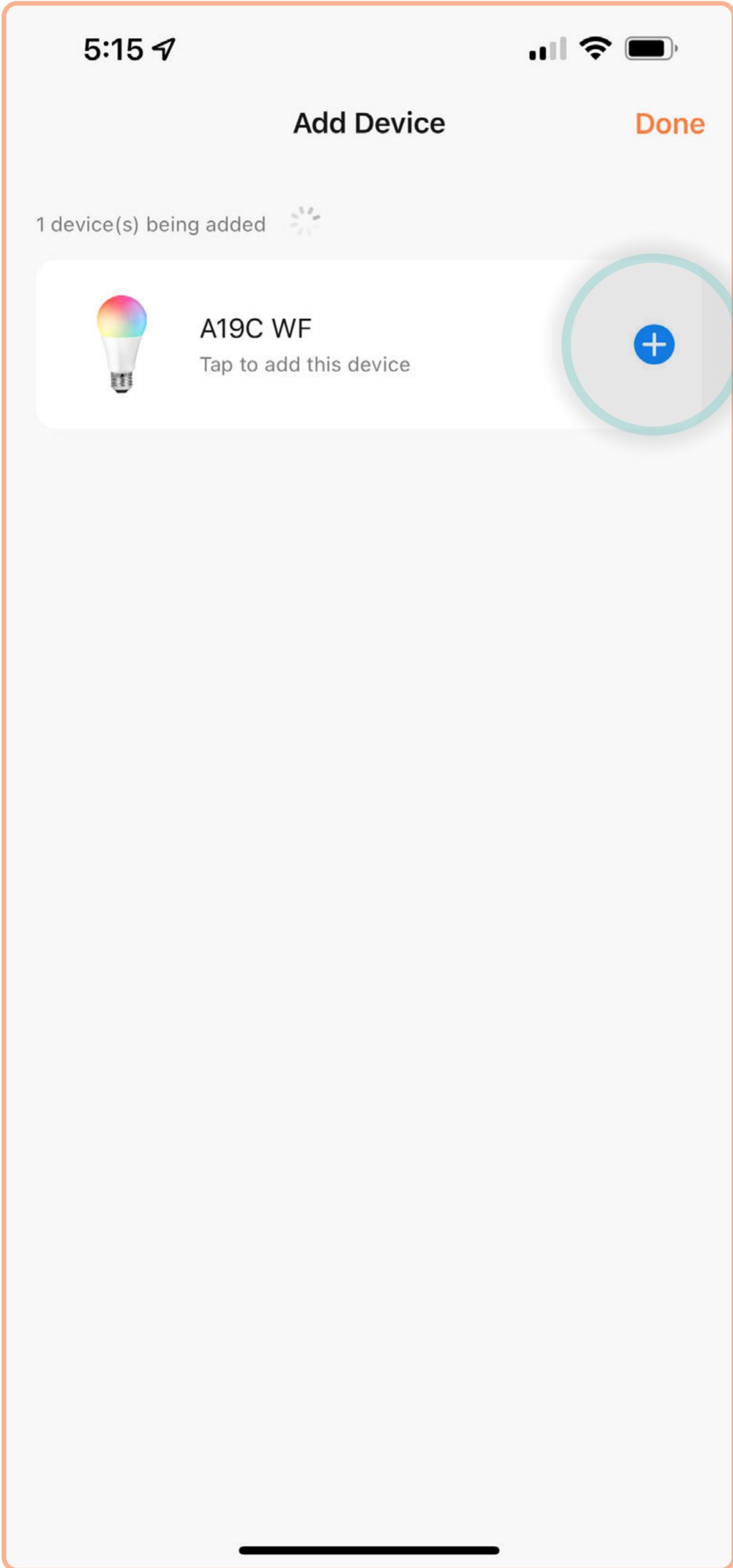
5. Confirm that your device has reset, then tap the **radial** and **large Confirm** buttons.





How to add a device

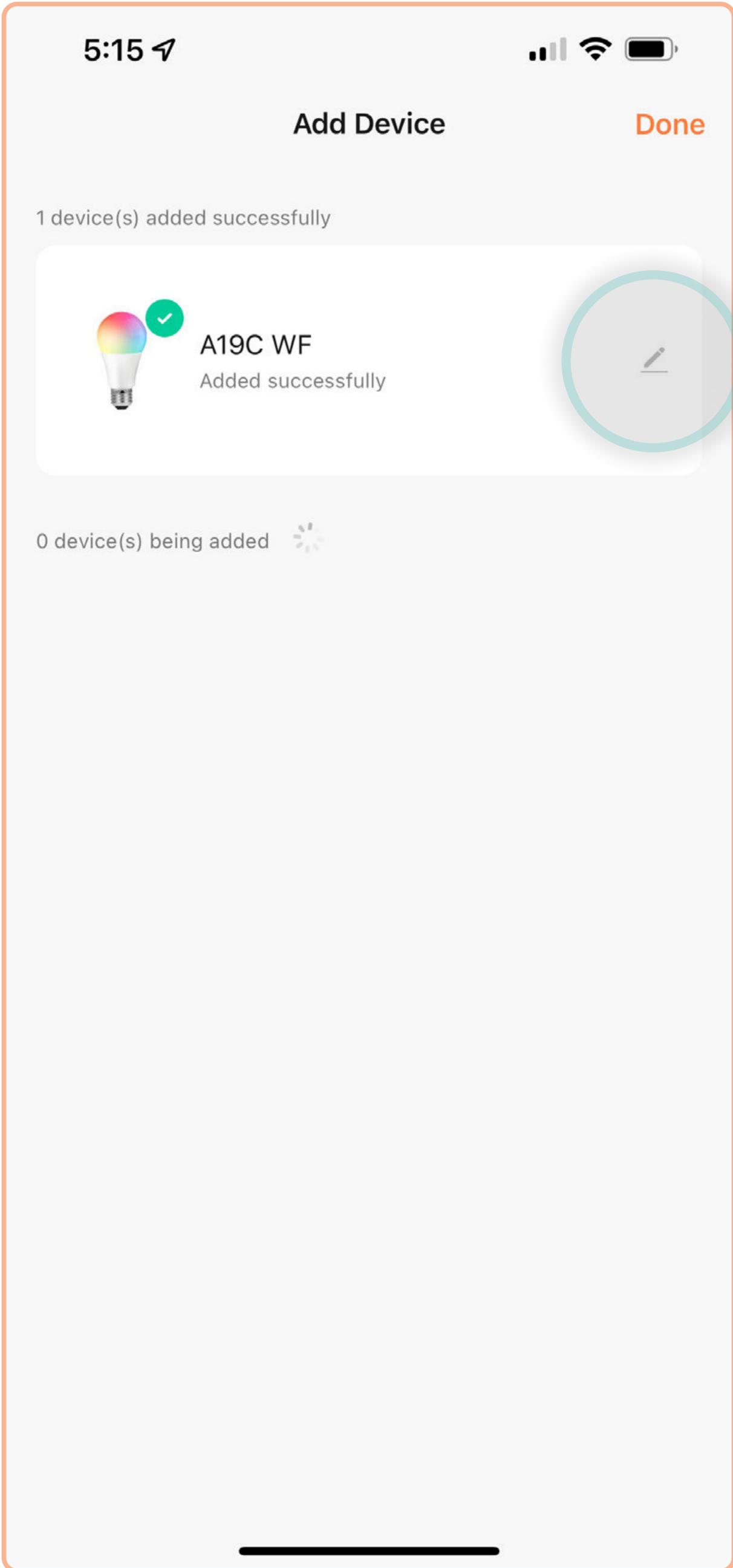
6. Tap  next to the device you want to add.





How to add a device

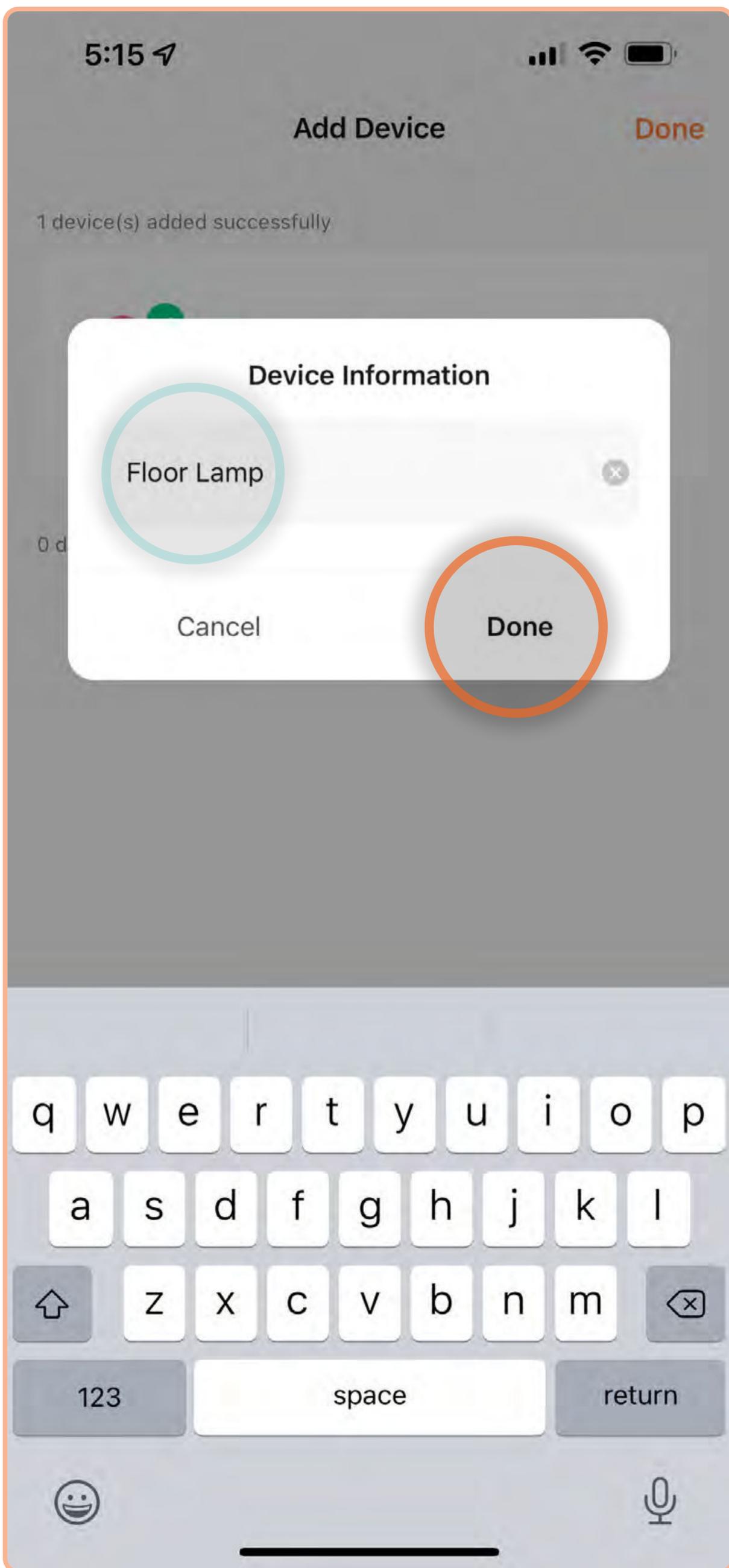
7. Tap  to change the device name.





How to add a device

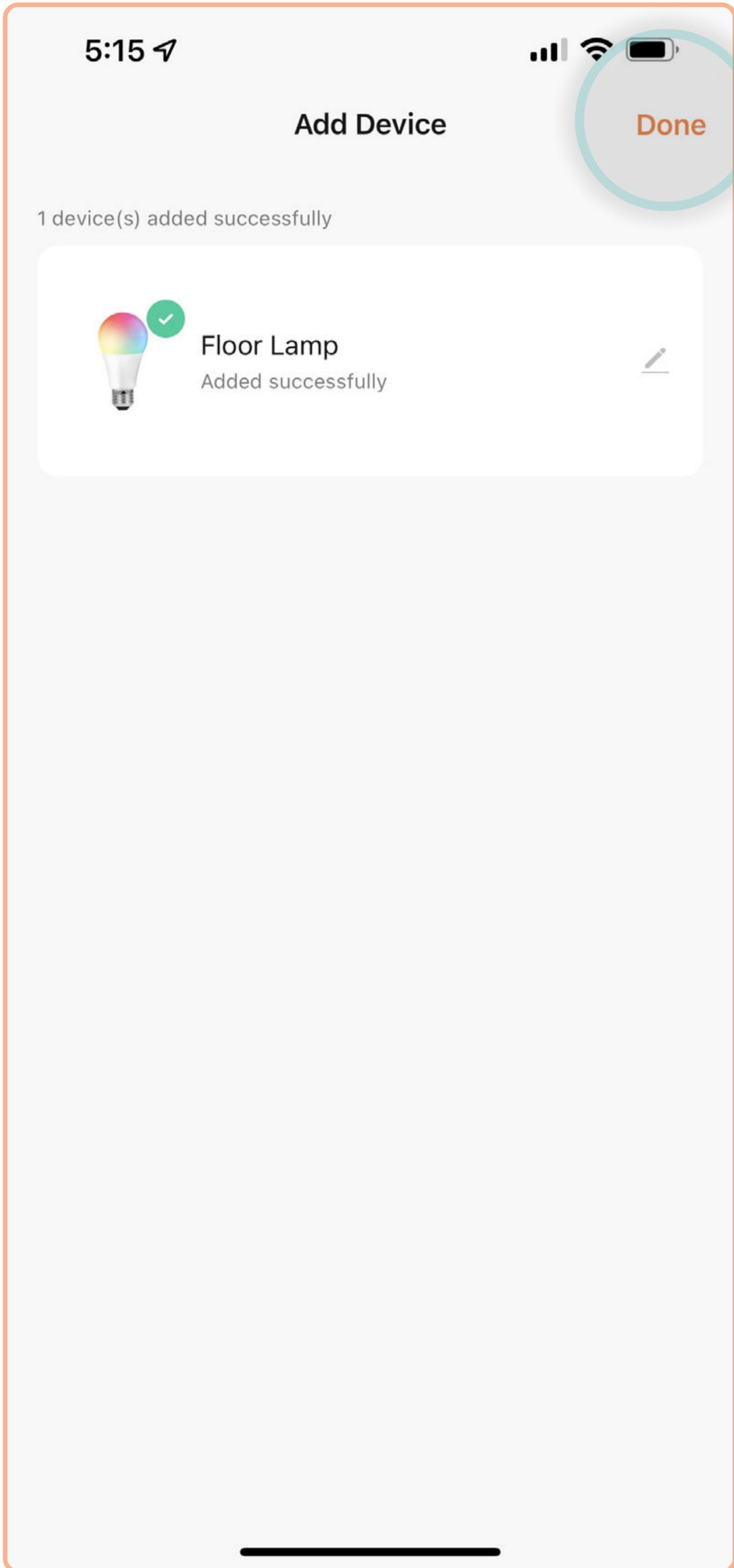
8. **Name your device** and tap **Done**.





How to add a device

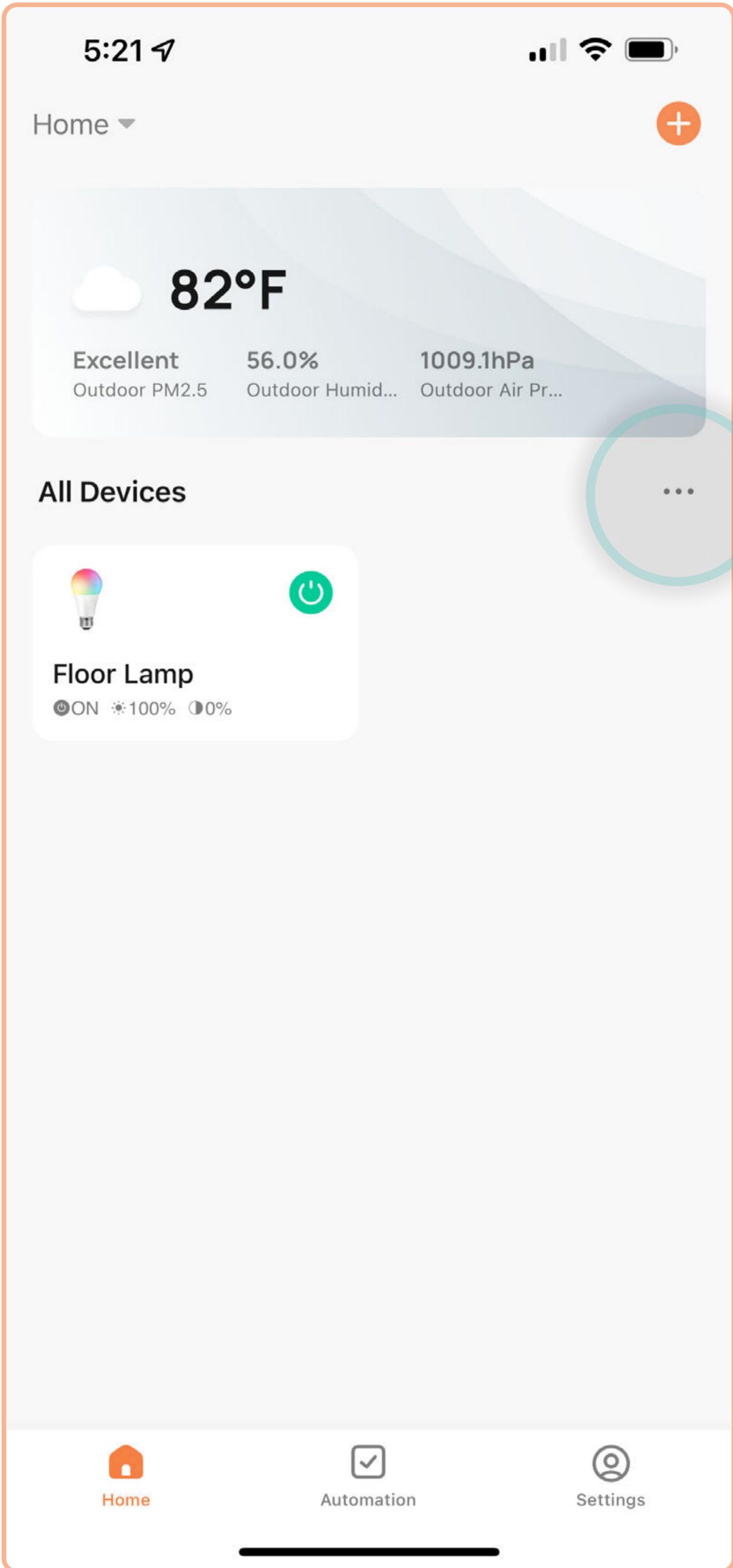
9. Tap **Done** to complete setup.





How to remove a device

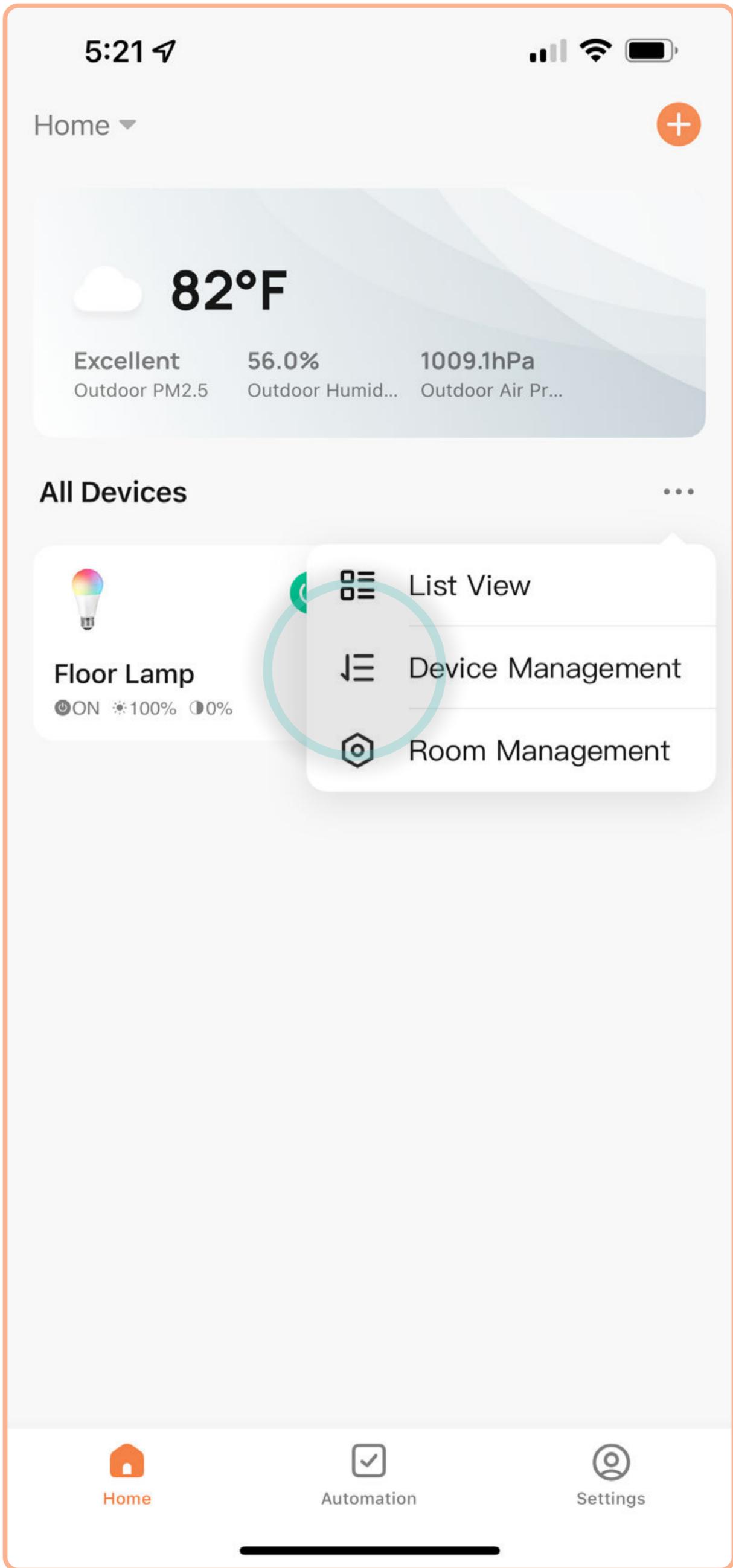
1. Open the SYLVANIA Smart Wifi app. Tap **⋮**.





How to remove a device

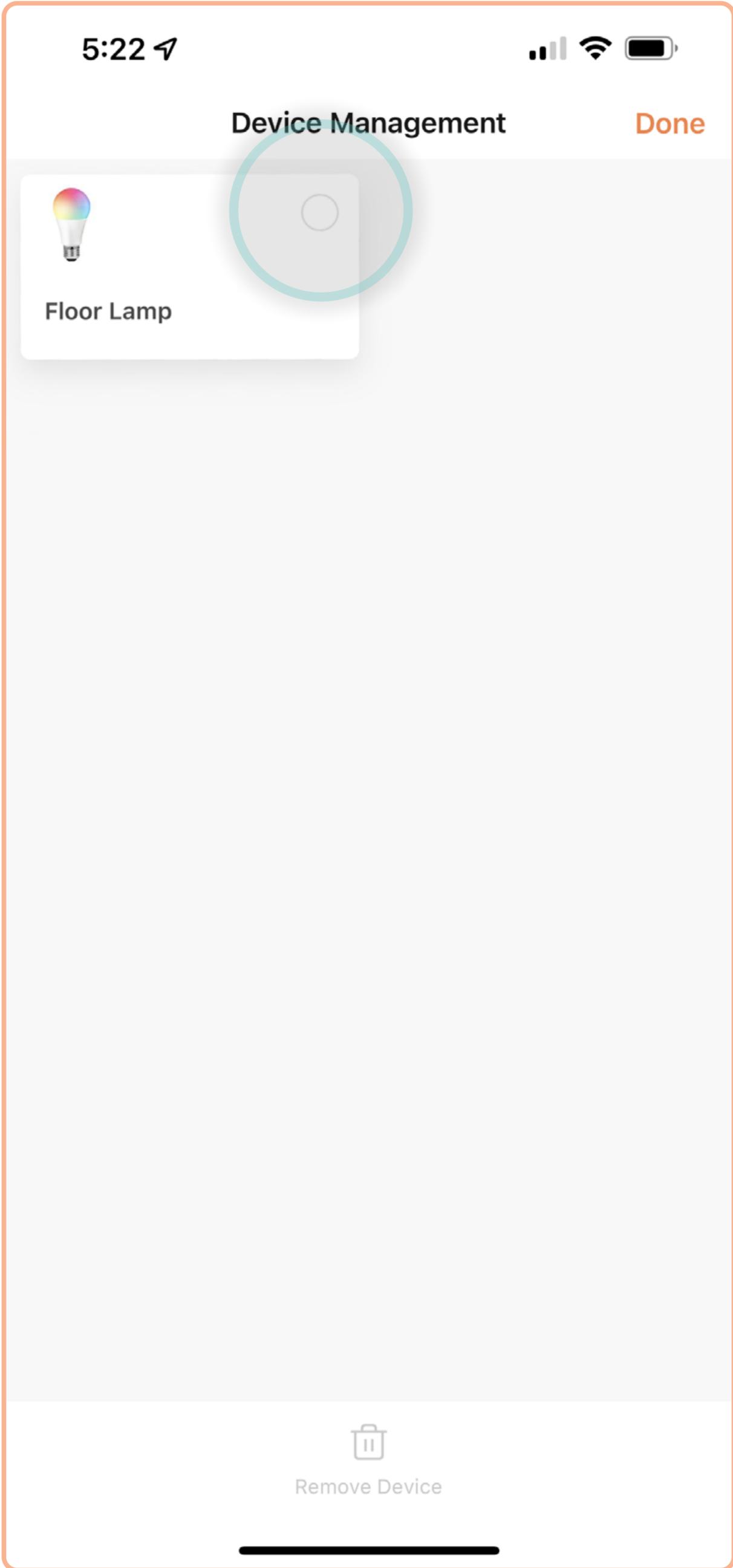
2. Tap **Device Management**.





How to remove a device

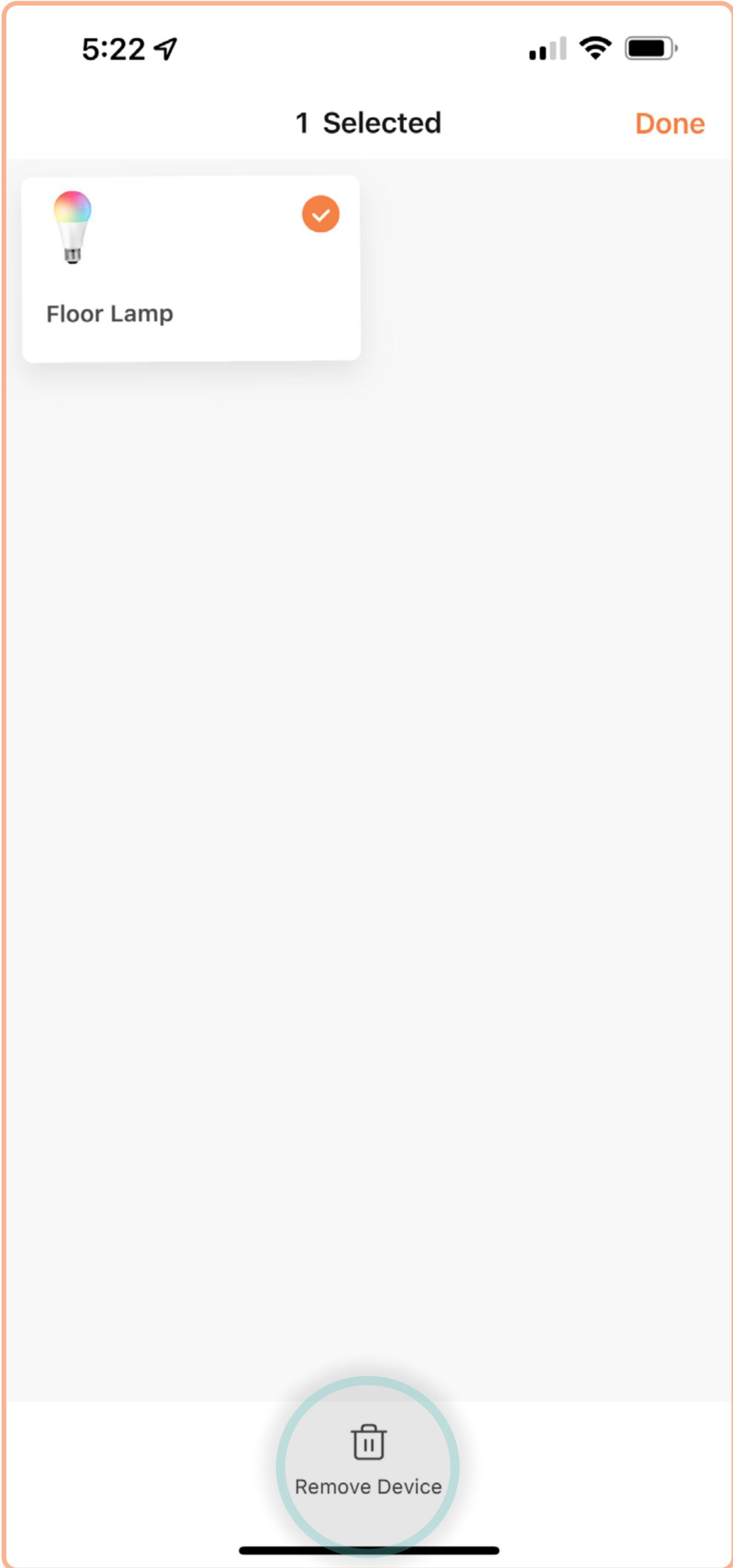
3. Tap the **device(s) you want to remove.**





How to remove a device

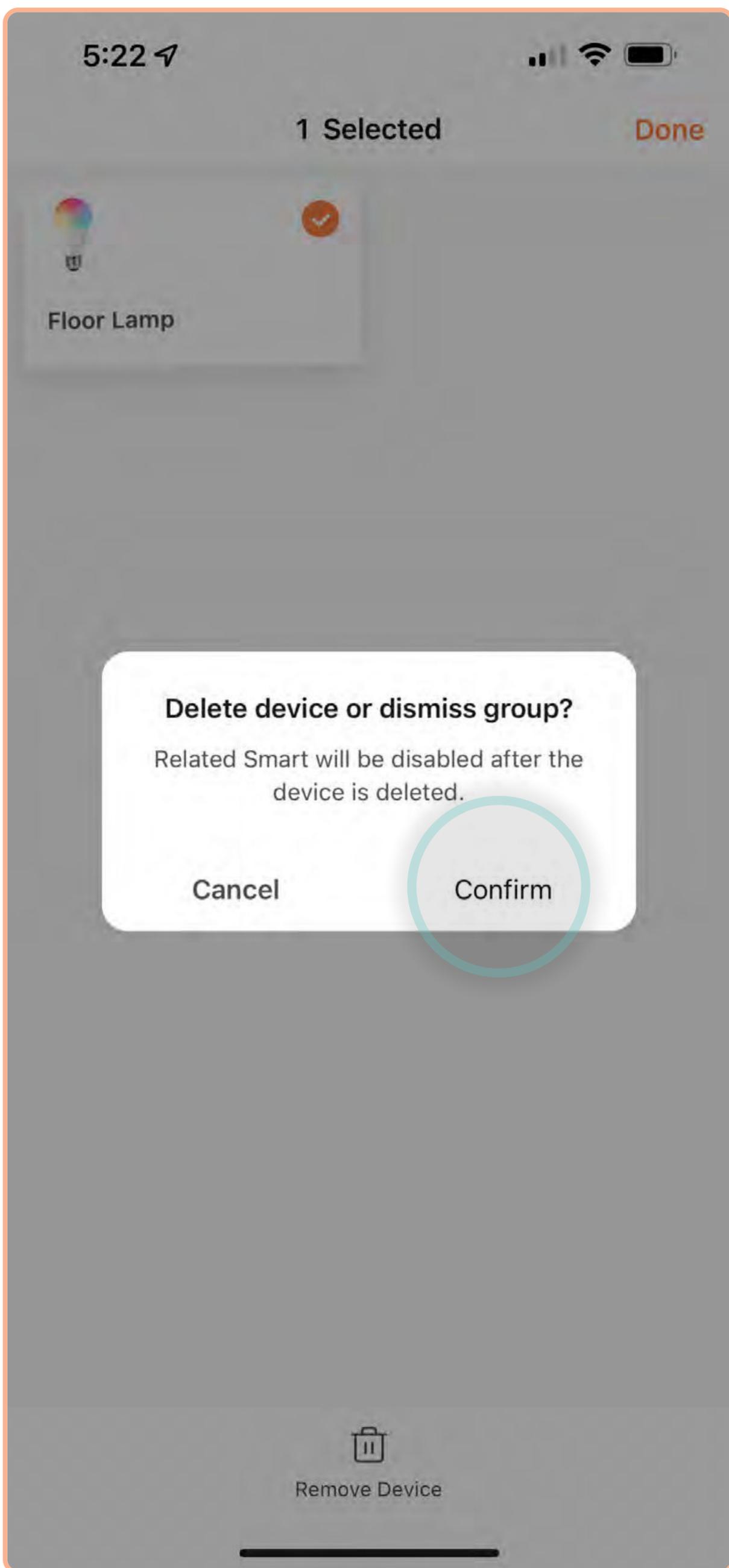
4. Tap **Remove Device**.





How to remove a device

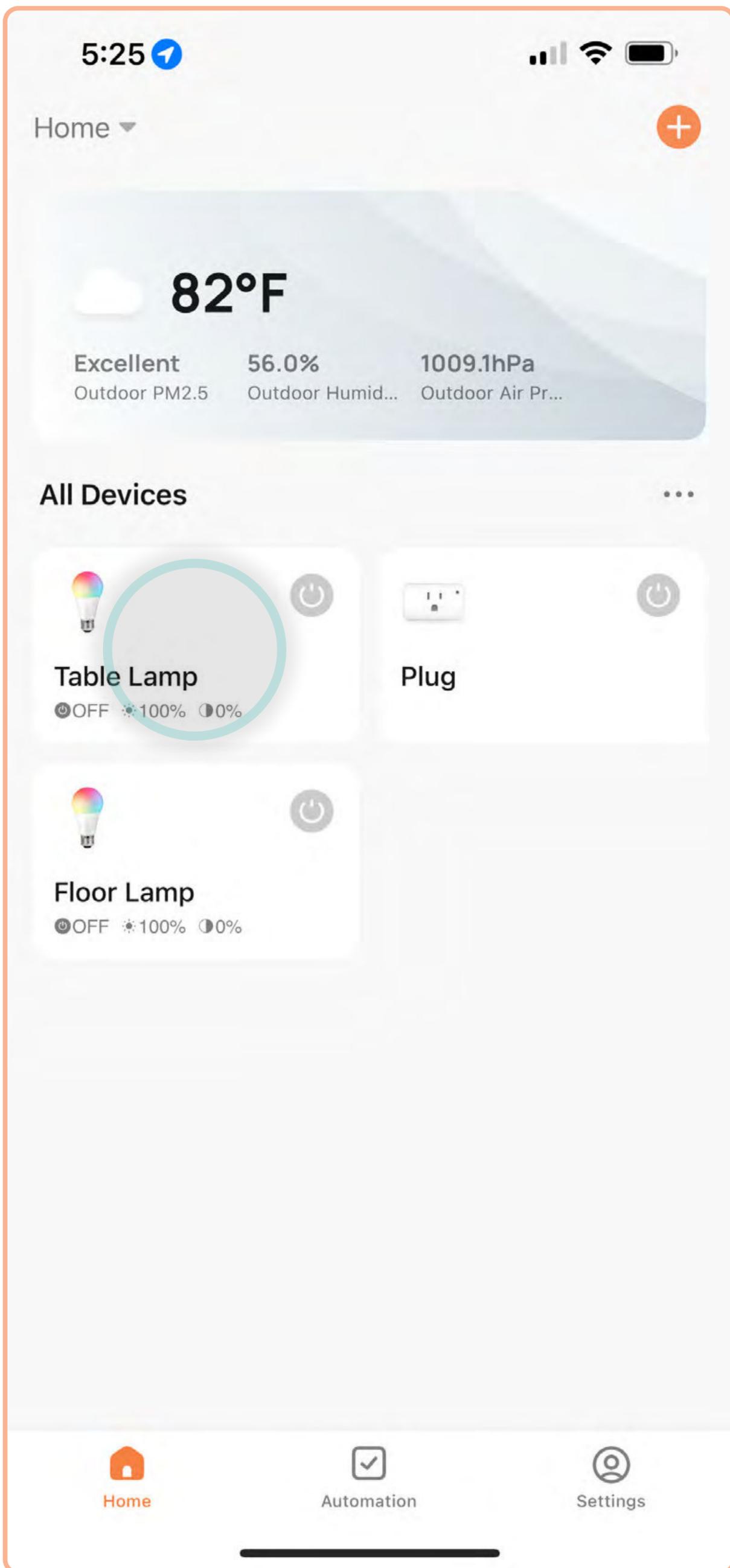
5. Tap **Confirm**.





How to factory-reset a device

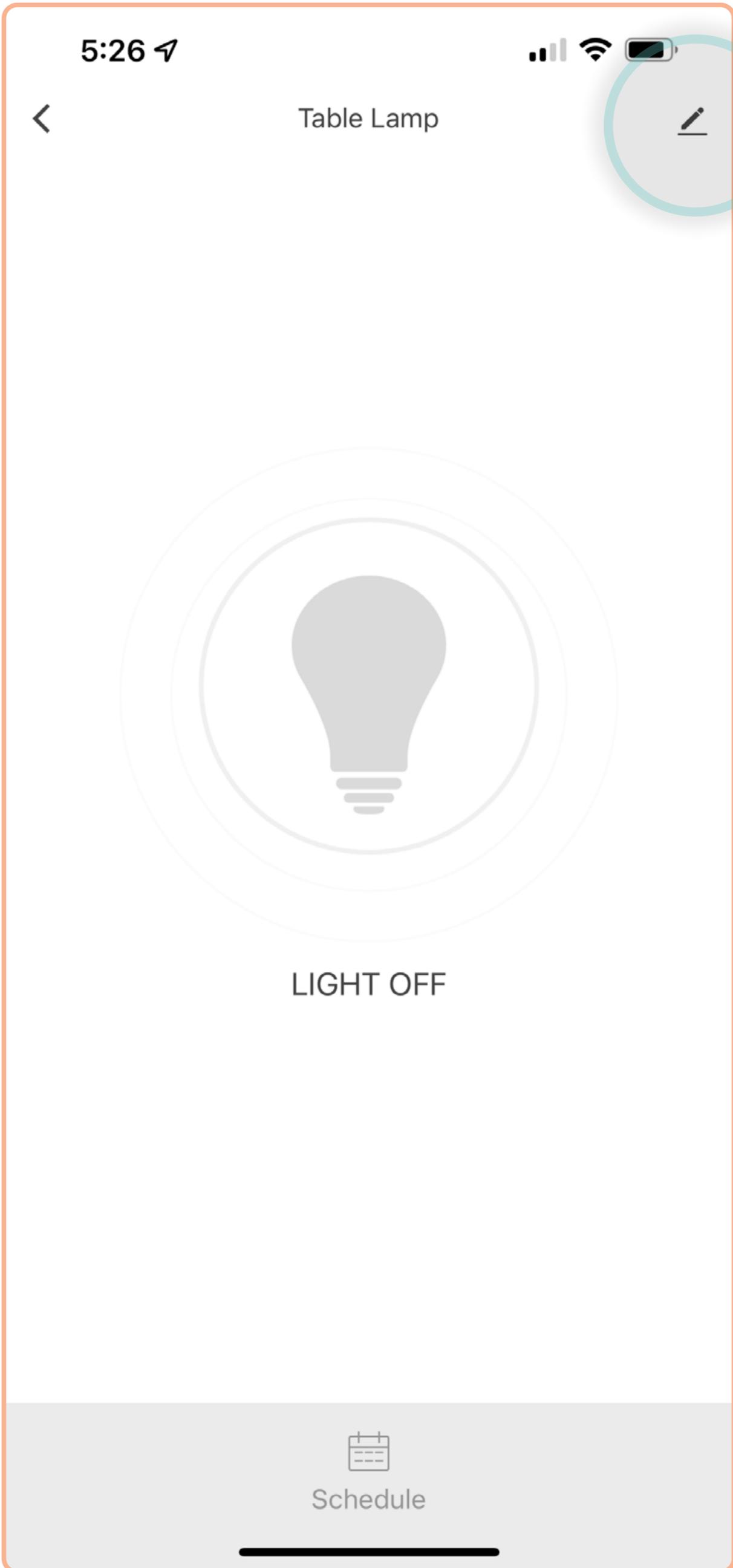
1. Open the SYLVANIA Smart Wifi app. Tap **the device you want to remove**.





How to factory-reset a device

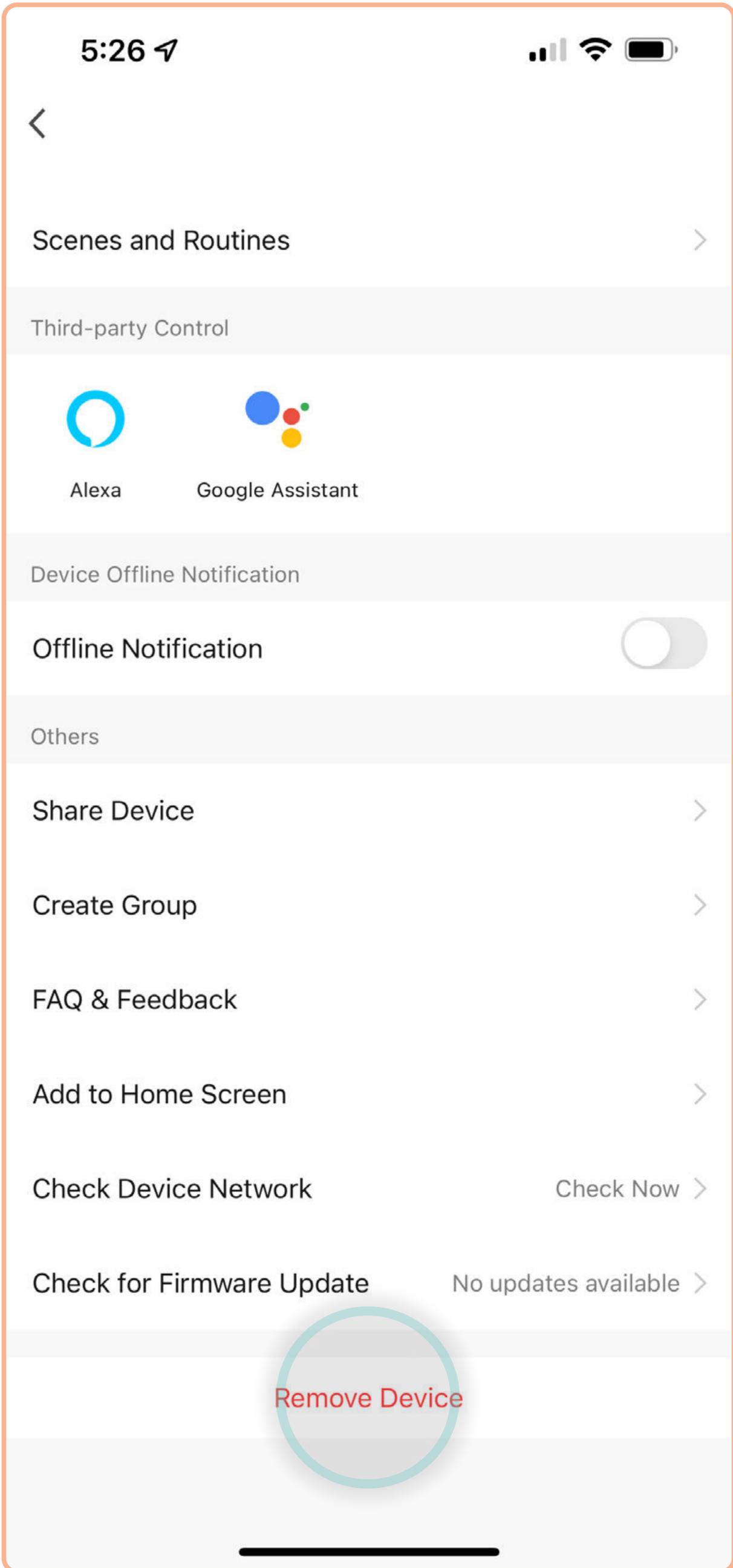
2. Tap .





How to factory-reset a device

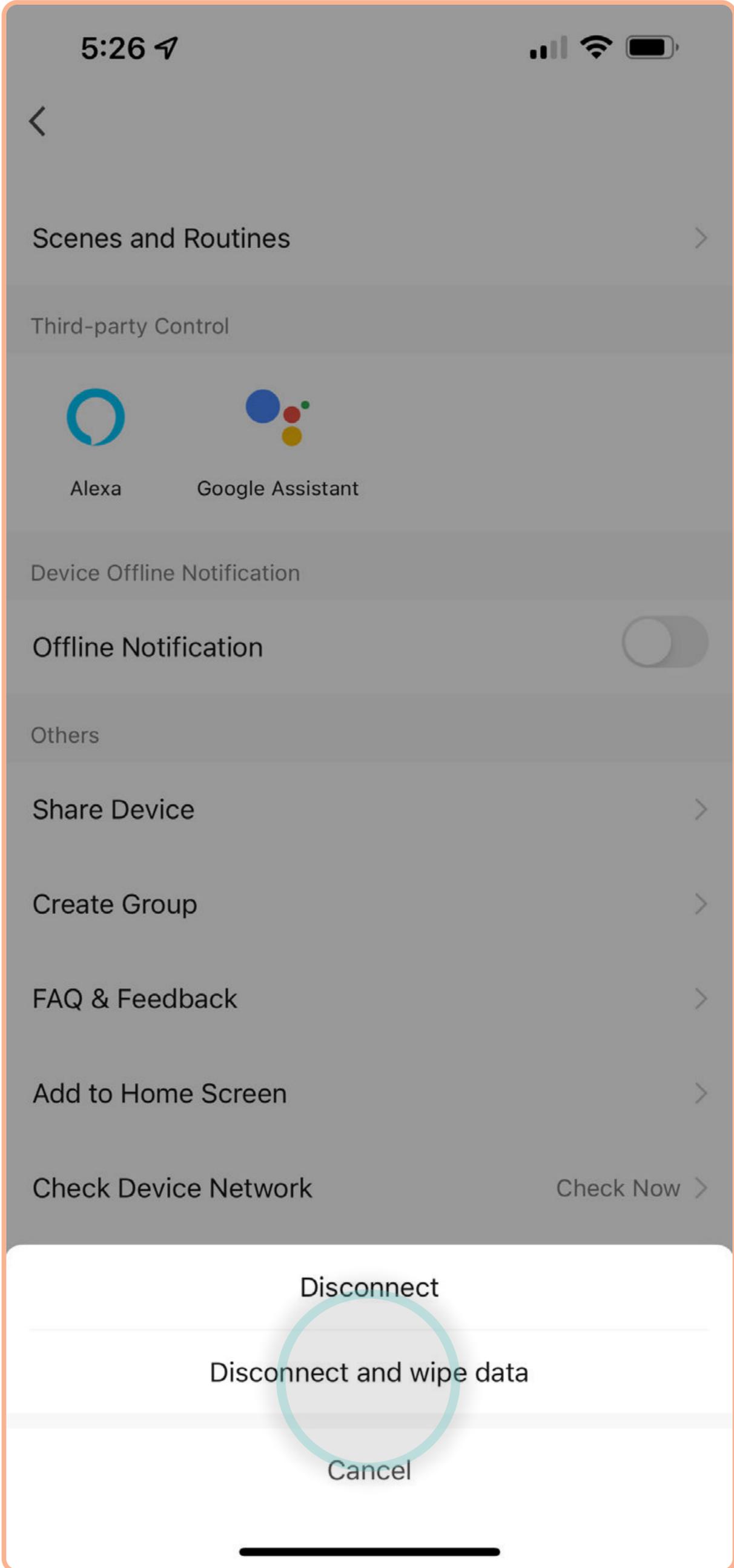
3. Scroll to the bottom and tap **Remove Device**.





How to factory-reset a device

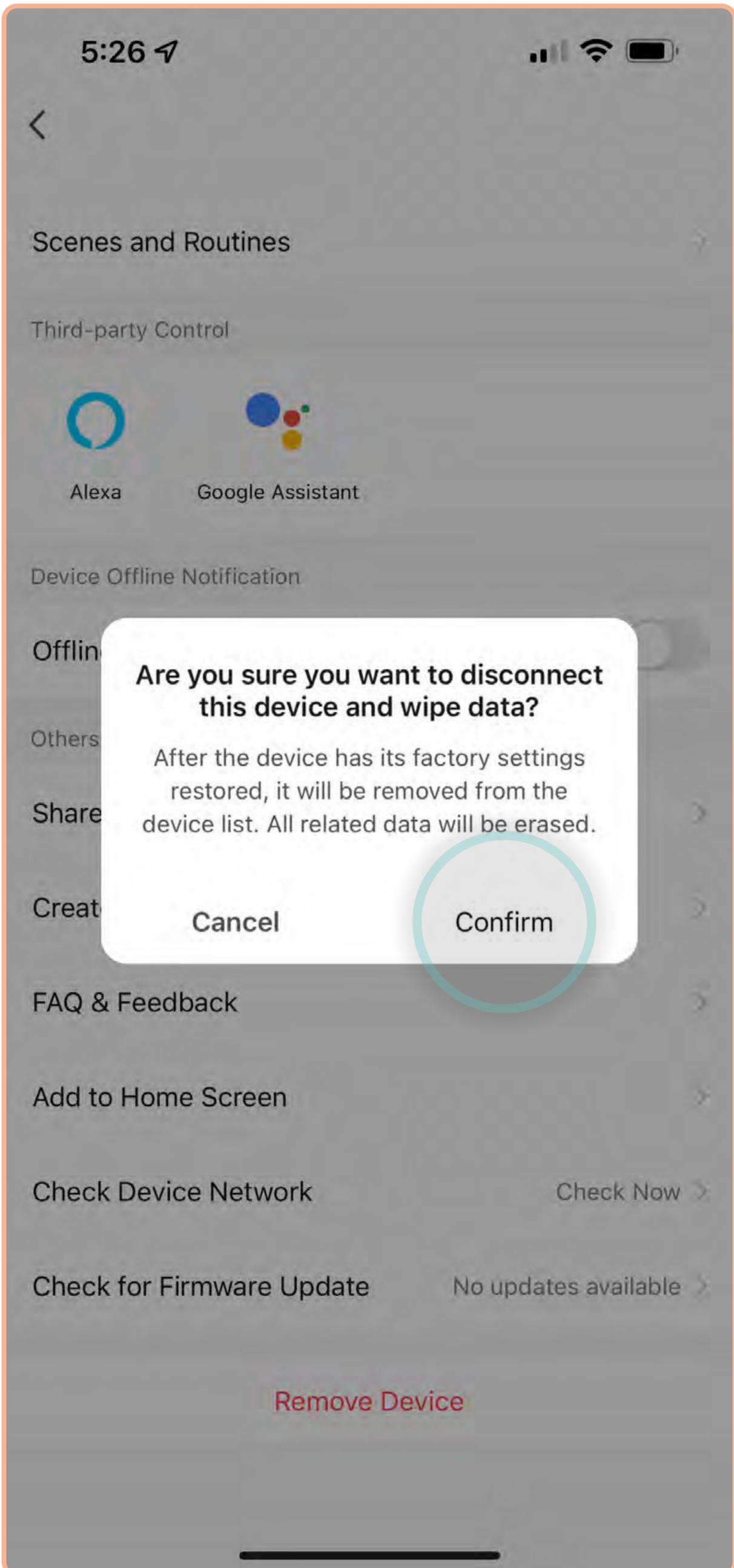
4. Tap **Disconnect and wipe data.**





How to factory-reset a device

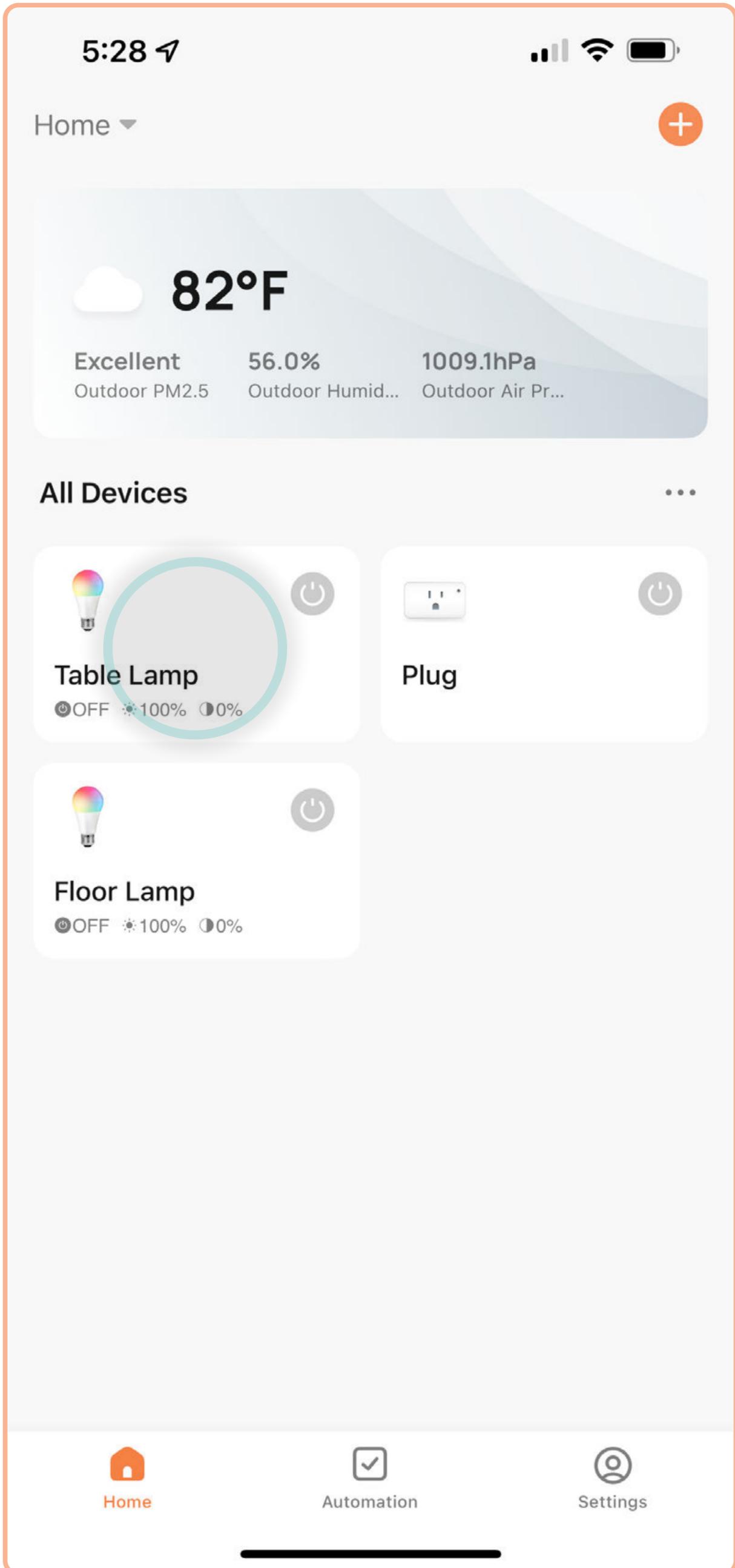
5. Tap **Confirm** to remove the device and wipe data. To set up your device again, see **How to add a device** [🔗](#).





How to create a group

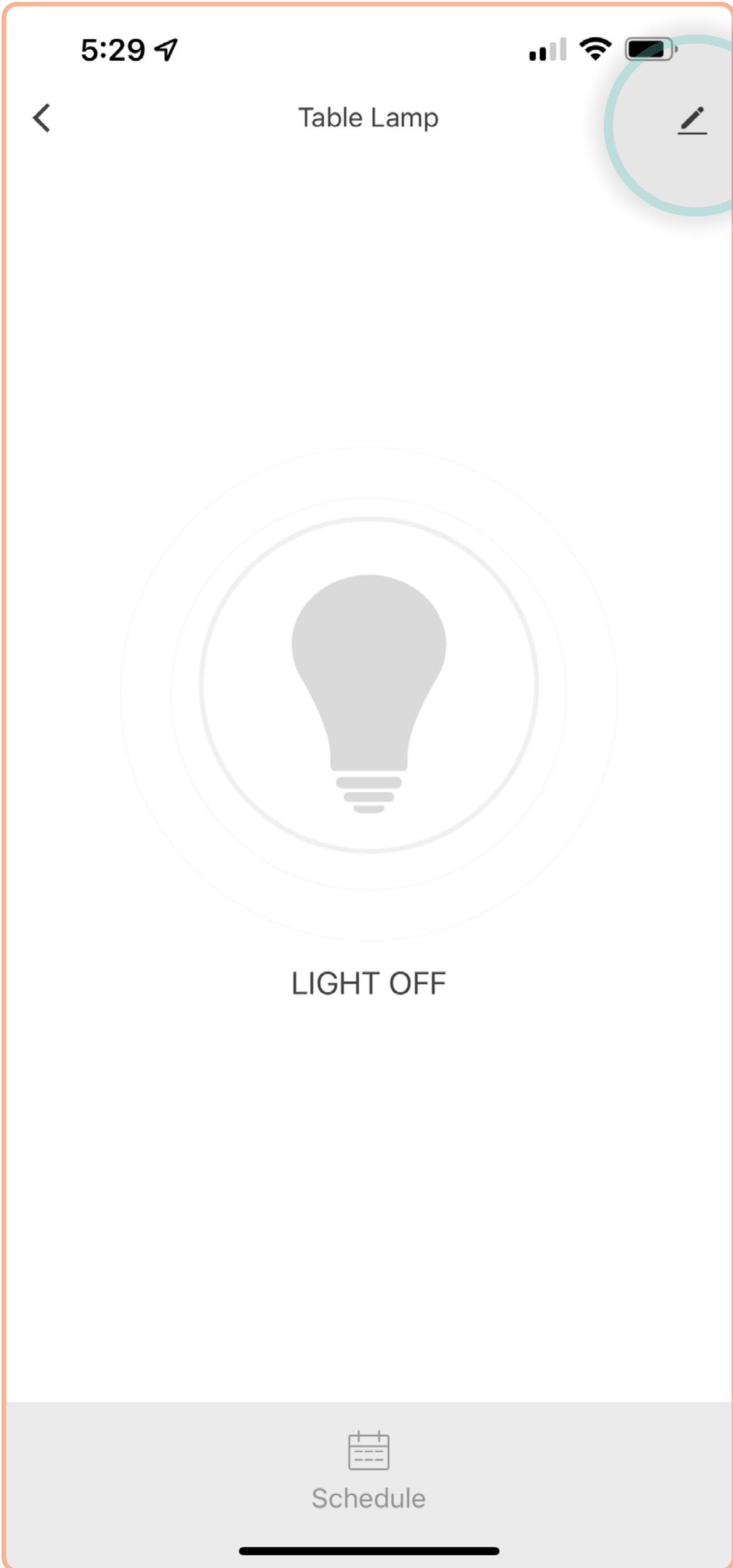
1. Open the SYLVANIA Smart Wifi app. Tap **the first device for your group**. (**Note:** You can group only devices of the same type: lights with lights; plugs with plugs, etc..)





How to create a group

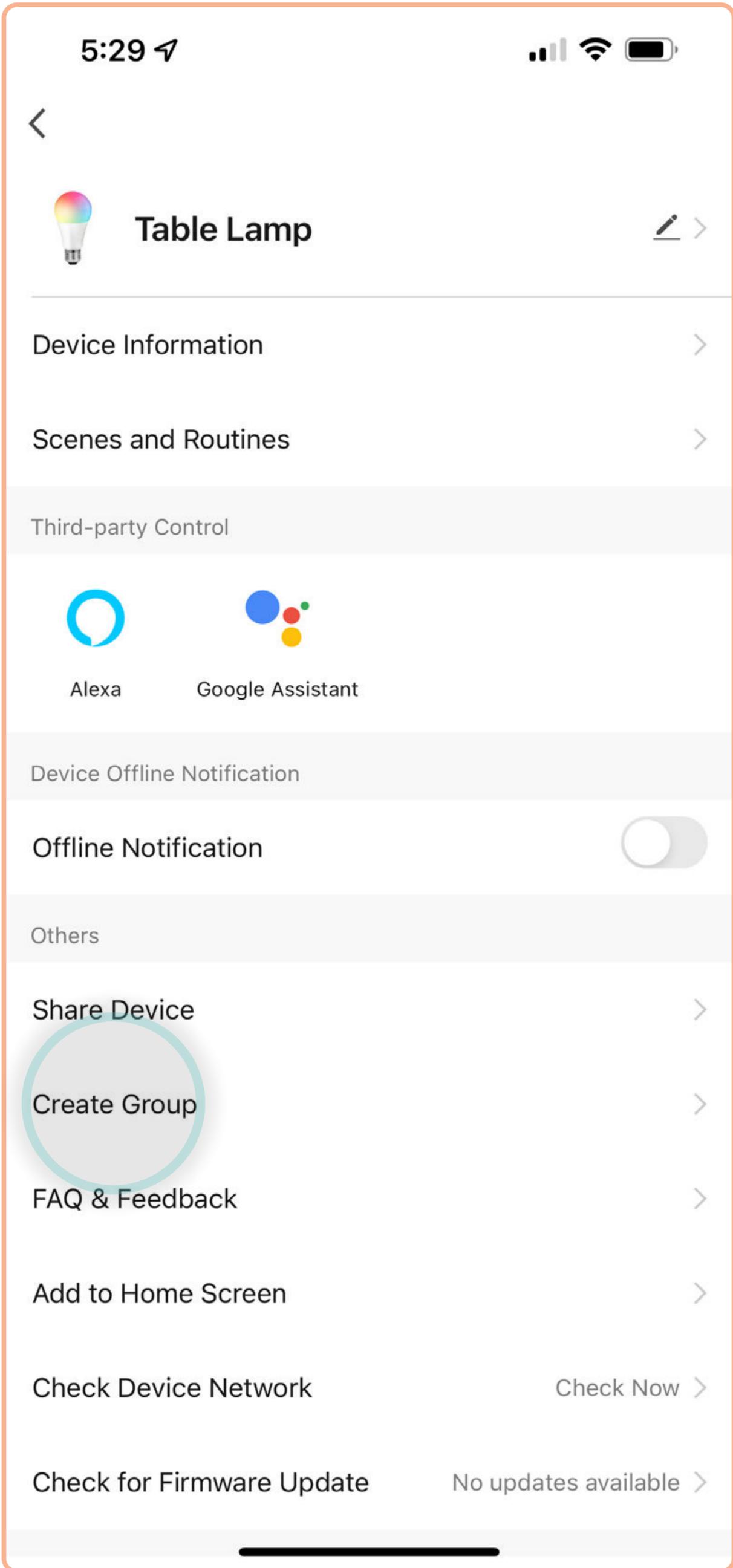
2. Tap .





How to create a group

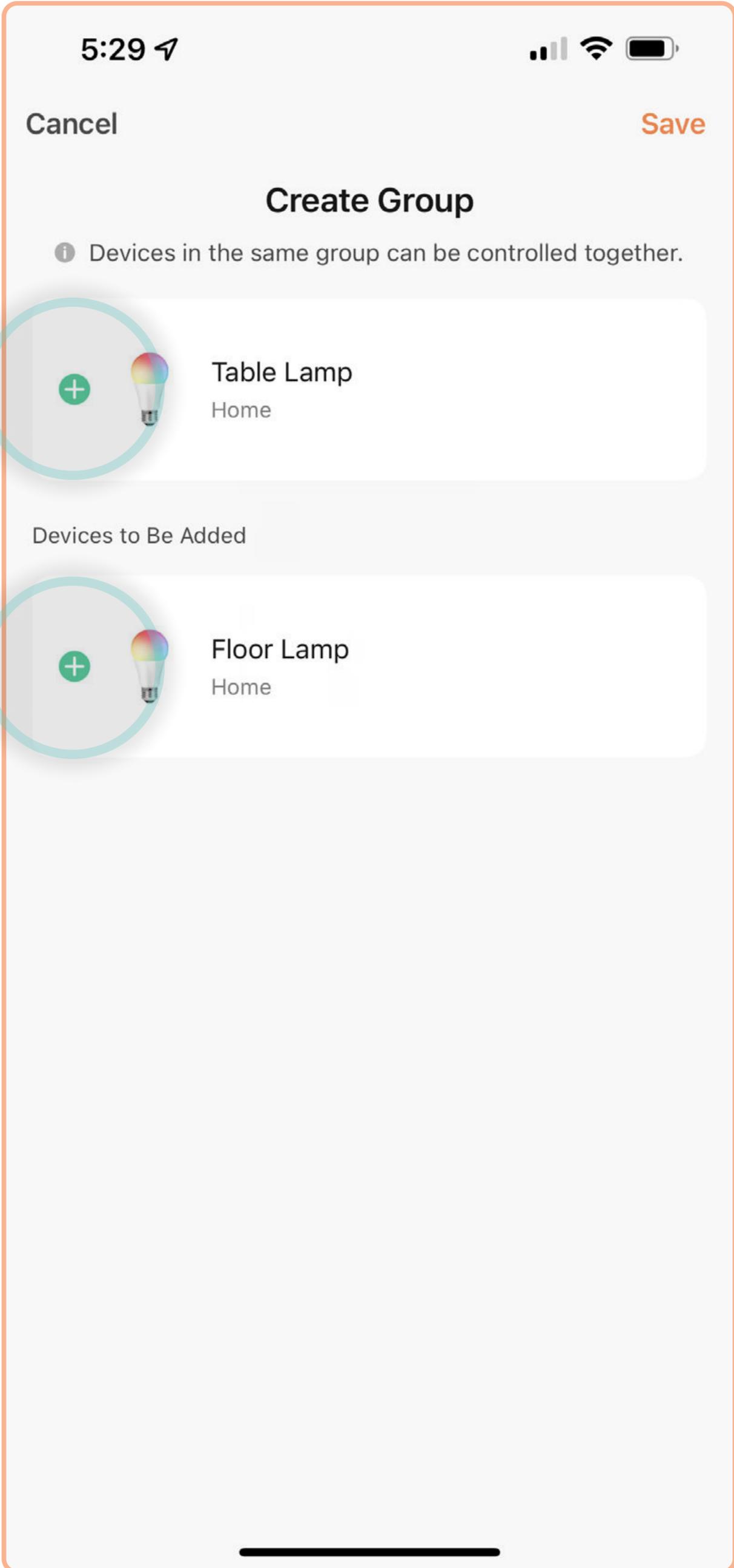
3. Tap **Create Group**.





How to create a group

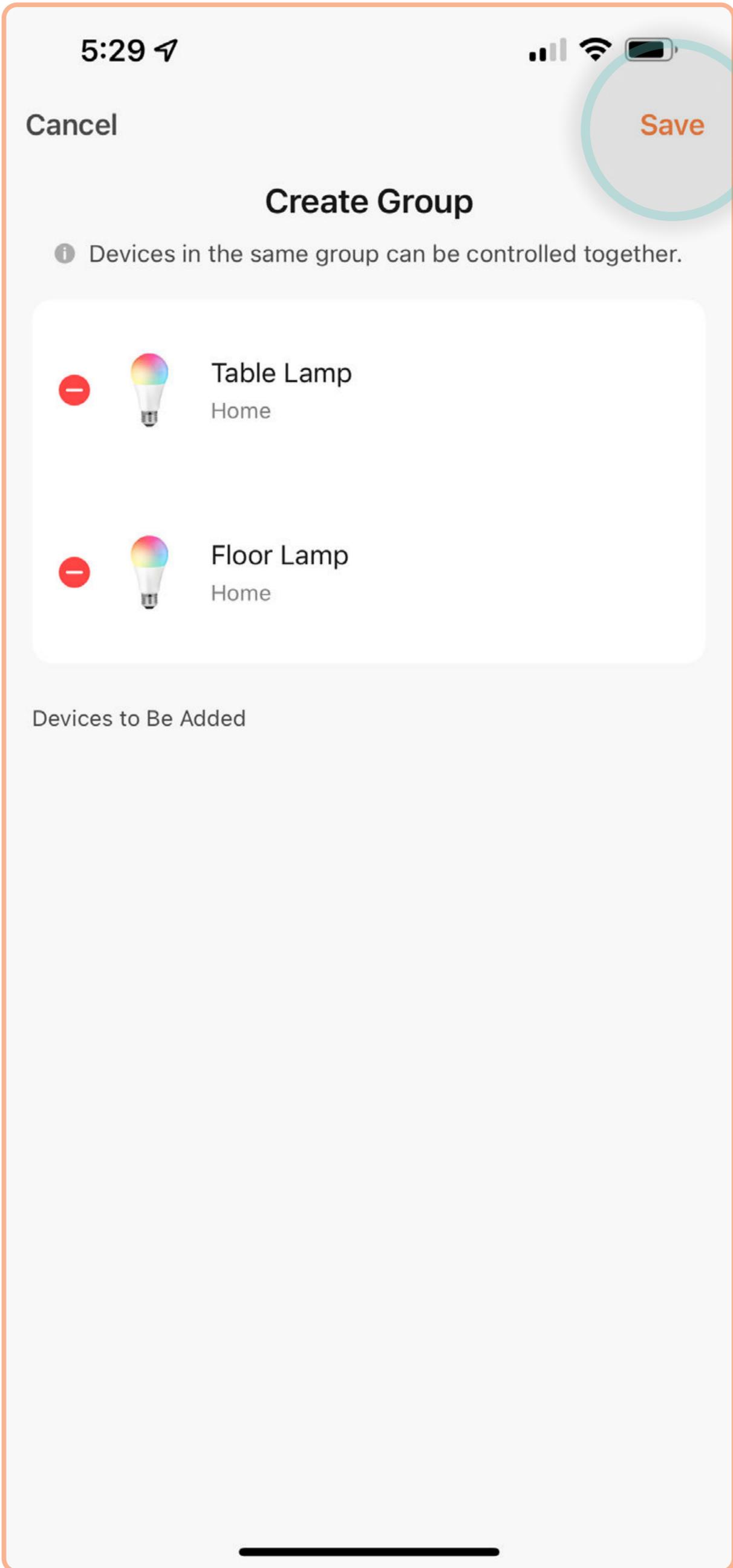
4. Tap **+** next to the device(s) you want to add to your group.





How to create a group

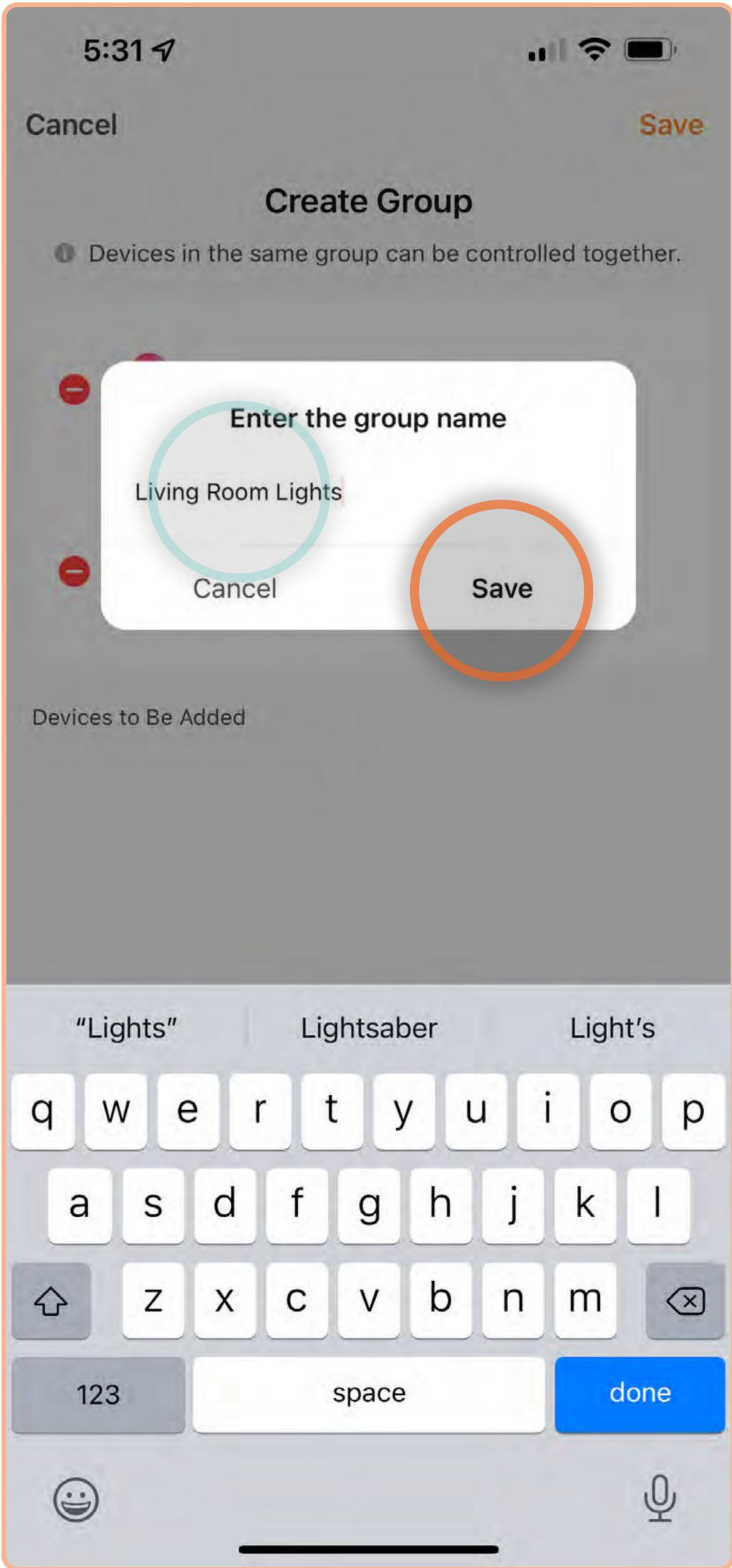
5. Tap **Save**.





How to create a group

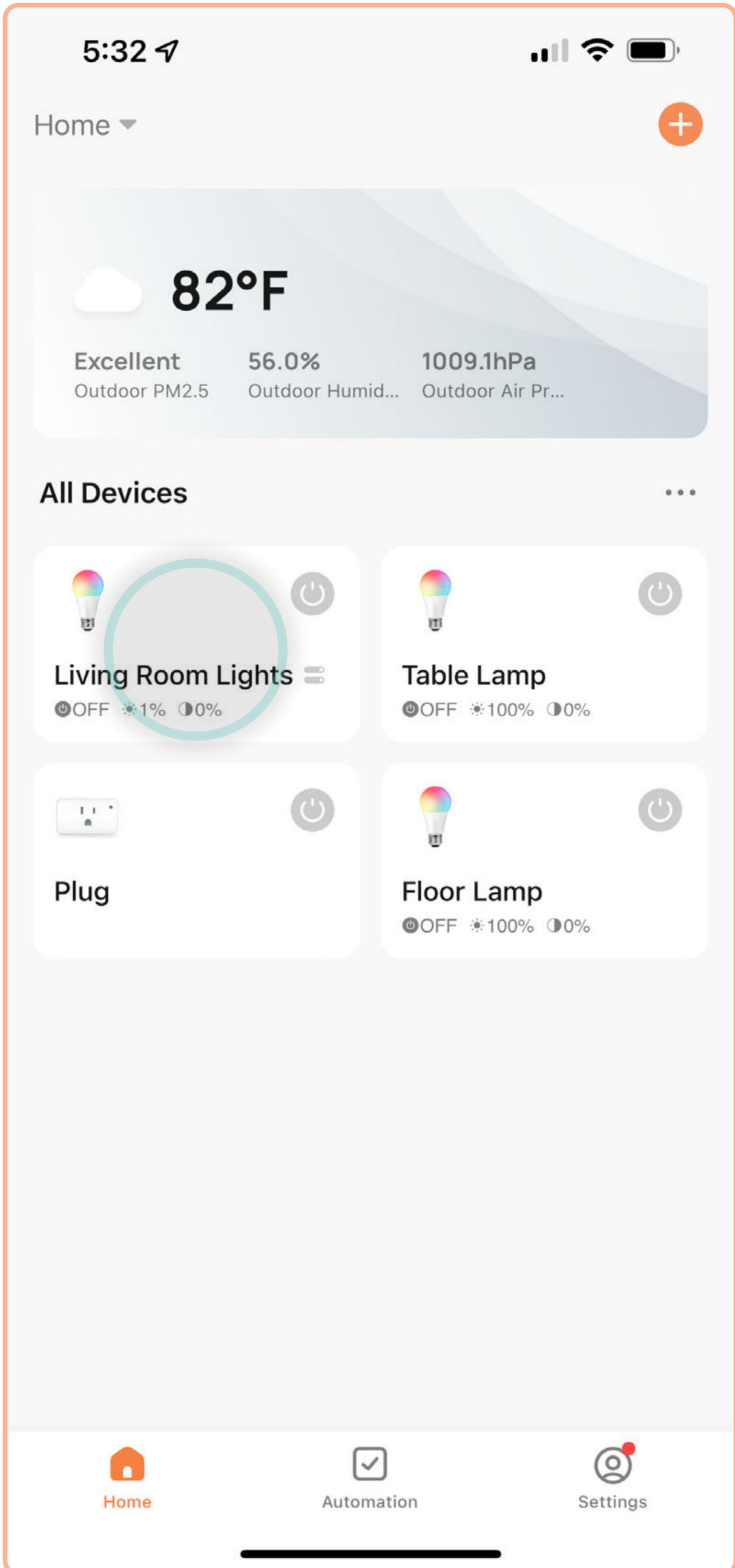
6. **Enter a name** for your new group and tap **Save**.





How to create a group

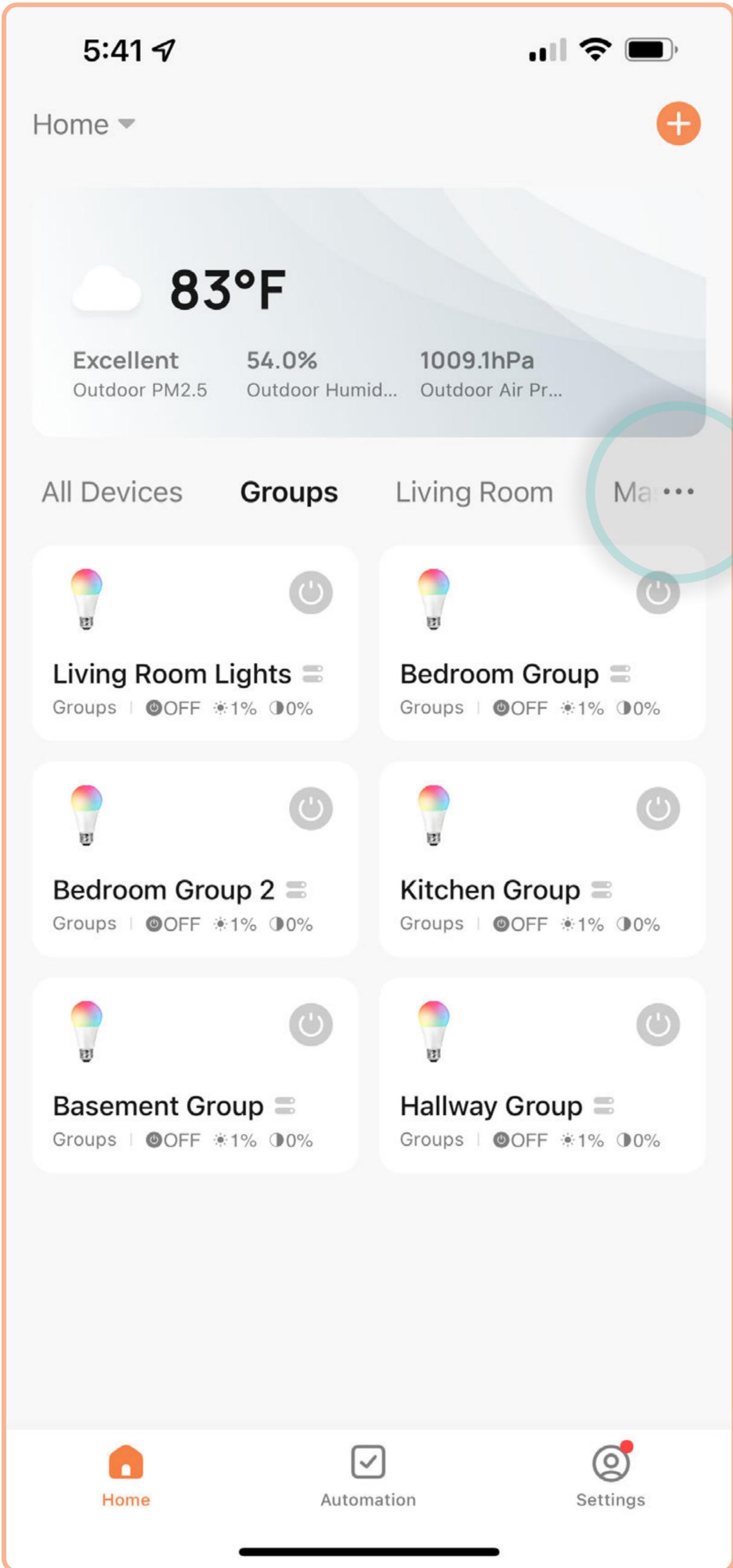
7. Groups will appear on the Home screen, listed alphabetically with your devices. Tap **your group's tile** to control all grouped devices at once.





How to manage a room

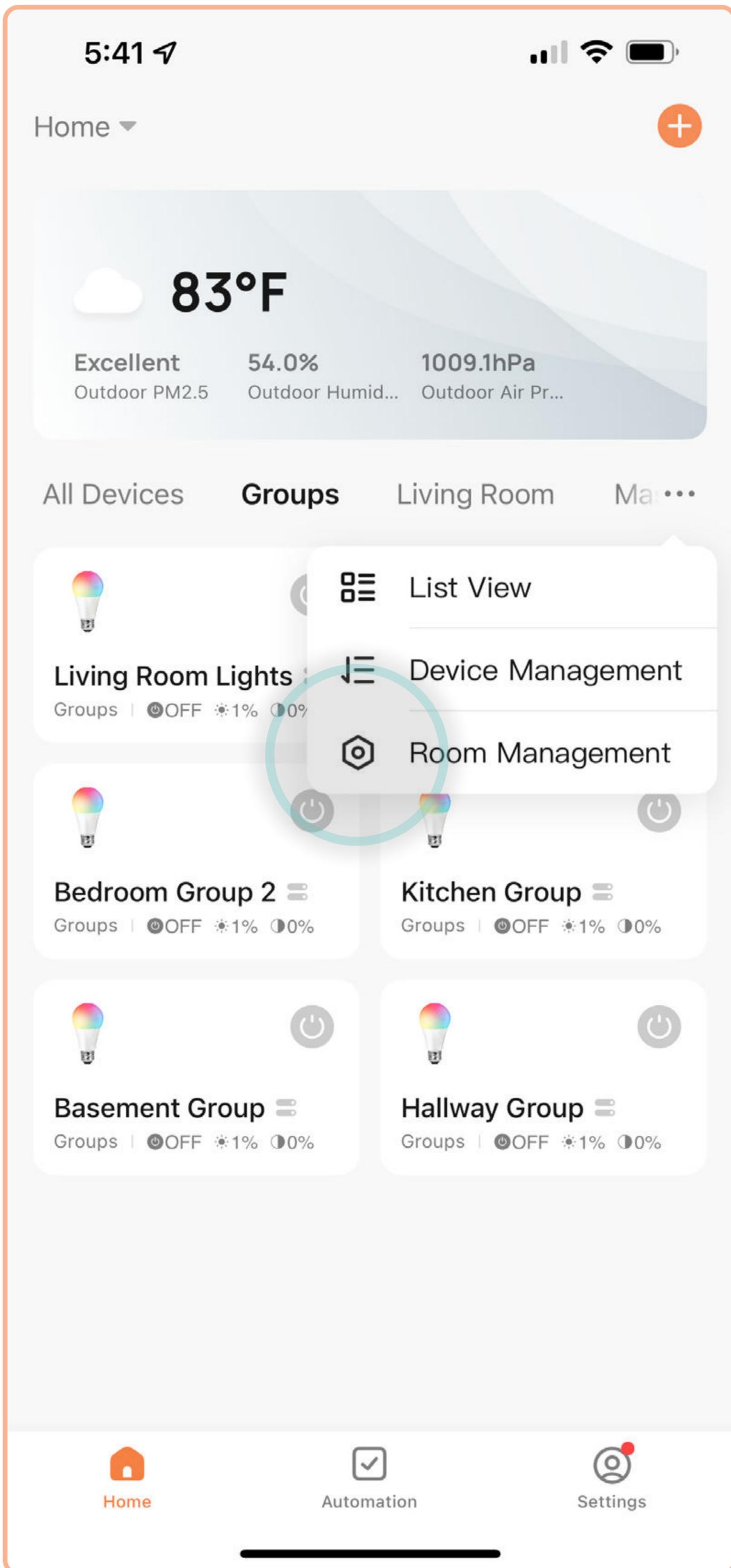
1. Open the SYLVANIA Smart Wifi app. Tap .





How to manage a room

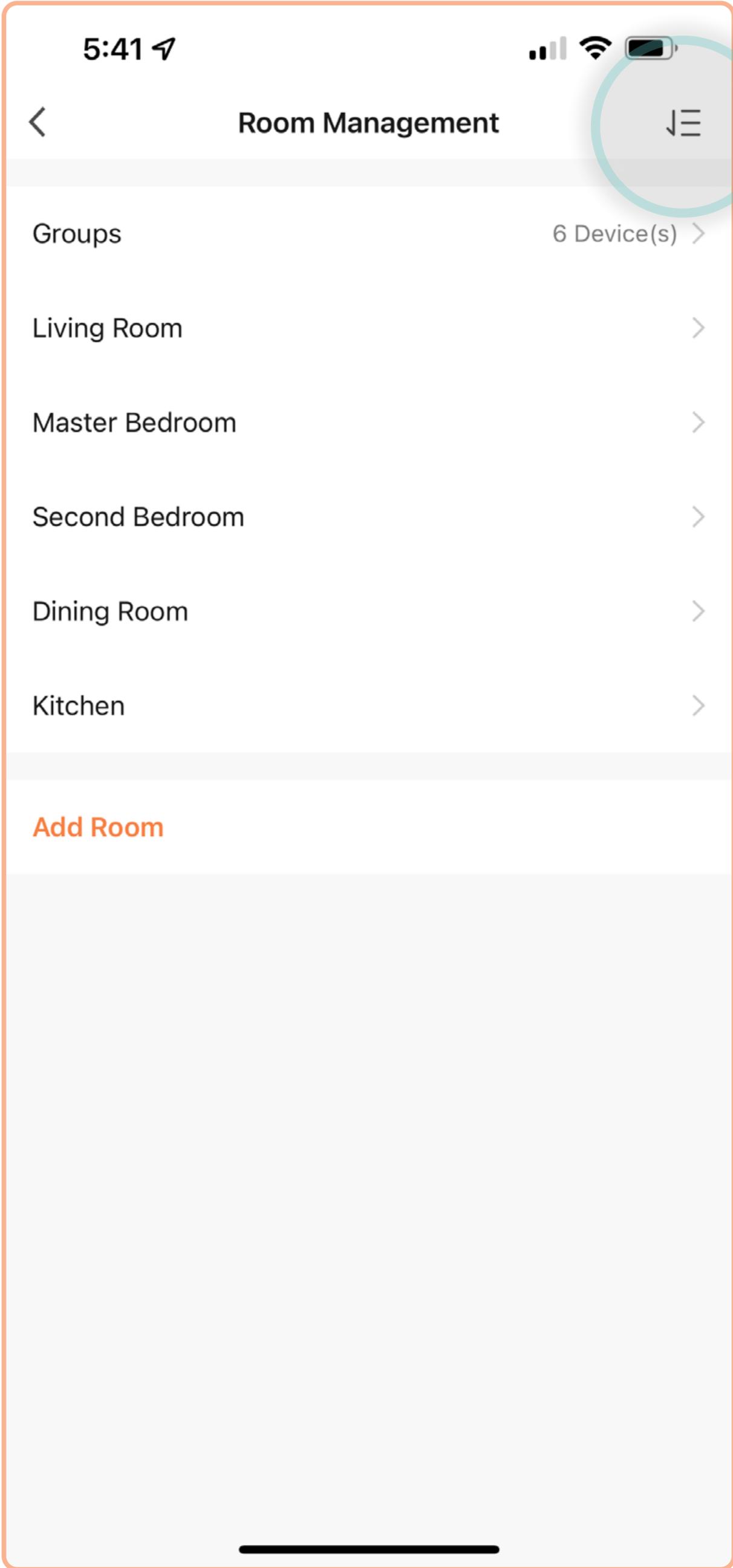
2. Tap **Room Management**.





How to manage a room

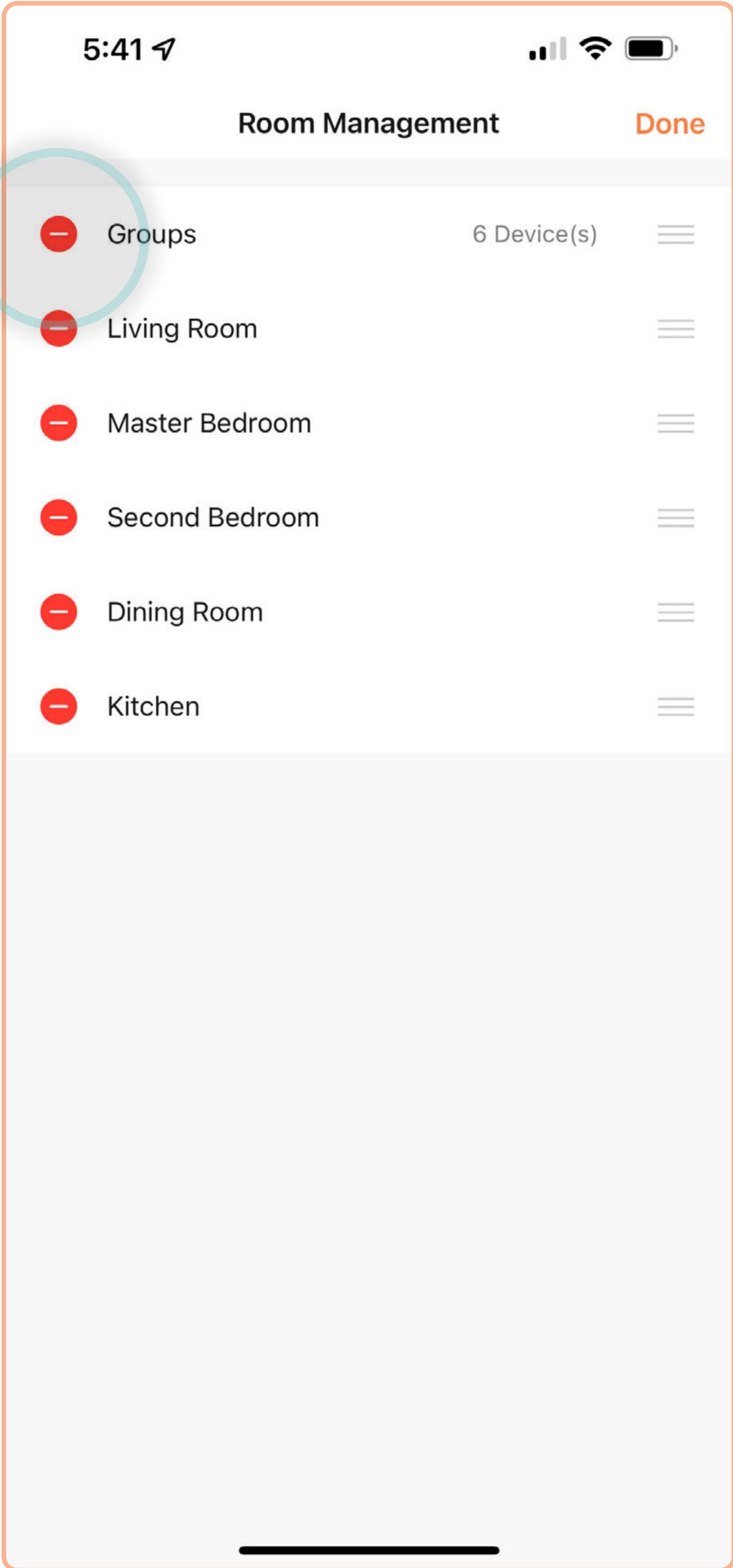
3. Tap .





How to manage a room

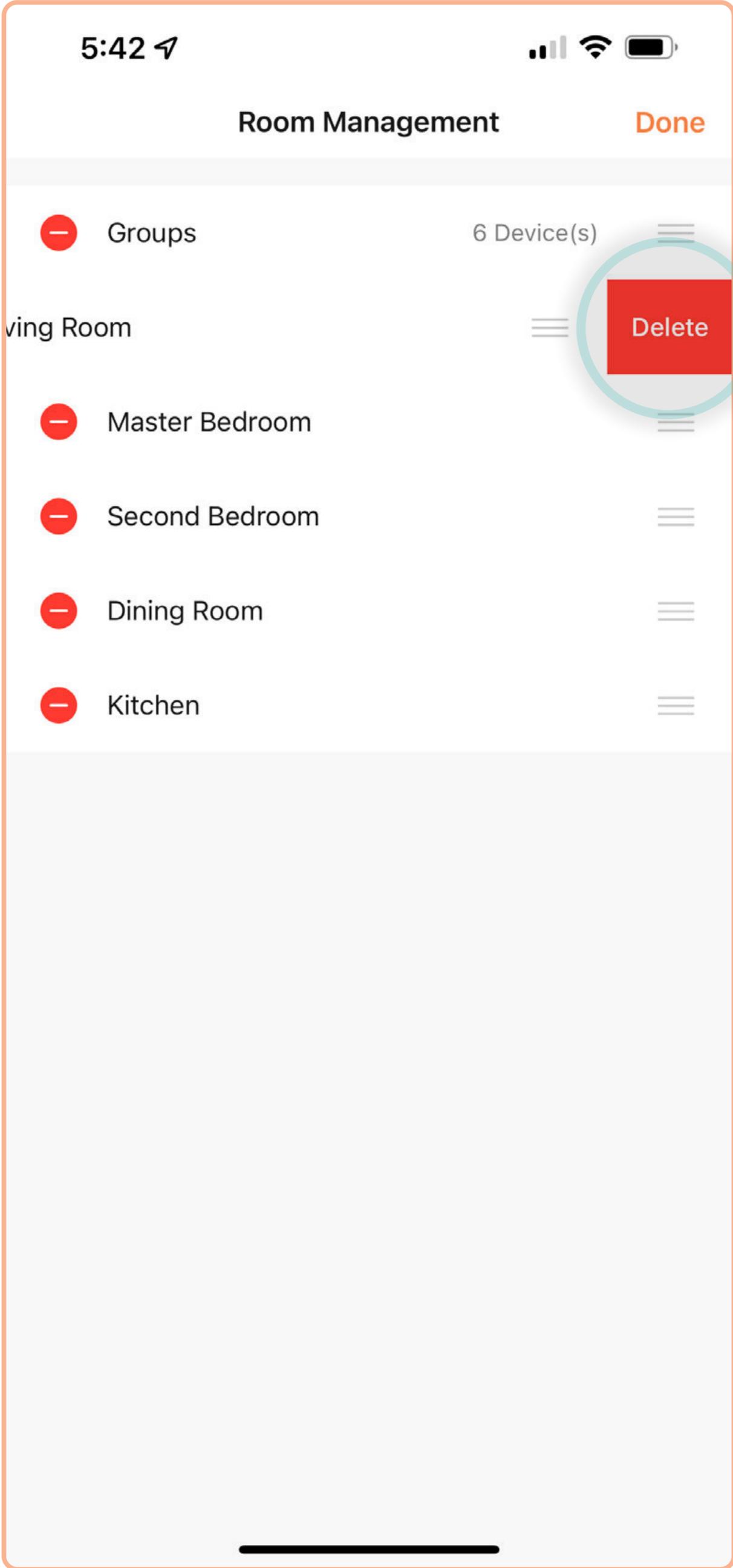
4. Tap  next to the room you want to delete.





How to manage a room

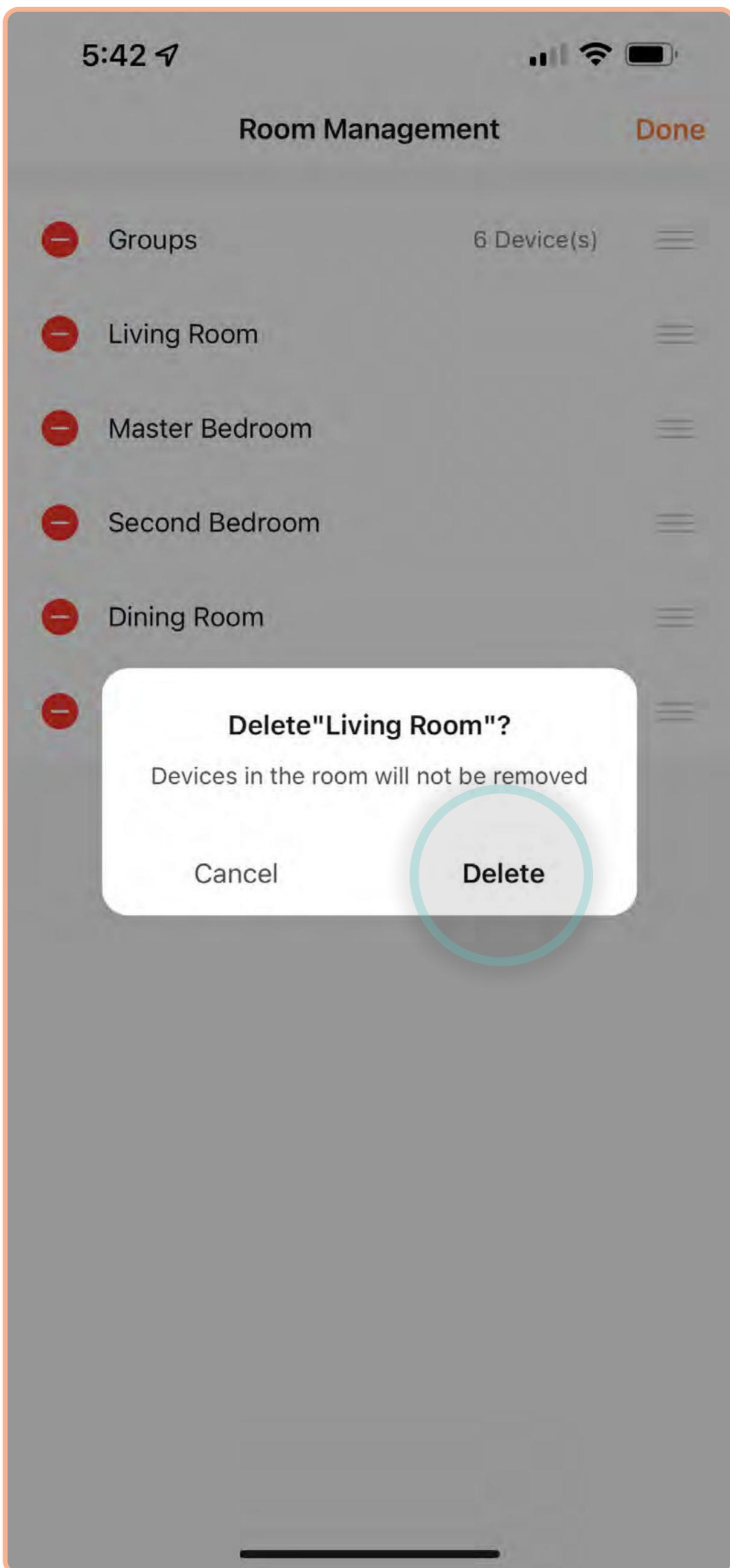
5. Tap **Delete**.





How to manage a room

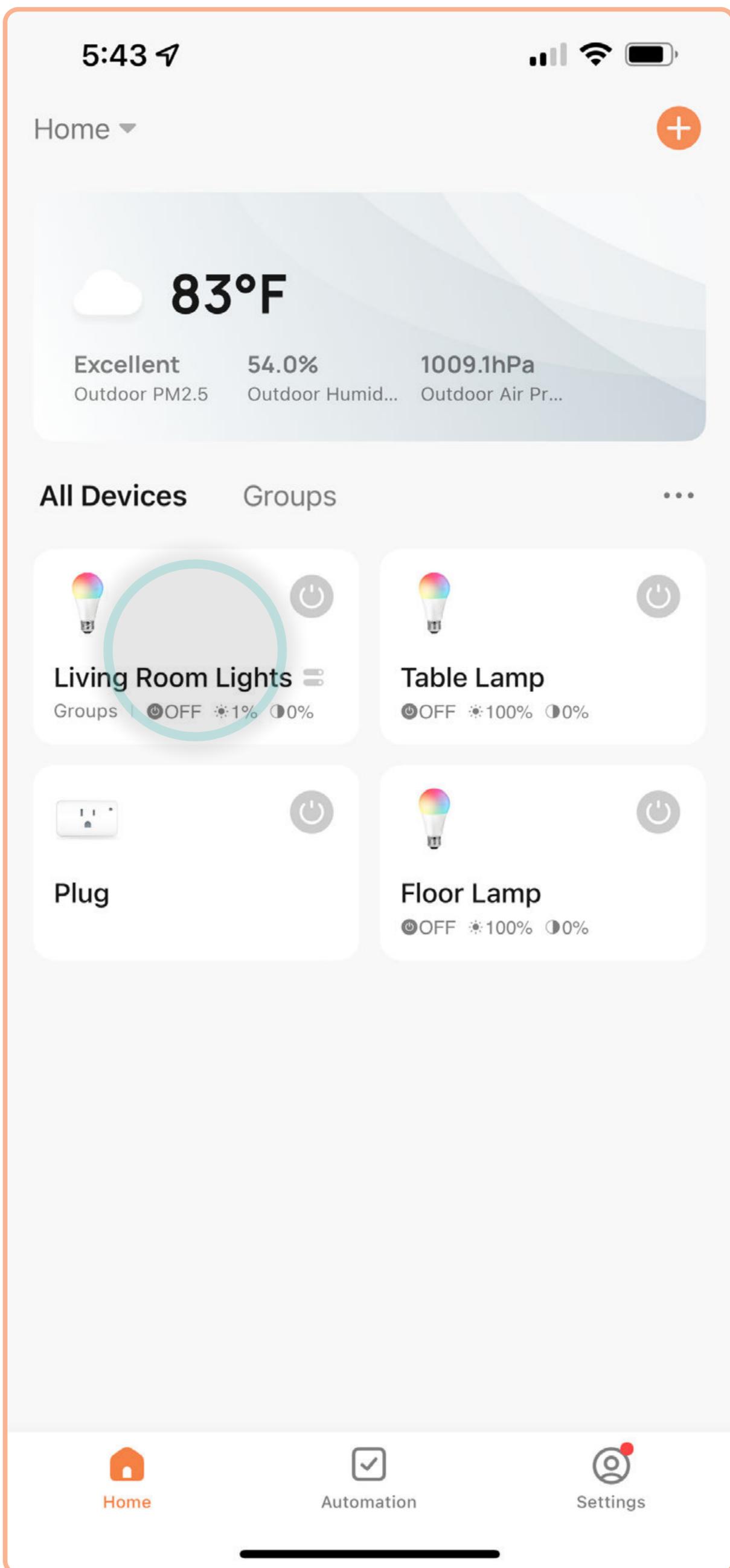
6. Tap **Delete** to confirm. **Note:** This will remove the device from your group; to remove the device from your home entirely, see **How to remove a device** [🔗](#).





How to sync music

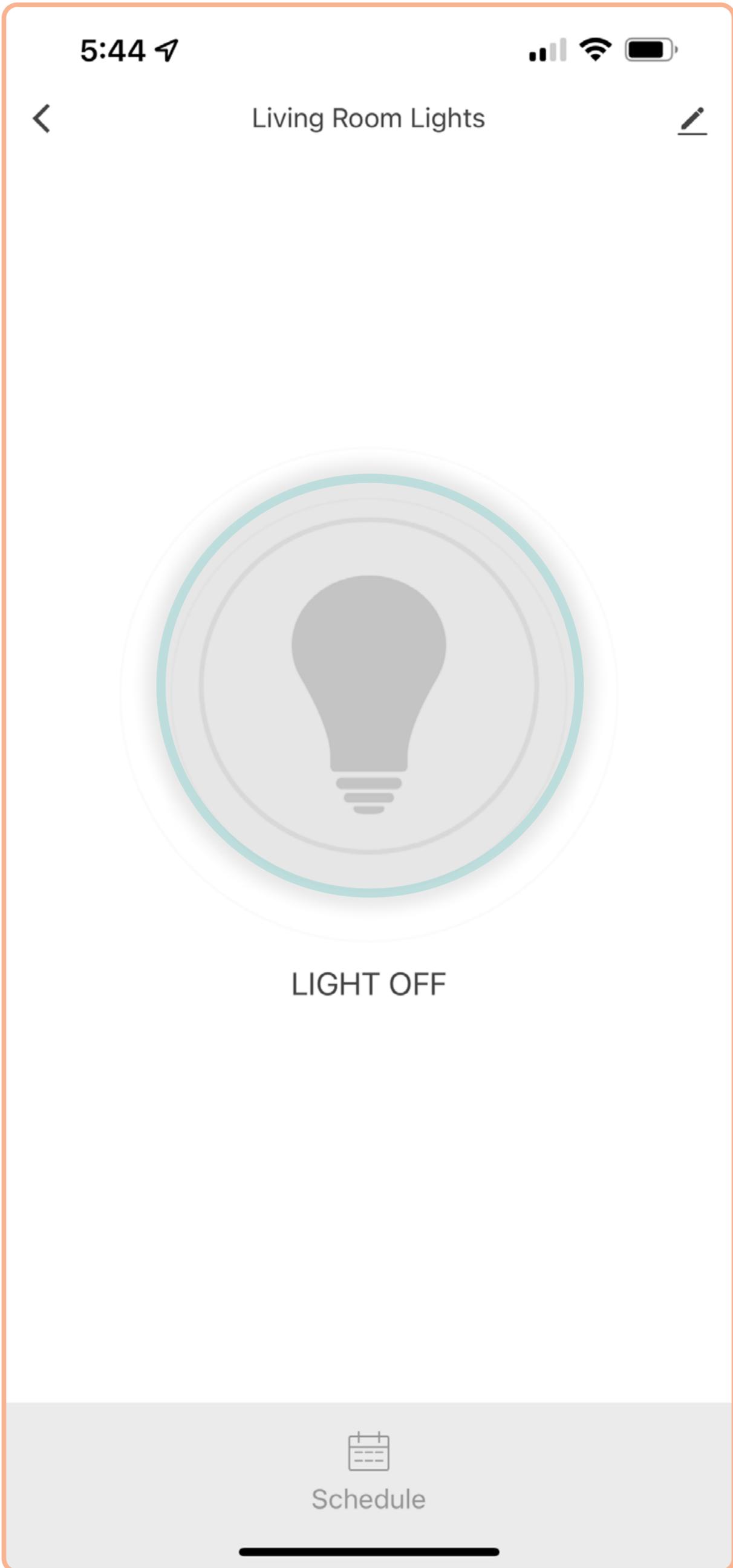
1. Open the SYLVANIA Smart Wifi app. Select **the light or group you want to sync with your music.** (**Note:** Check your light's packaging to confirm Music Sync compatibility.)





How to sync music

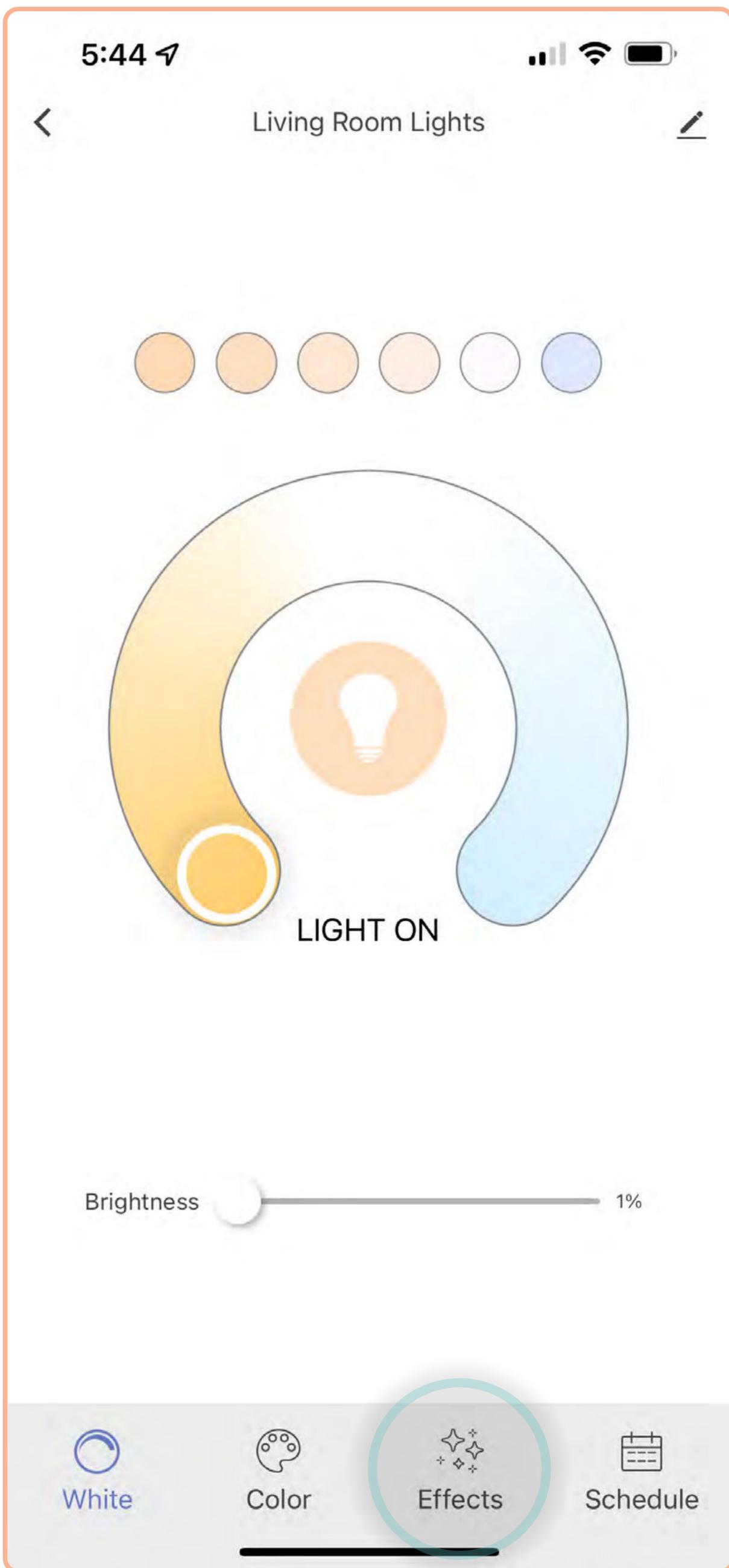
2. **Turn on** your light or group.





How to sync music

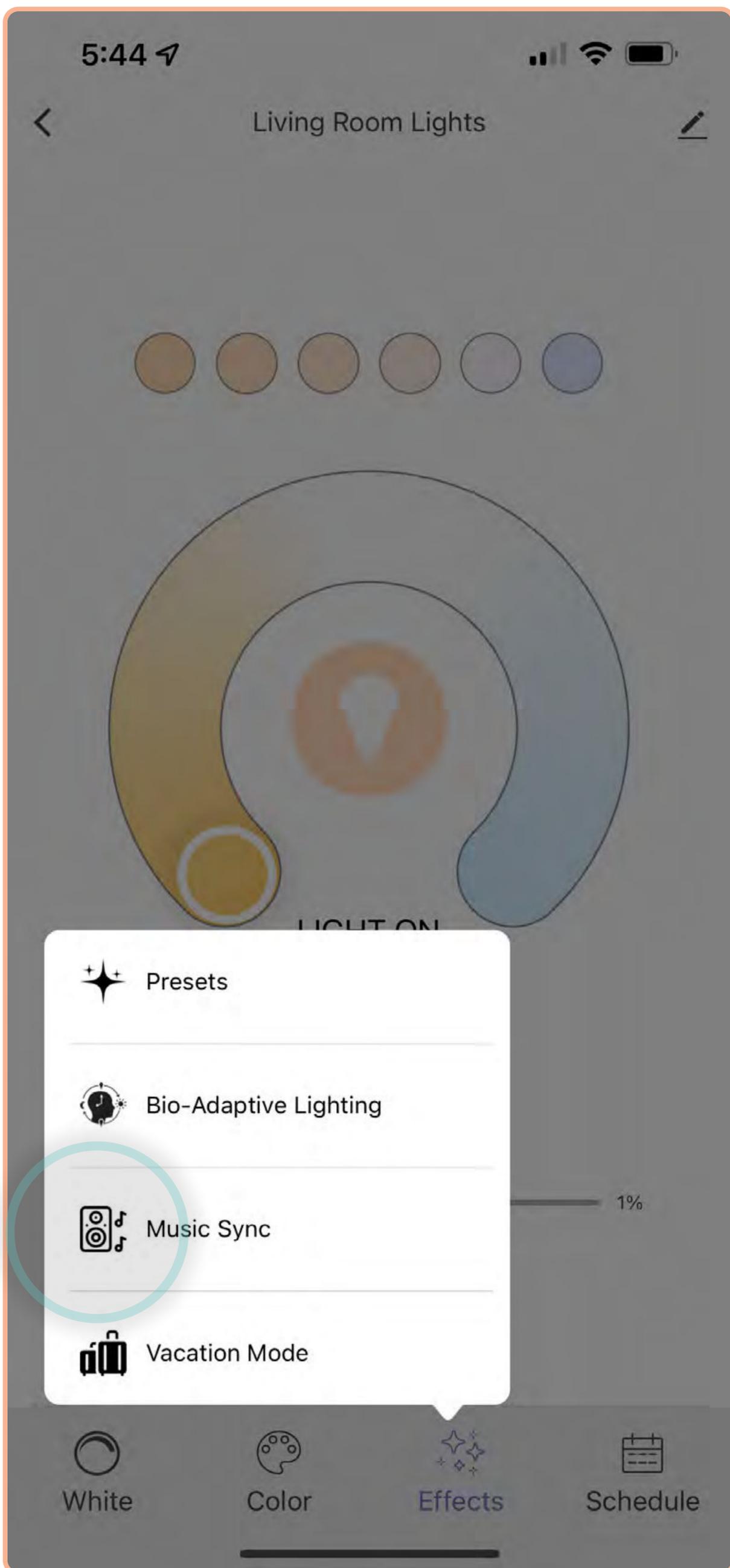
3. Tap **Effects**.





How to sync music

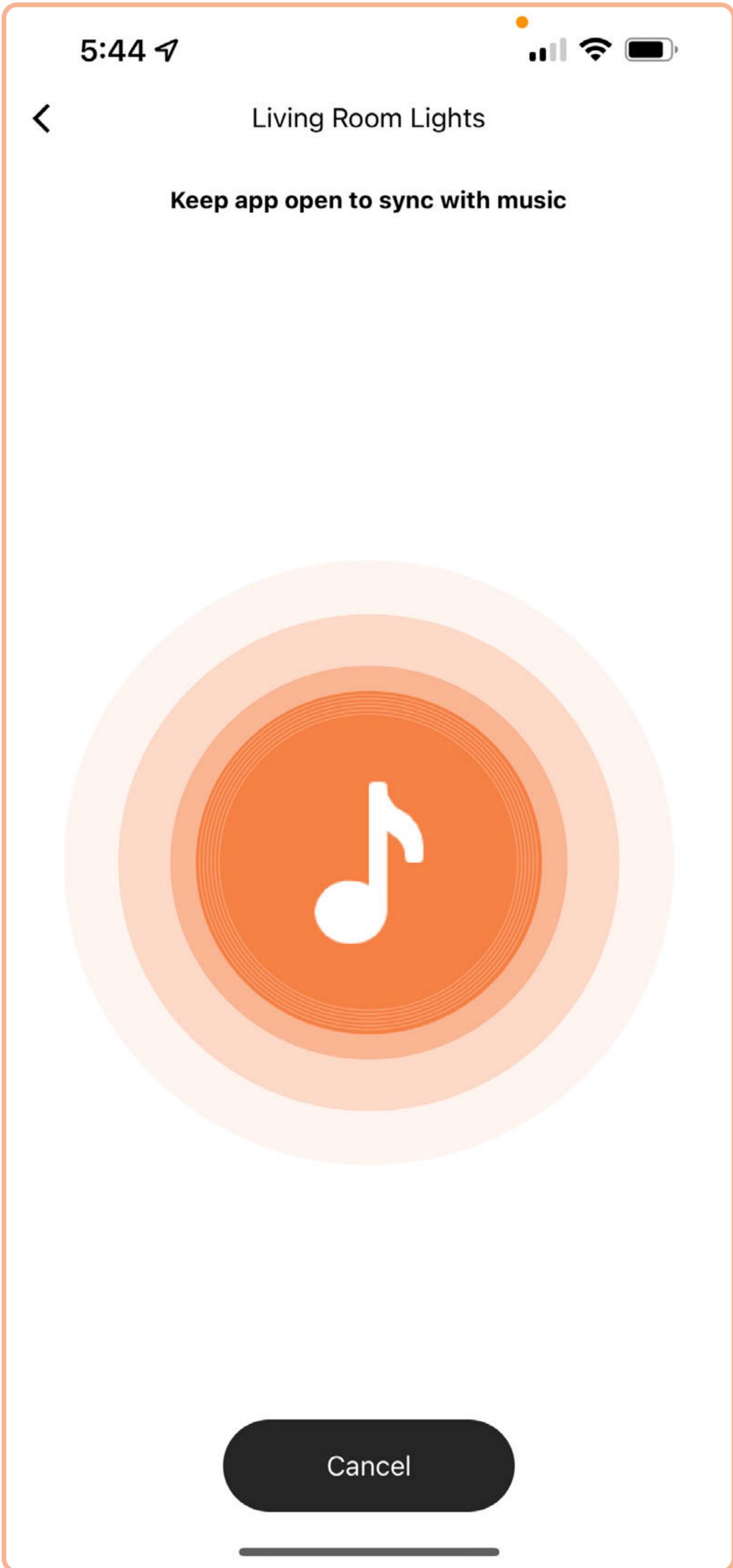
4. Tap **Music Sync**.





How to sync music

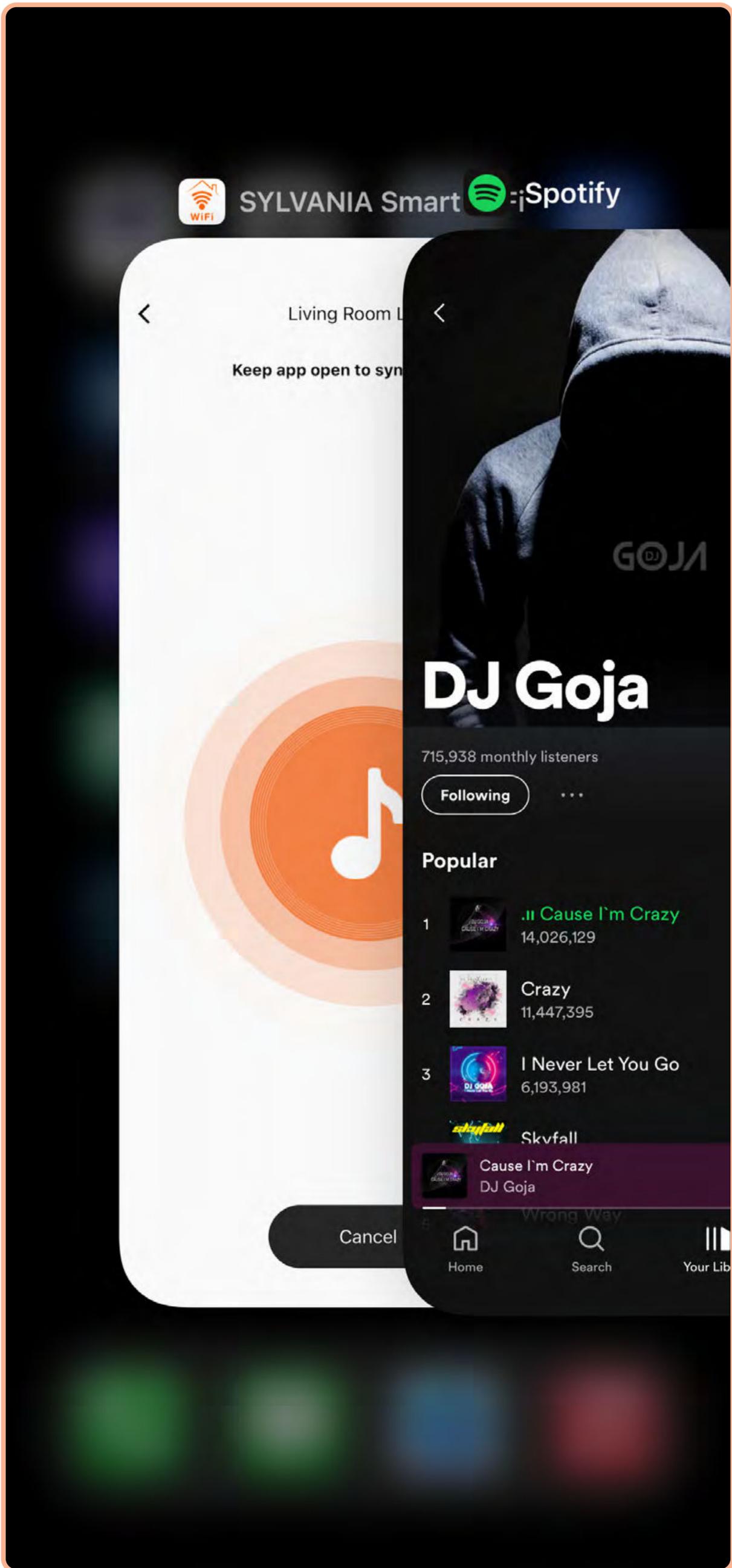
5. You will see the Music Sync Panel:





How to sync music

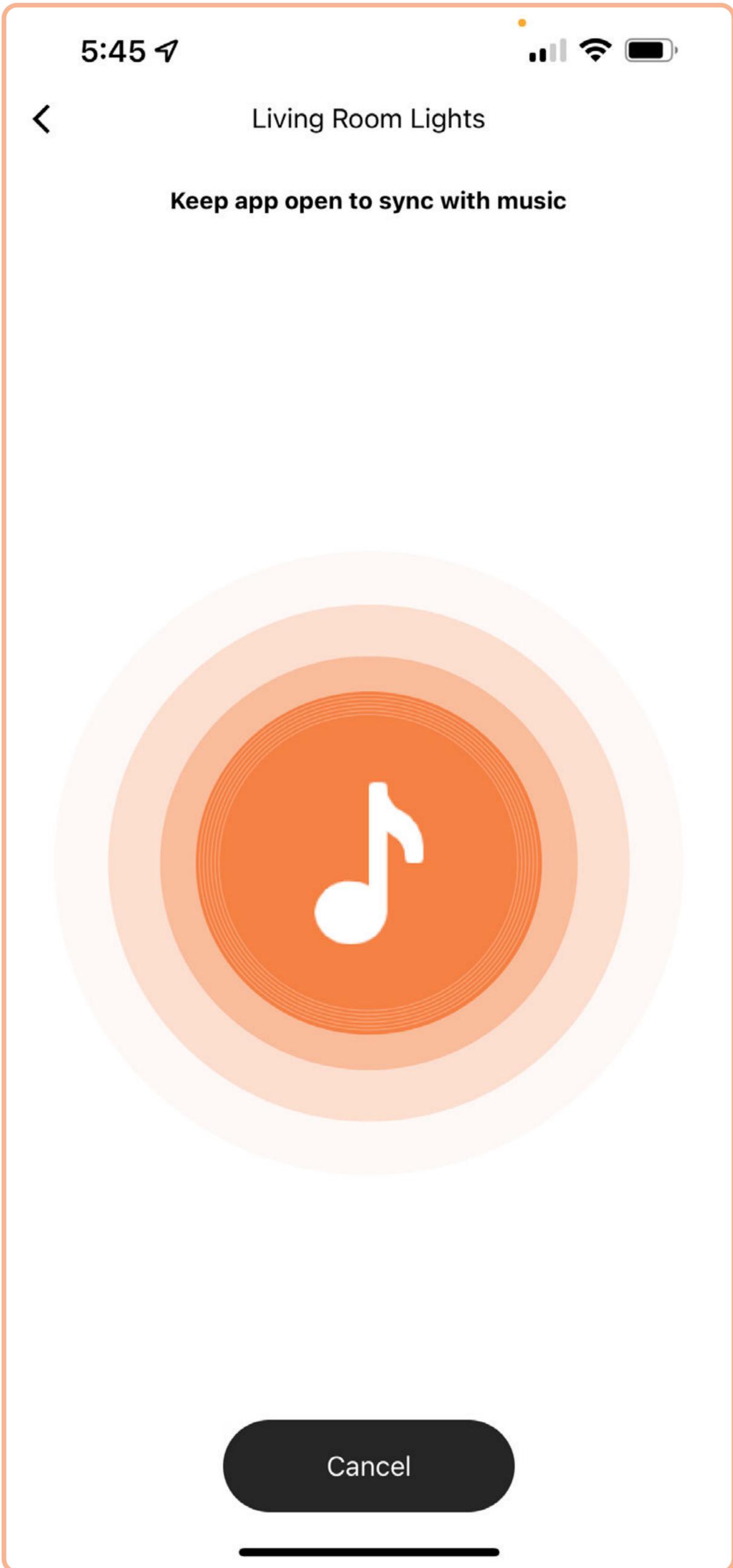
6. Switch to your music app and start your music.





How to sync music

- Return to the SYLVANIA Smart WiFi app. Your light(s) will respond to the music. **Note:** The SYLVANIA Smart WiFi app must stay open on your phone for music to sync.

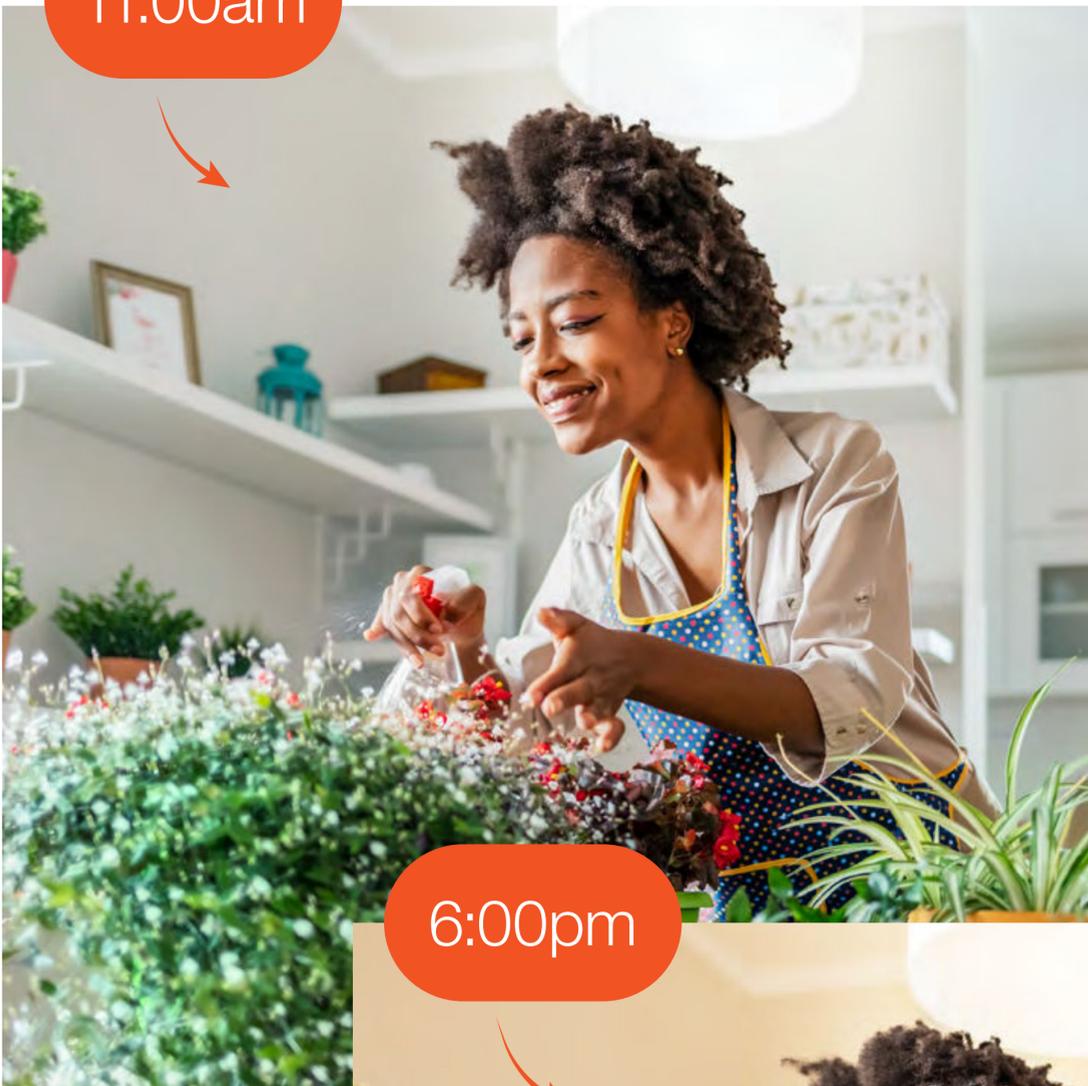




How to use bio-adaptive lighting

Bio-adaptive lighting will automatically change the light color and brightness of a bulb throughout the day to try to match the sun. This can help support human biological cycles, or circadian rhythms, which can ultimately lead to improved mood, performance, and overall well-being.

11:00am



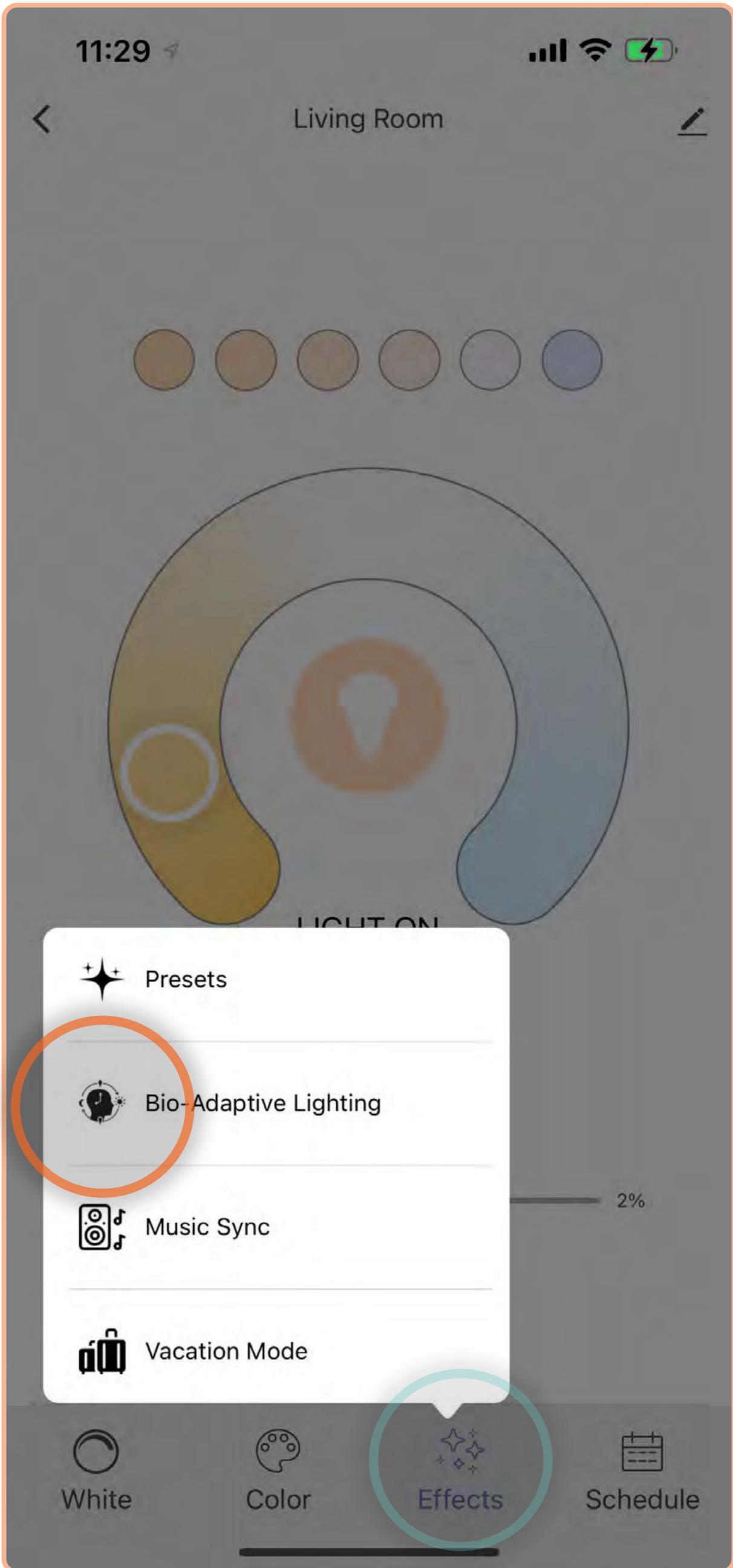
6:00pm





How to use bio-adaptive lighting

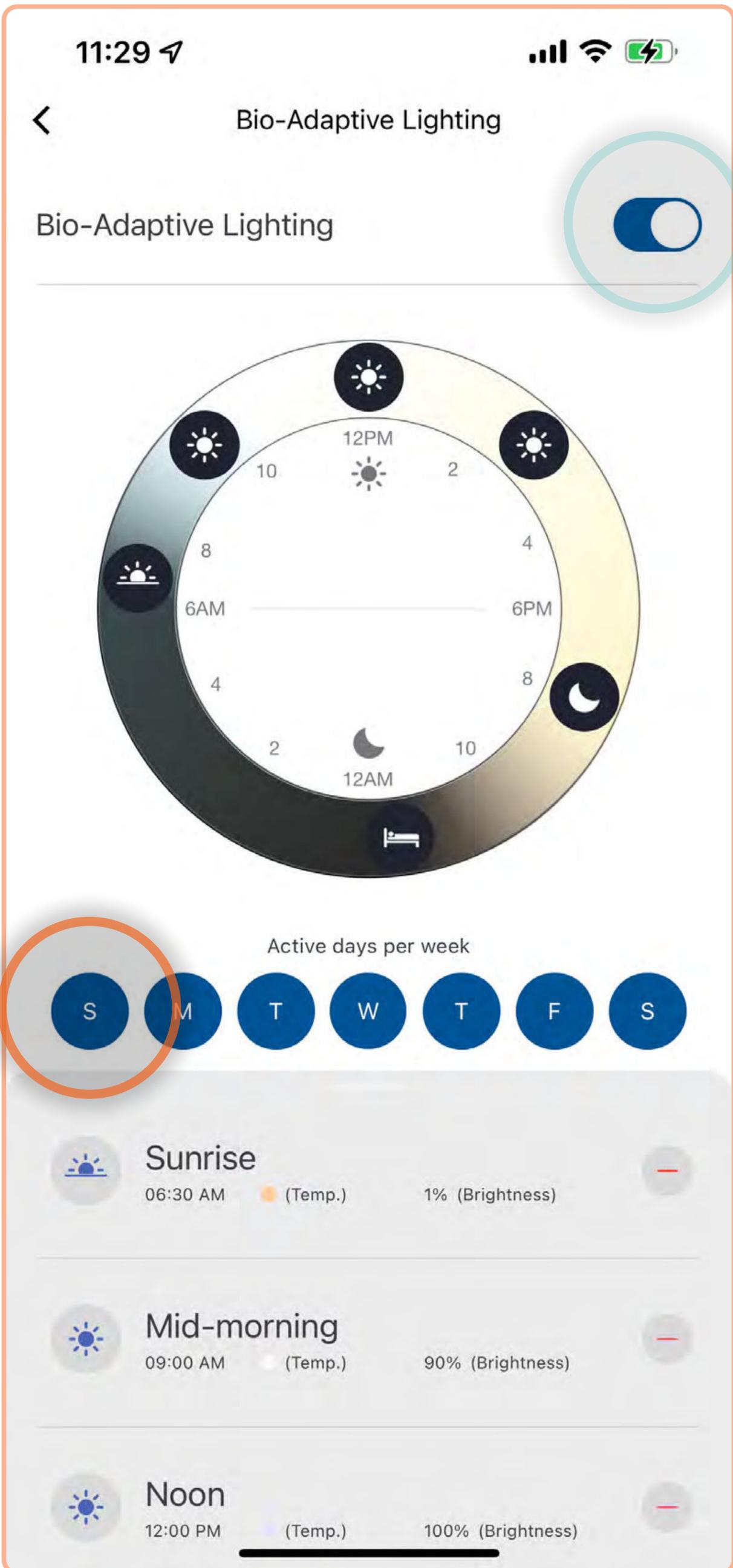
1. Open the SYLVANIA Smart Wifi app. Tap a light that supports Bio-Adaptive Lighting. (Tap on **Effects** to check if your light is compatible.) Tap **Bio-Adaptive Lighting**.





How to use bio-adaptive lighting

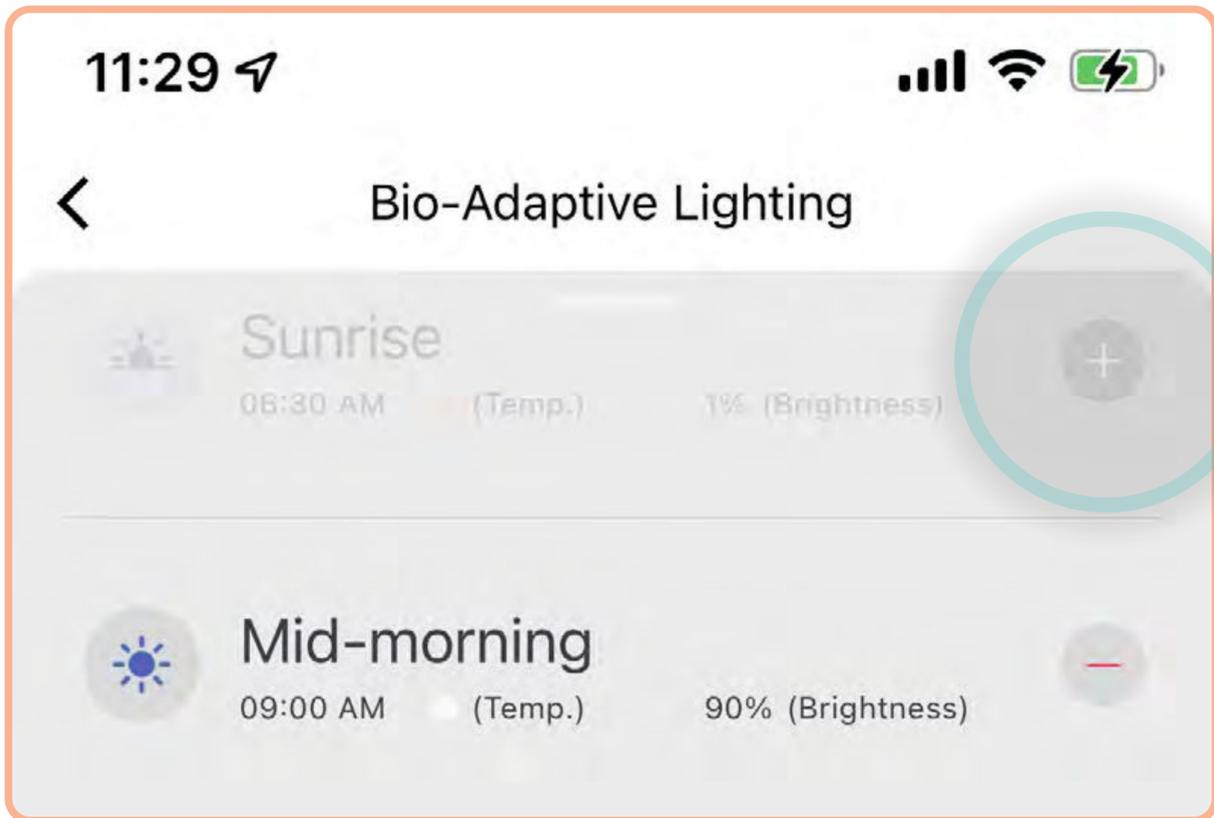
2. Tap  to enable. Tap **a day of the week** to enable or disable lighting changes on that day.





How to use bio-adaptive lighting

3. Times when the light is set to change are called **rhythms**. New rhythms are enabled by default. Tap - next to each rhythm to disable it. Tap + to enable again.



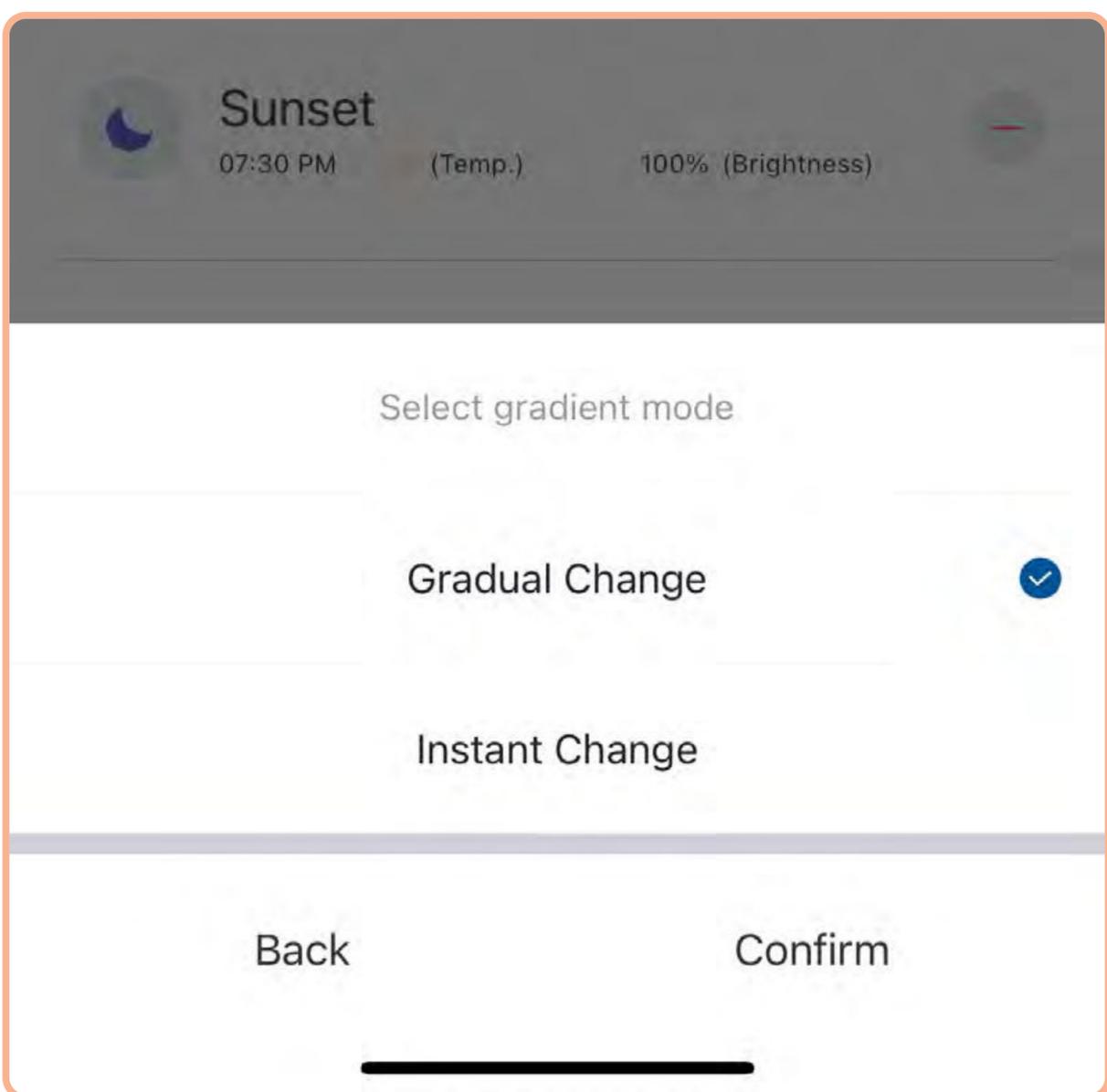
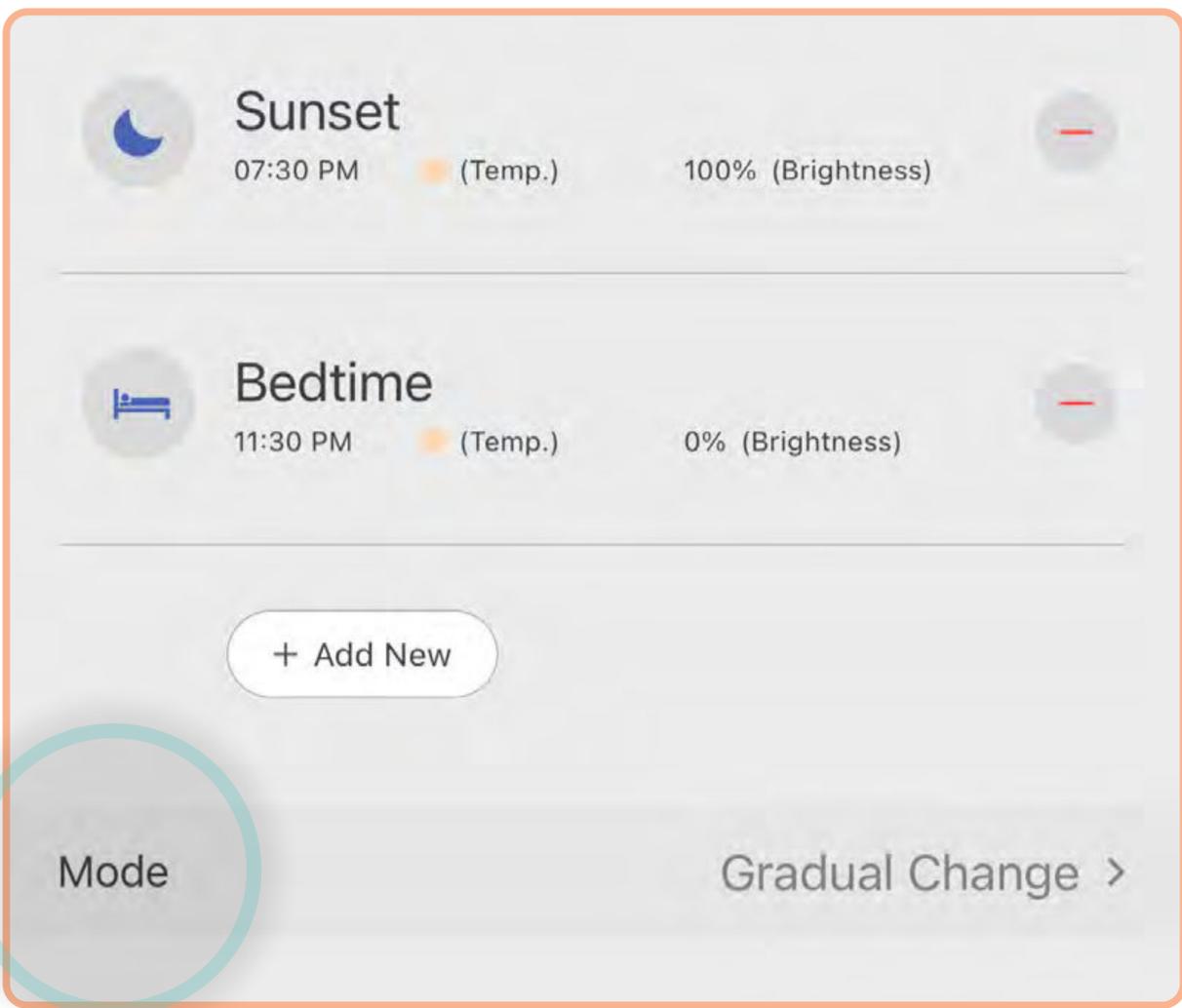


How to use bio-adaptive lighting

4. **Mode** lets you choose your transition type:

Gradual Change transitions the light color and intensity gradually from one rhythm point to another over time.

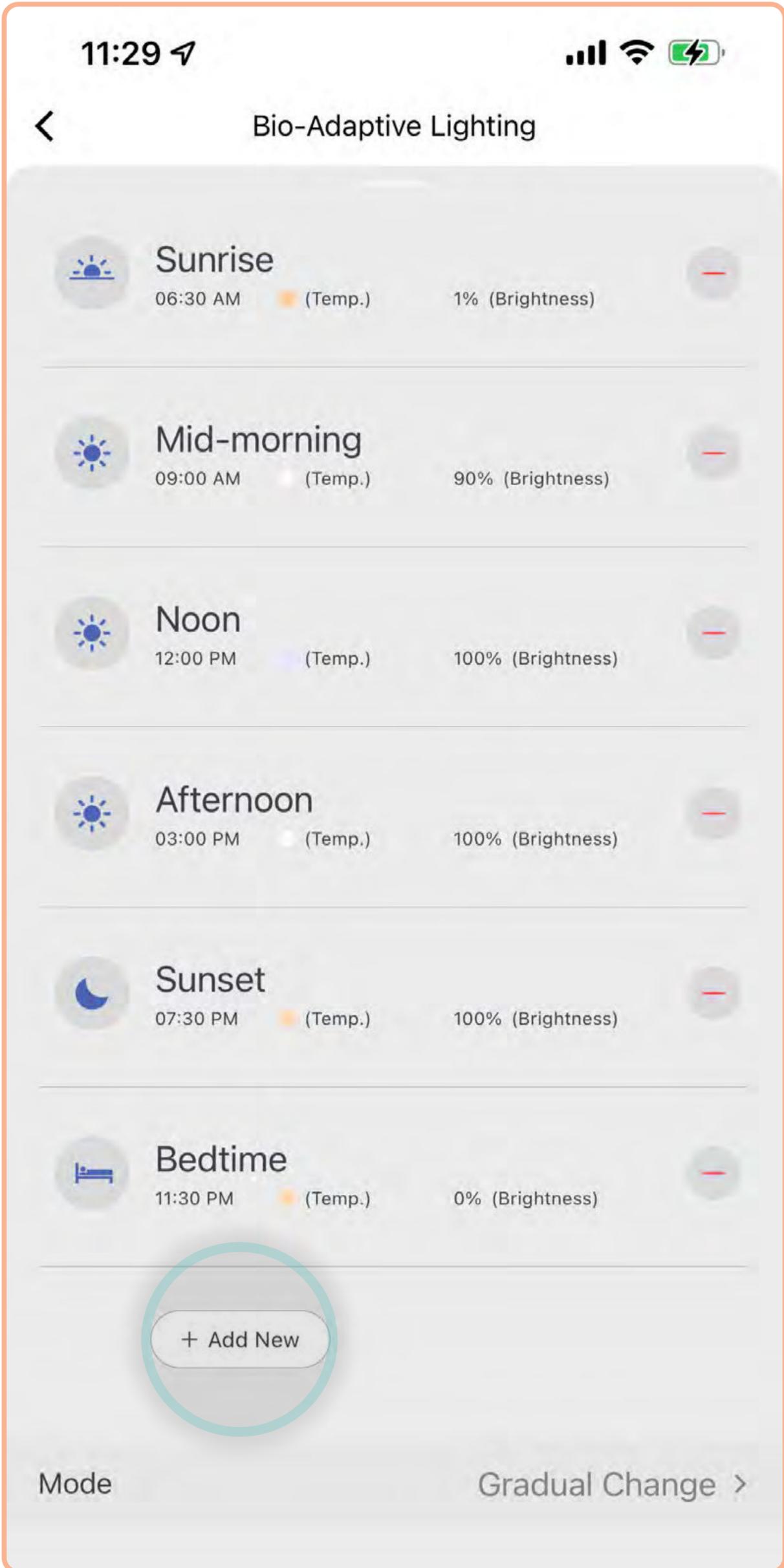
Instant Change transitions the light color and intensity quickly, at the next rhythm point.





How to use bio-adaptive lighting

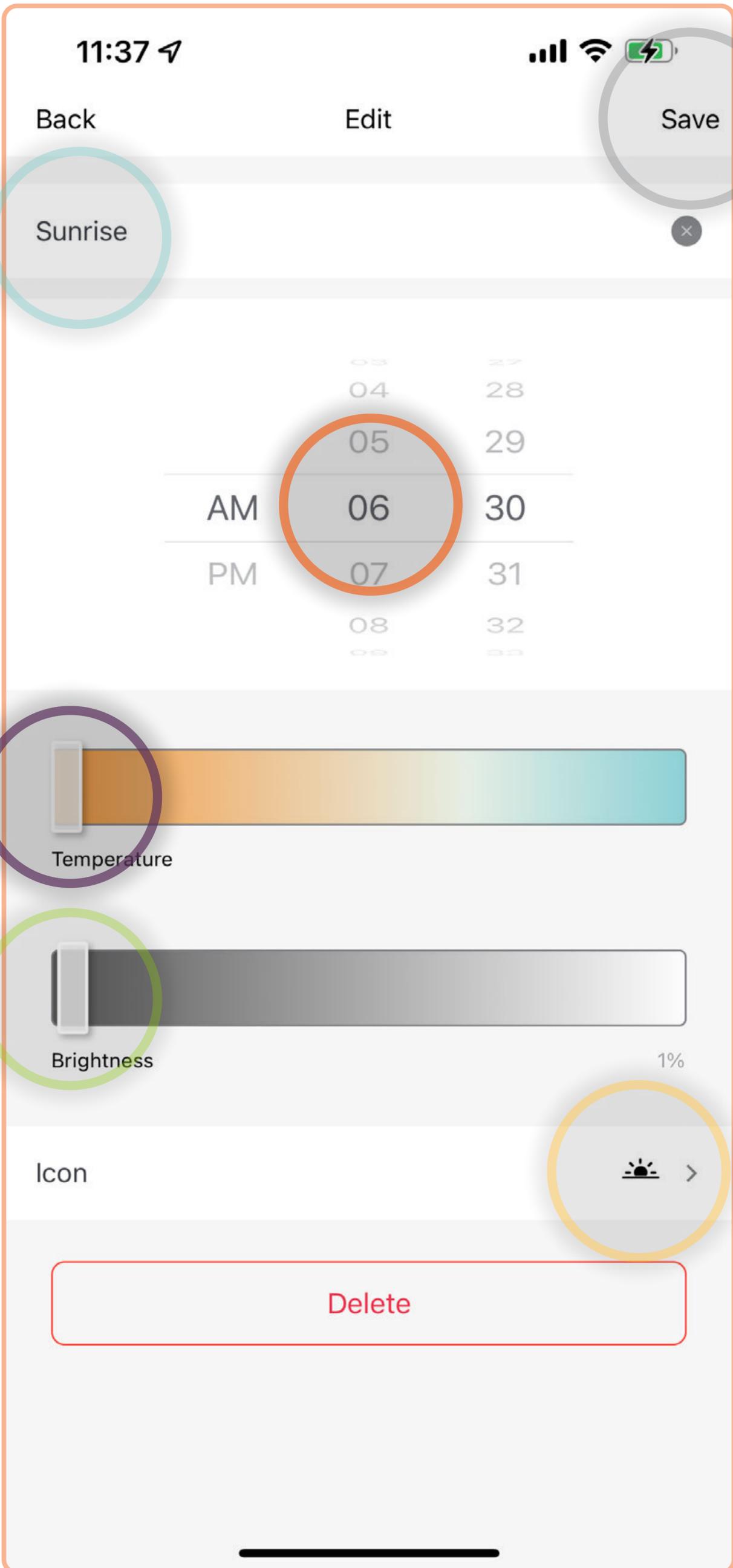
5. Tap **+ Add New** to add a new rhythm.





How to use bio-adaptive lighting

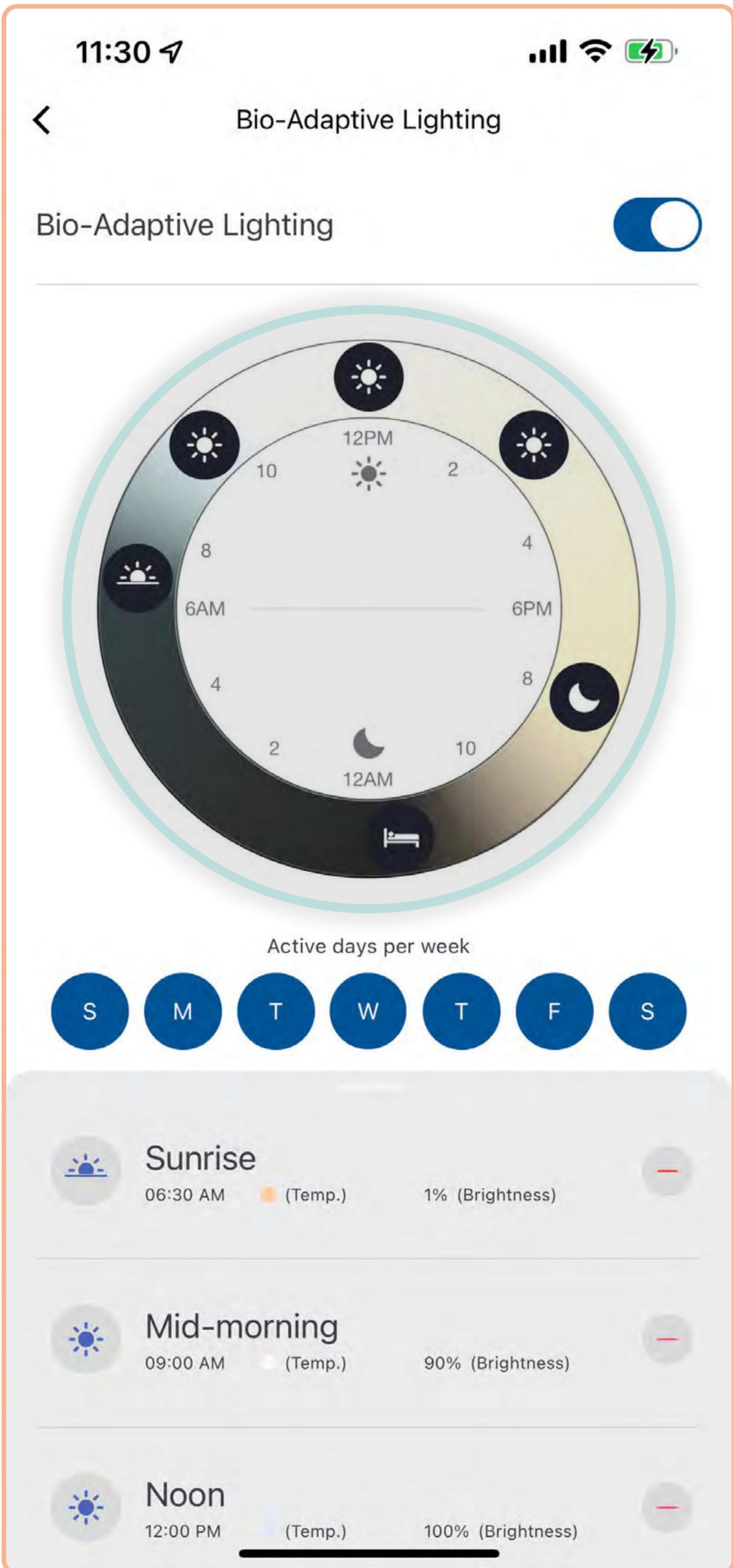
6. Enter a **name**, set the **time**, **temperature**, **brightness**, and **icon**, and tap **Save**.





How to use bio-adaptive lighting

7. You can also drag **icons** around the circle to change the activation time for each rhythm.

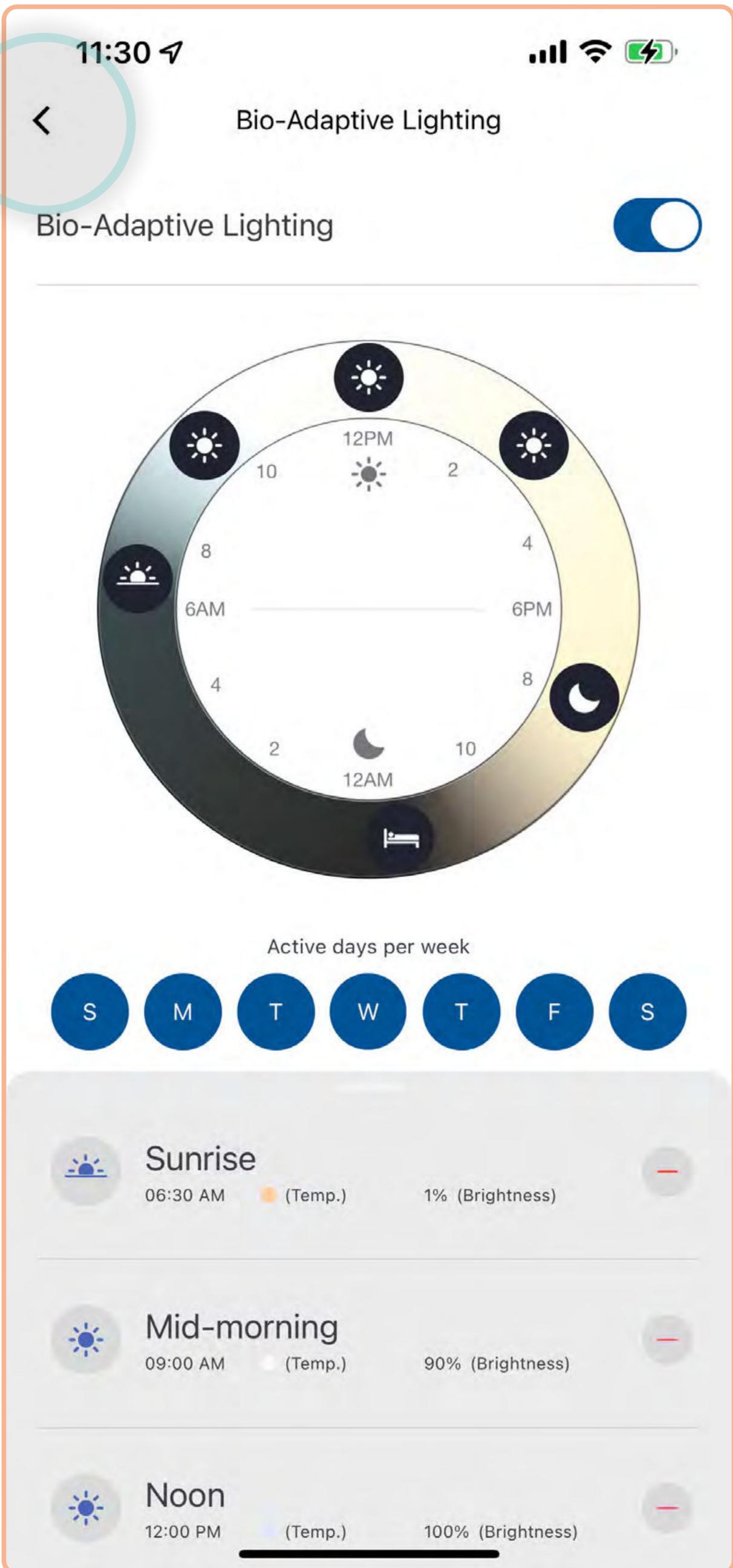




How to use bio-adaptive lighting

8. Tap < to return to the Home screen.

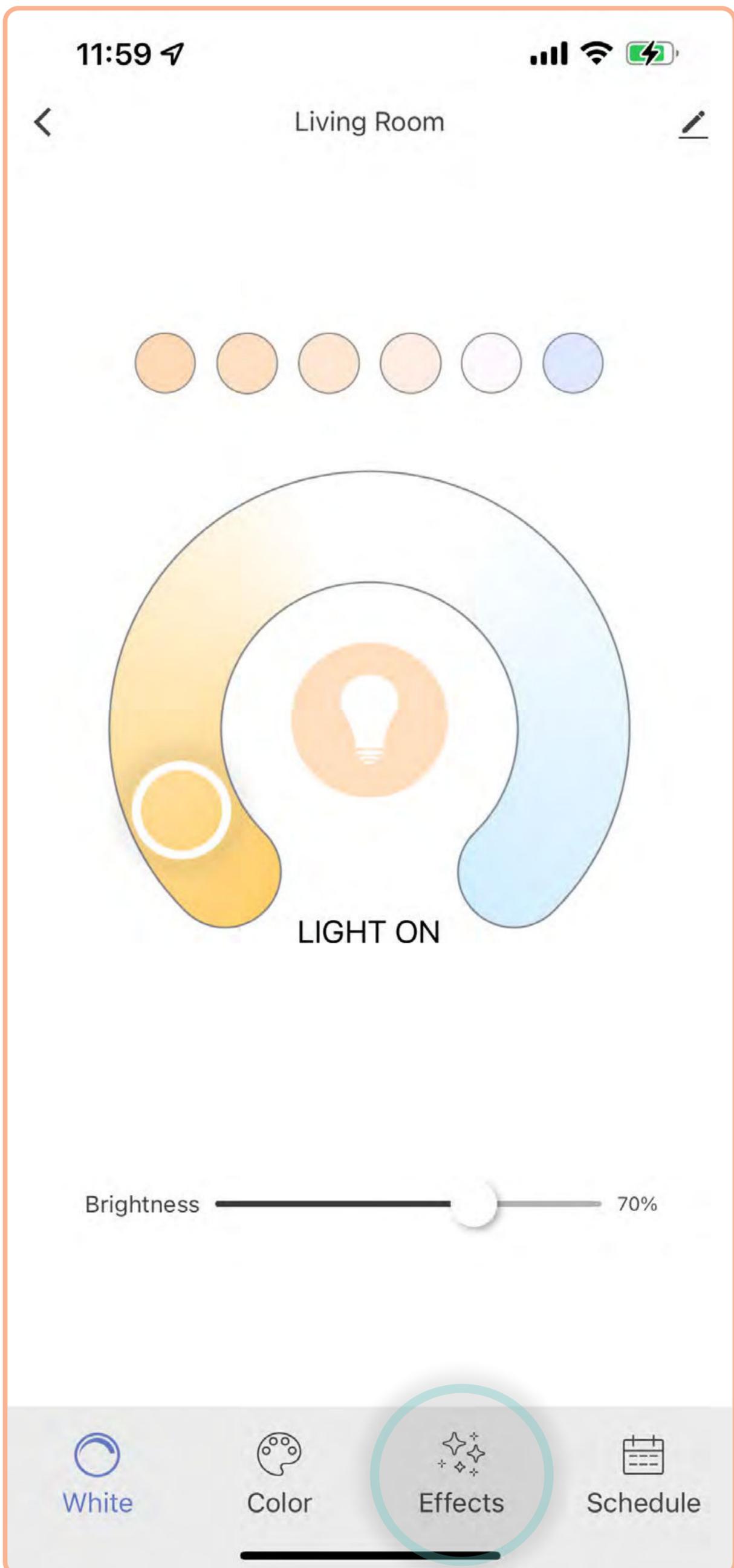
Note: Bio-Adaptive Lighting will remain active until you manually disable it. Other changes you make will interrupt your Bio-Adaptive rhythms until next day.





How to use vacation mode

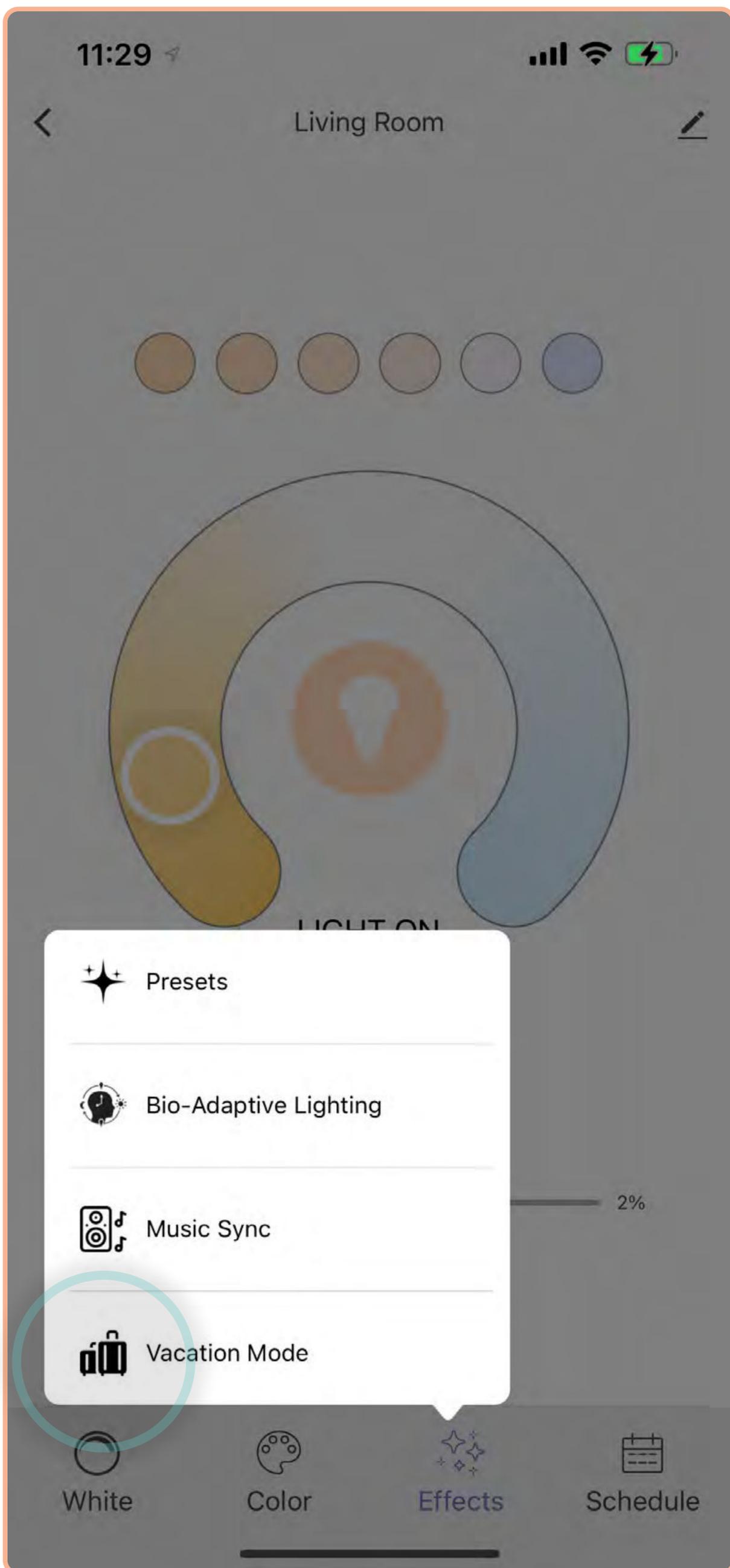
1. Open the SYLVANIA Smart WiFi app. Tap the bulb you want to set up in Vacation Mode. Tap **Effects**.





How to use vacation mode

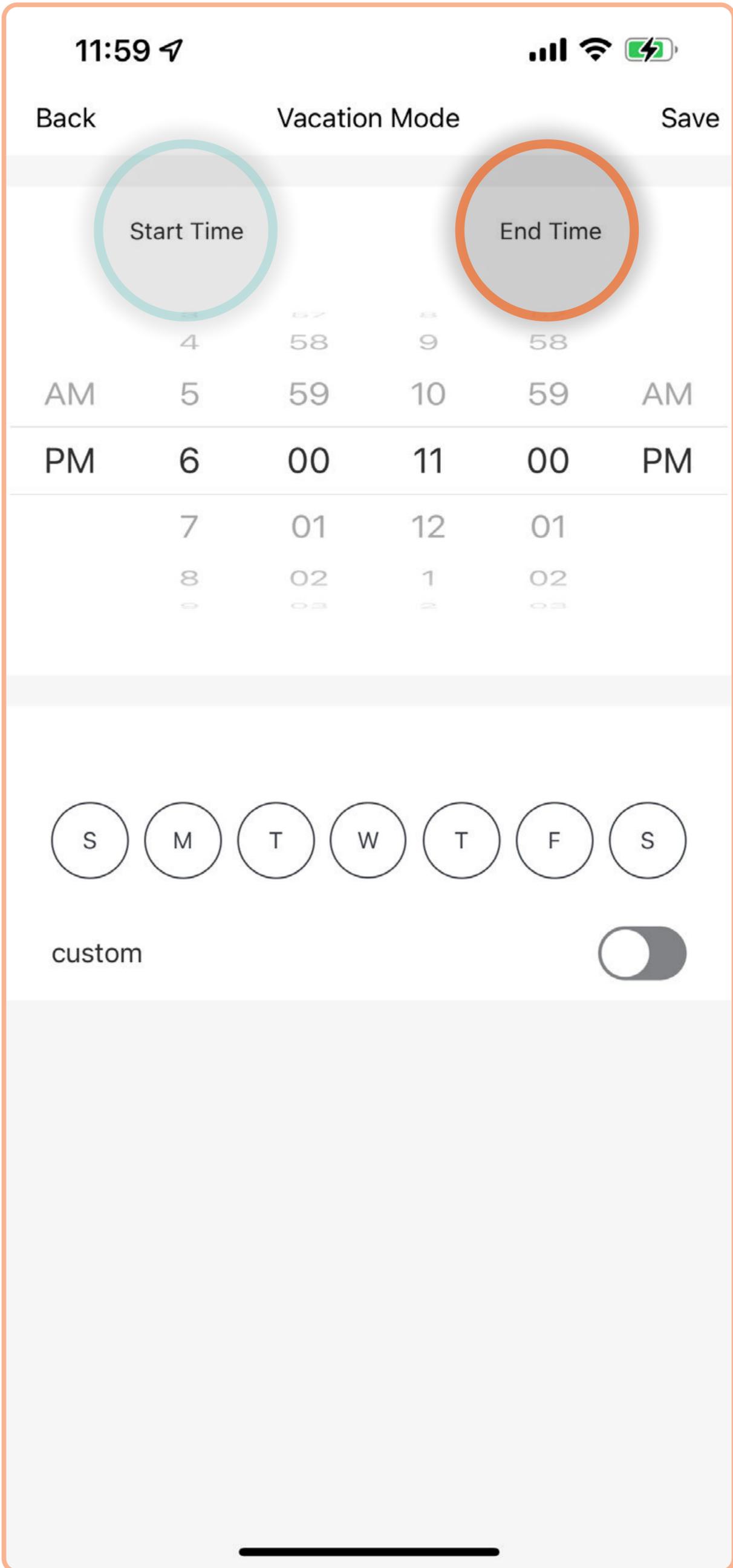
2. Tap **Vacation Mode**.





How to use vacation mode

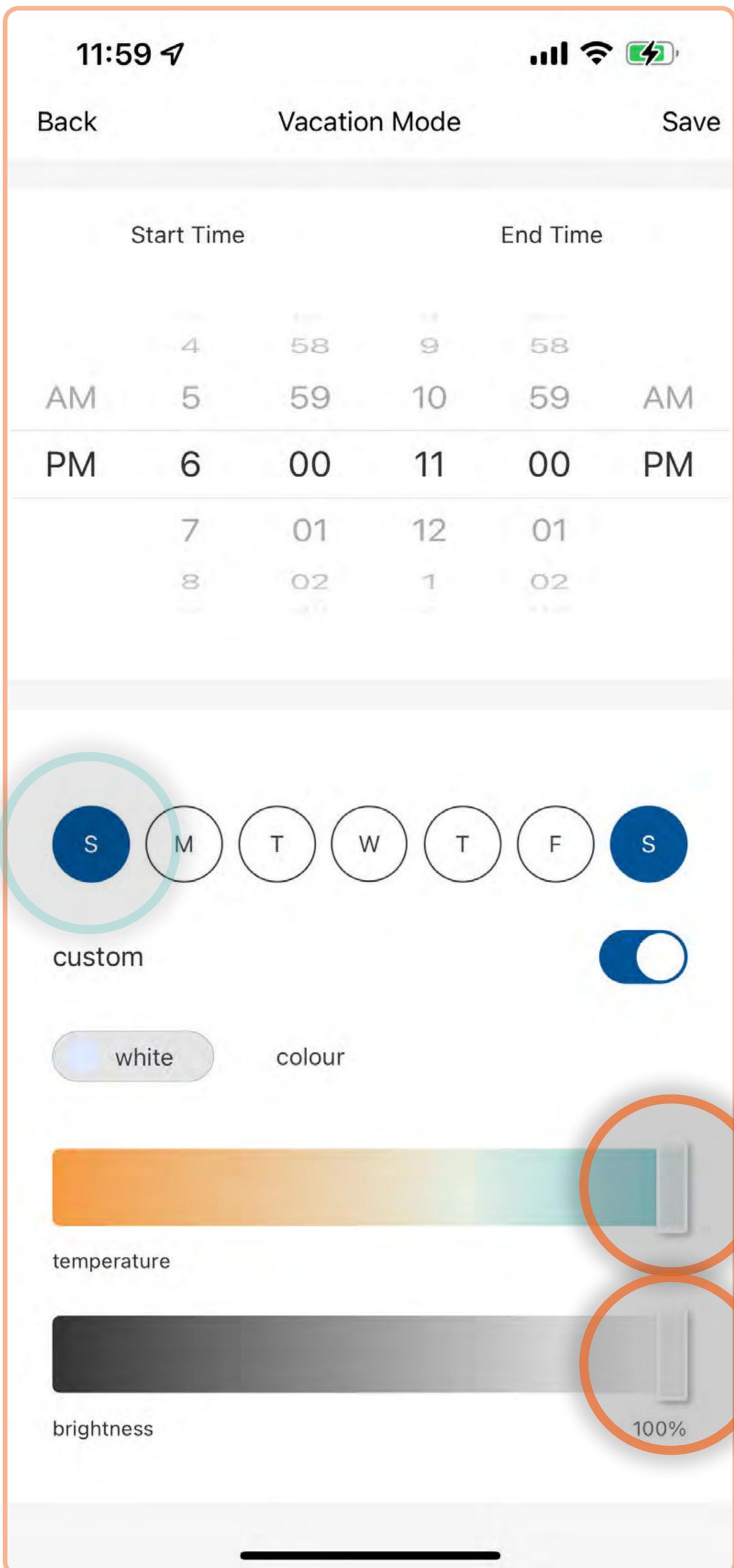
3. Select your **Start Time** and **End Time**.





How to use vacation mode

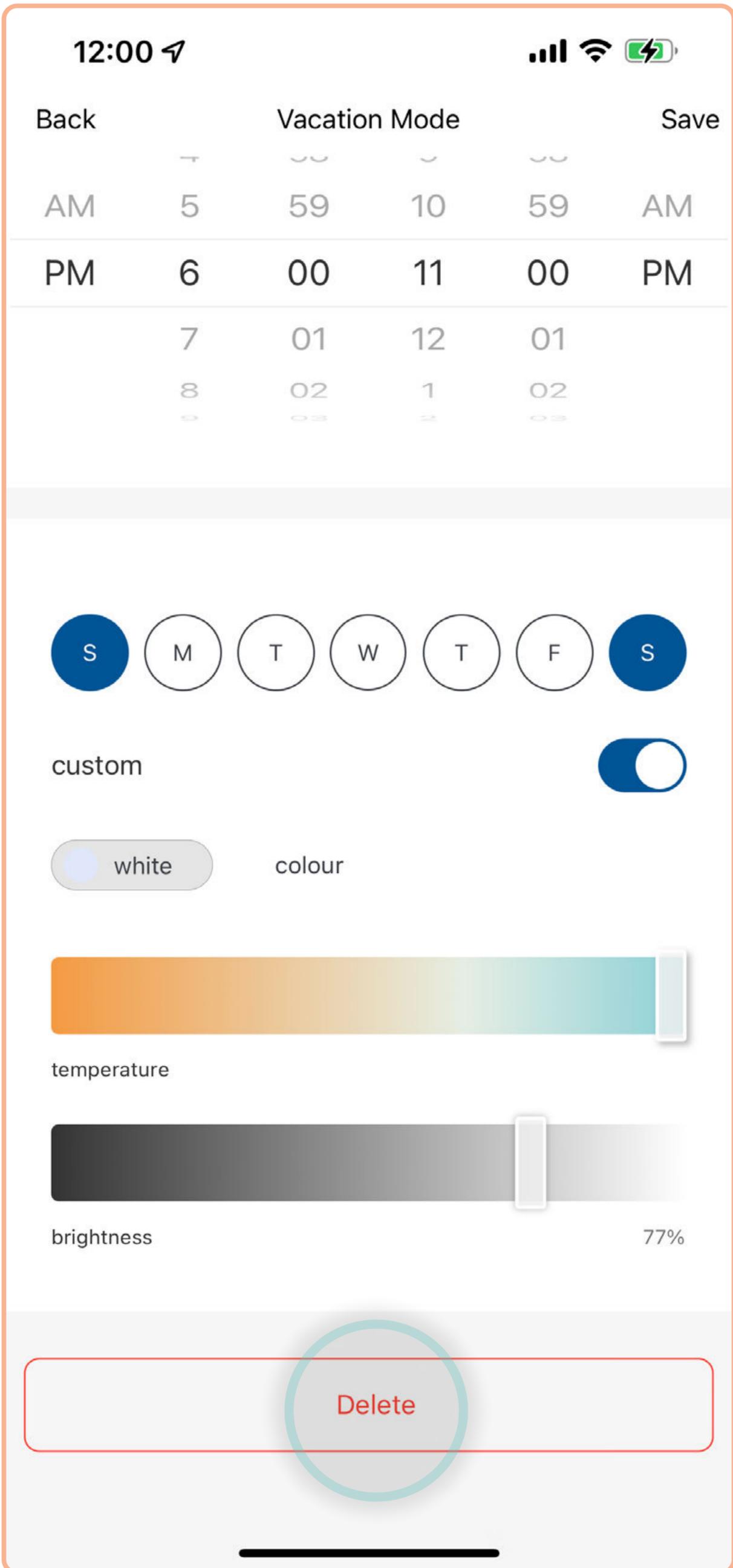
4. Tap the **day(s)** you will be on vacation and slide **the bars** to set your light color and brightness.





How to use vacation mode

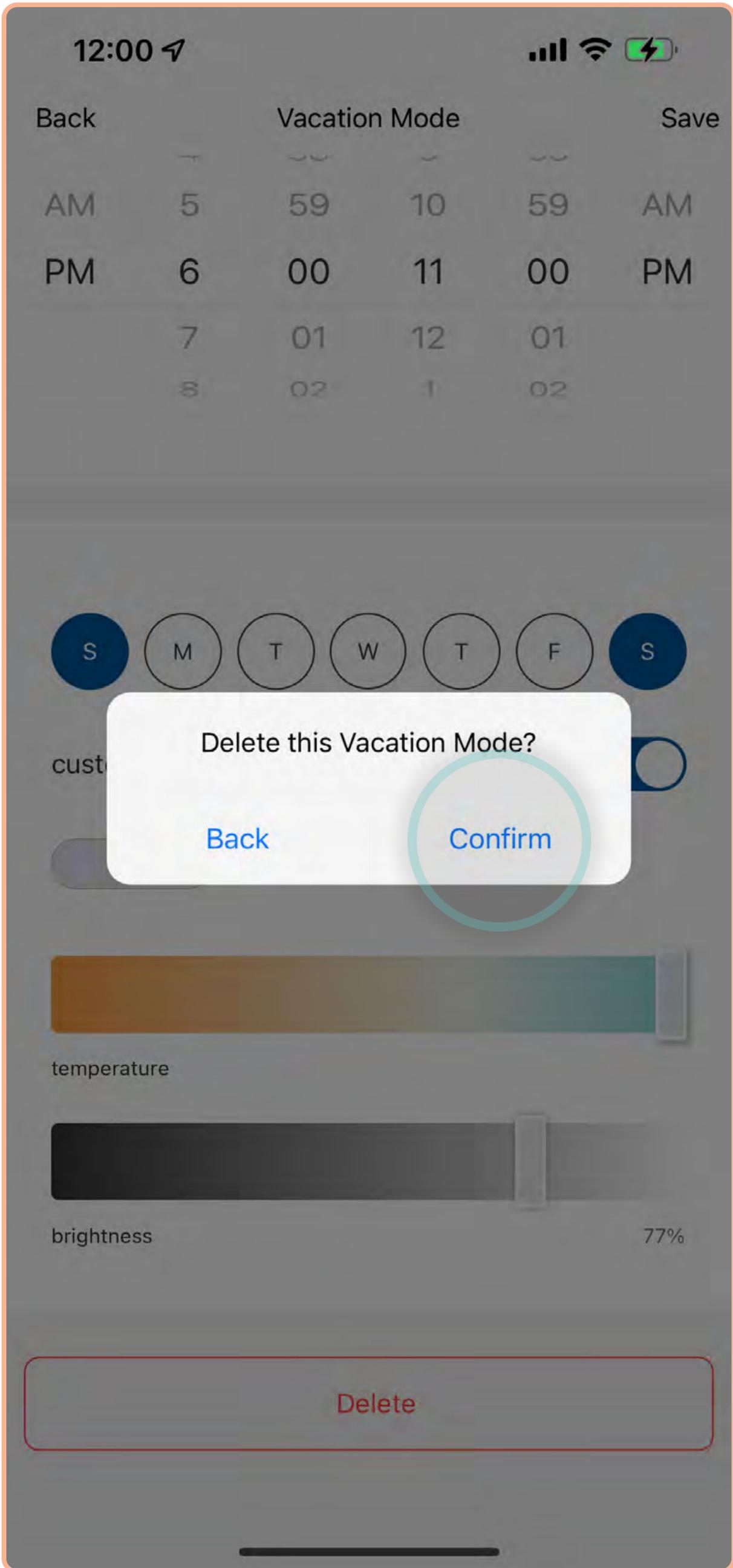
5. Once you set your device in Vacation Mode it will stay active until you remove it. Scroll to the bottom and tap **Delete**.





How to use vacation mode

6. Tap **Confirm** to remove your Vacation Mode schedule.





Frequently Asked Questions

ANSWERS FOR ALL DEVICES

How do I reset my device?

- Turn it off and on five times consecutively.

Do these devices work with European/220v outlets?

- No, these products are engineered for US & Canada outlets only (120V).

Why isn't setup automatic?

- We are working on devices that set up automatically but this technology is not available yet.

Why is the setup different for each manufacturer?

- Each manufacturer's system talks to our WiFi devices differently, and controls them in different ways.

Can my light make multiple colors?

- It depends on your light:
 - Amber lights only produce Amber (2000K).
 - Soft White lights only produce Soft White (2700K).
 - Tunable White lights can produce a spectrum of whites, from warm (2700K) to very cool (6500K).
 - Full Color (RGBTW) lights can produce about 16 million colors, including warm and cool white.

Can I automate my device?

- Yes! You can create routines and scenes in the Alexa, Google Home, and SYLVANIA Smart WiFi app.

- **Scenes** tell a group of devices to change. For example, you might create a scene for going to bed which turns off the living room lights, turns on the bathroom lights, and sets the light on your bedside table to 50% brightness. This is not





Frequently Asked Questions

automatic; you must run the scene.

Routines tell one or more devices to do something at a particular time, like turning on a lamp 15 minutes before sunset.

On an iPhone or iPad, you can also run a scene by saying, “Hey Siri...” For example, “Hey Google, turn on Bedtime” or “Hey Siri, turn on Bedtime.” Both will run the scene.

How do I put my light into pairing mode?

Turn it off and on five times. It will flash red, green, and blue (for full-color lights) or white (for white lights).

Can I dim my light?

Yes! You can dim lights, flex strips, and corner lamps with voice control or the SYLVANIA Smart WiFi, Hey Google, or Alexa apps. **Note:** SYLVANIA Smart WiFi devices are not compatible with a wall dimmer.

Do these devices work with IFTTT?

■ SYLVANIA SMART⁺ devices do not currently work with IFTTT.

Will these devices work with a Philips Hue bridge?

■ No, Philips is a different brand and uses different technology.

Can I put a device on an outlet controlled by a light switch?

Yes. We suggest you leave it switched on. (If you turn the switch off, the light will be unavailable by app or voice control until you flip it back on.) This will not harm the device.

Does the device remember settings after it's turned off?

■ Yes. The device will remember all settings until it is reset.



Frequently Asked Questions

What is the CRI (Color Rendering Index) of these lights?

- SYLVANIA SMART⁺ lights have a CRI of 90.

Can I use these lights in a ceiling fan?

- Yes.

Can I cut my flex strip?

- Yes, only cut where indicated by the scissors icon.

Is my flex strip extendable?

- Yes. Please check packaging for maximum length.

I extended my flex strip but it's not lighting up.

- Please make sure the connections are aligned and match. "R" aligns with "R," "G" aligns with "G," etc.

WIFI DEVICES



To set up WiFi devices, download the SYLVANIA Smart WiFi app



Do these devices work with Apple Home?

- No, **these devices are not compatible with Apple Home.** They can be controlled using Siri Shortcuts.

Can I connect my device directly to Alexa/Hey Google?

- Unfortunately, no. The SYLVANIA Smart WiFi app tells your device which system to use and connects it to your account. You can control your device with Alexa, Google, and/or Siri Shortcuts simultaneously, however. For example, you can tell Siri to turn on your light, and Google to turn it off.





Frequently Asked Questions

Do these devices work with iPhones and iPads?

Yes. Control your device(s) with the SYLVANIA Smart WiFi, Amazon Alexa, or Google Home app on your iPhone or iPad.

What are the minimum software/OS requirements?

The SYLVANIA Smart WiFi app works with iPhone 6 or higher, and Android models released in the last five years.

How do I change colors by voice control?

For a light called “Couch” you can say: “Alexa, turn Couch red.” “Hey Google, turn Couch red.”

Note: To control your light with Siri, you first need to create a shortcut in the SYLVANIA Smart WiFi app.

Is my device weather-proof? Can it be used outside?

SYLVANIA SMART+ WiFi devices are not rated for outdoor use. We offer SYLVANIA SMART+ Bluetooth Mesh outdoor flex strips, which are rated for outdoor use. Please check packaging for location rating.

Which apps can I use to update my device’s firmware?

You must use the SYLVANIA Smart WiFi app to update your device’s firmware.

Can I loop the colors, or fade from one to another?

Yes! You can find several modes in the Effects tab in the SYLVANIA Smart WiFi app.





Frequently Asked Questions

How bright are my lights?

Shape	Code	Color	Replaces	Lumens
	A19	Soft White	60W	800
		Full Color	60W	800
	BR30	Soft White	65W	775
		Full Color	65W	750
	A21	Tunable White	100W	1600

Can I put my light in a totally enclosed lighting fixture?

SYLVANIA SMART+ WiFi lights are not for use in totally enclosed fixtures.

Do these devices require a hub?

These devices do not require a hub.

Do I always need WiFi turned on to control these devices?

Your light must be connected to your phone or a voice assistant to function. If your light is connected to a voice assistant, you can turn off your phone's WiFi.

WiFi is required on your phone for setup.

Is there a limit to how many devices I can connect?

The maximum number of devices you can connect is limited by your home layout (walls, floor, etc.), the type and proximity of your WiFi router, and other factors.

Do these devices work on 2.4 GHz or 5 GHz WiFi?

SYLVANIA WiFi devices can only work on 2.4 GHz.



Frequently Asked Questions

I already own a hub; will my new devices work with it?

No. SYLVANIA SMART WiFi devices do not require and are not compatible with existing hubs. They connect directly to your WiFi router.

Why do my devices go offline after connecting to WiFi?

If your device is connected to a wall switch or has an on/off switch, make sure it is turned on.

Can I use these devices via Bluetooth?

No. Although SYLVANIA Smart WiFi devices have both WiFi and Bluetooth radios, the Bluetooth radio is only there to assist with the pairing process. Check our SYLVANIA Bluetooth Mesh products.

Can I sync these devices to my TV and movies?

No. SYLVANIA Smart WiFi color devices can only adjust with music while using the SYLVANIA Smart WiFi app.

BLUETOOTH MESH DEVICES



To set up WiFi devices, download the SYLVANIA Smart Home app



What is Bluetooth mesh?

Bluetooth Mesh creates an ad-hoc network of Bluetooth devices. It's ideal for households or businesses which need tens, hundreds, or even thousands of devices. With a traditional network, each new device talks directly with your phone or tablet. With a mesh network, each new device talks





Frequently Asked Questions

with every nearby device. This redundancy makes it easy to control the network over long distances and in buildings with thick walls.

Is there a limit to how many Bluetooth Mesh devices I can connect?

A Bluetooth Mesh network can support more than 30,000 devices! This is one major advantage of a Bluetooth Mesh network over WiFi devices, whose maximum is limited by the WiFi network. Reliability will vary depending on the distance and obstacles between devices.

What is the range of Bluetooth?

The range of the Bluetooth connection is approximately 30 feet (10 meters) with no obstacles.

How do I set up my SYLVANIA Bluetooth Mesh devices?

1. Download the SYLVANIA Smart Home app (click or tap link above).
2. Power on your device and make sure it flashes red, green, and blue (for full-color lights) or white (for white lights). If it does not, reset it by turning it off and on five times.
3. Select the smart home speaker that you own (Alexa, Google Home, or Apple Home). If you do not own a smart speaker, select “No Smart Speaker” in the app.
4. Follow the instructions in the app to complete the setup process.

Is my light compatible with SmartThings or ZigBee?

No. SYLVANIA SMART Bluetooth Mesh devices are not ZigBee compatible.





Frequently Asked Questions

I've added my device to the Alexa, Google Home, or Apple Home apps, but it doesn't show up. What can I do?

1. For lights, turn the light off and on five times to reset it to factory settings. For plugs, press and hold the on/off button for 5 seconds until you see the flashing blue LED to indicate that it reset.
2. Open the SYLVANIA Smart Home app to update the light's firmware for your smart speaker.
3. Follow the instructions in the app to complete the setup process.

Please note: Not all SYLVANIA Bluetooth Mesh devices are compatible with Alexa, Google Home and Apple Home. Please check your device to confirm compatibility.

My device is showing as 'Unresponsive' in the Alexa app. What can I do?

First, refresh the page in the app that shows the device. If this doesn't work, turn it off and on, wait a few seconds and refresh the page. If you continue to see "unresponsive" in the Alexa app, we recommend you unplug Echo device and plug it back in, then restart the app.

My device is not responding to vocal commands. What can I do?

Turn the device off and on, and wait a few seconds. Try the same vocal command.



Frequently Asked Questions

My device is still not responding to vocal commands or the Alexa app. What can I do?

1. Unplug the Alexa speaker and power it back on.
2. Ask, “Alexa are you up to date?”
3. Power on your light off and on five times and make sure it flashes red, green, and blue (for full-color lights) or white (for white lights).
4. Follow the pairing procedure using the Alexa app, or say “Alexa, discover devices.”

Which devices work with Apple Home?

Check your device. If a QR code is printed on it then it is compatible with Apple Home.

Can I use these devices if I do not have an Alexa, Google, or Apple smart speaker?

Yes. Without a smart speaker, these devices are controllable with the SYLVANIA Smart Home app. However, you will not have voice control functionality.

Can I control my device while I’m away from home?

Yes, with a smart speaker. The smart speaker stays connected to your device and the internet.

Will these devices work with first-generation Echo Dot?

No, our lights require a second-generation Echo Dot (or newer).

How can I control my device?

You can control it with a smart speaker app (Alexa, Google Home, Apple Home) or the SYLVANIA Smart Home app. You will need the SYLVANIA Smart Home app to switch to a different platform, such as changing from an Amazon Echo device to a Google Nest speaker.





Frequently Asked Questions

Can I use the SYLVANIA Smart Home app and my smart speaker interchangeably?

Controlling your device with the smart speaker of your choice will give you the most flexibility, with voice control. Use the SYLVANIA Smart Home app to set up your device with your smart speaker and update firmware or switch from one platform to another.

Can I sync the SYLVANIA Bluetooth Mesh lights/flex with music?

No. SYLVANIA Bluetooth Mesh lights do not have this functionality.

Will my device work with my 2.4GHz or 5GHz WiFi network?

No. SYLVANIA Bluetooth Mesh devices do not use WiFi.

Can I use my Bluetooth device without a smart speaker?

Yes. You can control SYLVANIA Bluetooth Mesh devices with the SYLVANIA Smart Home app. You must be within 30' of the device and your phone or tablet.

Can I control my SYLVANIA WiFi devices and Bluetooth Mesh devices together using the same SYLVANIA app?

No. The SYLVANIA Smart WiFi app controls WiFi devices. The SYLVANIA Smart Home app controls Bluetooth Mesh devices. A smart speaker can control both types interchangeably.